

Frequency	Programme	Sub Programme	Indicator	Indicator Type	Output	Data Type	MTSF Priority	Provincial Priority	Cluster	Quarter - 4				Annual Performance					
										Target Q4	Actual Output Q4	Reason for Deviation Q4	Corrective Action Q4	Annual Target	Aggregate Output	Pre-Audited Annual Performance	Reason for Deviation	Corrective Action	Audited Annual Performance
Annually	Programme 2: Destination Marketing	Programme 2: Destination Marketing	2.2 Number of international investment conferences coordinated in the province.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster					2					
	Programme 3: Export Development and Promotion	Programme 3: Export Development and Promotion	3.1 Rand value increase in the turnover of KZN exporters assisted.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster					65000000					
			3.2 Number of jobs created by KZN exporters assisted	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster					240					
	Programme 5: Office of the CEO	One Stop Shop	5.6 Number of Catalytic Projects facilitated through project brokering support interventions	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					4					
			5.7 Number of satellite District One Stop Shops established	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					3					
			5.8 Number of strategic interventions facilitated as part of the Red Tape Reduction Forum	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					4					
		Strategy and Operations	5.2 Percentage of risks identified that are properly mitigated or resolved.	Non-Standardized	Not Applicable	Percentage	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					95					
			5.3 Improvement on B-BBEE rating for TIKZN.	Non-Standardized	Not Applicable	Text	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					Level 4					
			5.4 Number of policy advocacy initiatives facilitated.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					4					
	Programme 6: Knowledge Management	Knowledge Management	6.1 Number of investment projects packaged in conjunction with Investment Promotion, Export Development & Promotion and Business Retention & Expansion.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					8					
	Programme 7: Support Services	Finance	7.1 Number of Clean Audit Opinions.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					1					
			7.2 Percentage of audit findings resolved prior to annual AG Audit.	Non-Standardized	Not Applicable	Percentage	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					95					
		Marketing and Communications	7.11 Percentage growth of online engagements on TIKZN digital platforms	Non-Standardized	Not Applicable	Percentage	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster					40					
Quarterly	Programme 1: Investment Promotion	Programme 1: Investment Promotion	1.1 Rand value of new fixed investment (domestic and foreign) commitments, in the province, through targeted investment support	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	500000000	350000000	The business unit managed to commit 2 significant projects in a Tourism and Property sector. Prince Buthelezi is a Regional Mall based in King Cetshwayo district and Beachwood Lifestyle development is based in Durban central with mixed used development of hotel, Gold Course and High end Residential, this led to the over achievement of this target.	The Business unit exceeded the target but still needs to improve on geographical spread of projects especially in rural towns.	3000000000	4100000000				
			1.2 Number of potential new jobs facilitated through targeted investment support.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	500	3700	The two projects yielded a substantial number of potential jobs and as a result the target was exceeded.	There is still a need to refocus job creation to the rural towns where poverty and unemployment rate is high.	4000	5100				
			1.3 Number of investment opportunities facilitated for priority groups	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	5	6	Target is achieved	Target is achieved	30	27				
	Programme 2: Destination Marketing	Programme 2: Destination Marketing	2.1 Number of international trade & investment platforms hosted.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster	3	3	Target is achieved	Target is achieved	15	19				
	Programme 3: Export Development and Promotion	Programme 3: Export Development and Promotion	3.3 b) Percentage of emerging companies capacitated for export within priority group	Non-Standardized	Not Applicable	Date	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	60	50	A few priority group exporters were capacitated during Q4, as efforts focused on supporting existing	A smoother and more structured plan of activities will be implemented in the future	60	-				
			3.3 a) Number of emerging companies capacitated for export readiness	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster	10	4	No priority group exporters were capacitated during Q4, as efforts focused on supporting existing	A smoother and more structured plan of activities will be implemented in the future	60	76				
			3.4 Number of companies that have participated in trade related events in targeted markets	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster	20	1	Only one trade event was facilitated due to budget constraints; however, the annual target has been exceeded.	A smoother and more structured plan of activities will be implemented in the future to ensure that there are activities for emerging and priority group exporters in every quarter of the year.	85	99				
			3.5 Number of Exporters capacitated.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster	10	30	The Q4 target has been exceeded; however, the annual target has not been met. The reasons include a lack of budget for capacity-building activities and delays in the rollout of capacity-building programs by stakeholders as part of the partnership delivery model. As a result, some training sessions, such	A more structured and well-planned approach will be implemented in the future to ensure sufficient budget allocation and capacity-building programs for existing exporters in every quarter of the year.	75	59				
	Programme 4: Business Retention and Expansion	Programme 4: Business Retention and Expansion	4.1 Number of businesses supported through business retention interventions.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster	20	39	In Q4, the BR&E unit exceeded its target due to the support provided to businesses, there are businesses that applied for the Women Advancement Fund as well as businesses experiencing business	None required, annual target exceeded	100	161				
			4.2 Rand value of expansion and retention projects authenticated by the company.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	200000000	505 000 000	In Q4, the two major projects were the company expansion project for Gezille Industries and Exemplar Retail. These expansion projects supported market development opportunities.	None required, annual target exceeded	1000000000	3740000000				
			4.3 Number of jobs from targeted expansion and retention support interventions authenticated by the company	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	400	725	In Q4, there were new job creation opportunities from the company expansion projects in the manufacturing and services sectors.	None required, annual target exceeded	1800	3163				
4.4 Number of technical business support programmes implemented			Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	-	The Economic Sectors, Employment and Infrastructure Development cluster	3	8	TIKZN identified key strategic programs that required collaboration with strategic economic development partners to support business continuity and to	None required, annual target exceeded	15	26					
4.5 Number of localisation projects facilitated in industrial spatial development nodes			Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	1	5	TIKZN identified key industries which required collaboration with economic development partners to support business continuity.	None required, annual target exceeded	3	10					
Programme 5: Office of the CEO	One Stop Shop	5.5 Number of strategic project interventions processed by the One Stop Shop.	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	6	7	Target is achieved	Target is achieved	24	25					
	Strategy and Operations	5.1 Number of strategic partnerships facilitated	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	1	1	Target is achieved	Target is achieved	4	5					
Programme 6: Knowledge Management	Information Technology	6.4 Number of business improvement digitisation initiatives implemented	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	1	2	Target is exceeded	None required, target is exceeded.	4	5					
		6.5 Number of ICT infrastructure solutions implemented	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	1	2	Target is exceeded	None required, target is exceeded.	4	6					
		6.6 Percentage ICT network reliability	Non-Standardized	Average	Percentage	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	95	98,22%	Target is exceeded	None required, target is exceeded.	95	92					
		6.7 Number of cyber security initiatives & training sessions facilitated	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	1	2	Target is exceeded	None required, target is exceeded.	4	6					
	Knowledge Management	6.2 Number of comprehensive Sector studies developed and disseminated via Project Steering Committee or Board or External Stakeholders (Presentation).	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	4	3	The target for Q4 was met in Q2	There is no remedial action required.	14	17					
		6.3 Number of Economic Reviews produced and disseminated via Project Steering Committee or Board or External Stakeholders	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	5	16	The target for Q4 was met and exceeded by 11 due to increased demand from stakeholders	There is no remedial action required.	20	76					

