spartment: anning, Monitoring and F	Evaluation																		
epartment: anning, Monitoring and E EPUBLIC OF SOUTH A	FRICA QPI	t for FY 2023-24 for Provincia	Public Entity Institution of Ithala Develop	oment Financ	e Corporation o	f location Kwaz	Zulu Natal as of (Thursday, Aug	ust 10, 2023 10:20:27 AM)										
_					_				_				rter - 1				Annual Performance		
Programme Business Finance		Programme iness Finance	Indicator BF1. Rand value of external matched funding secured per	Indicator Type	Output Not Applicable	DataType	MTSF Priority Priority 2: Economic Transformation	Provincial Priority And Growing SMMEs an	Cluster Id The Economic Sectors, Employment and	Audited outcome FY 2022 - 23	Target Q1	Actual Output Q1	Reason for Deviation Q1 Corrective	Action Q1 Annual Tar	et Aggregate Outp	ut Pre-Audited Annual Perfor	mance Reason for Deviation	Corrective Action	Audited Annual Pef
business rinunce		mess rimance	annum BF8. Percentage of businesses funded that are	Non-Standardize		Percentage	Job Creation Priority 2: Economic Transformation	Cooperative	Infrastructure Development cluster Infrastructure Development cluster Infrastructure Development cluster Infrastructure Development cluster					65					
Corporate Support and Administration	nd Administration Co.	porate Support and Administration	performing two years after first disbursement CS2. External audit outcome on previous year financial	Non-Standardize		Text	Job Creation Priority 1: A Capable, Ethical and	Cooperative Build a caring and	Infrastructure Development cluster					Unqualified,	with no				_
			statements				Developmental State	incorruptible government	Development cluster					material find					
			CS3. Number of material findings on the external audit of performance objectives	Non-Standardize	d Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible	Governance, State Capacity and Institutional Development cluster					Zero materia	findings				
			CS4. Number of material findings on the external audit of	Non-Standardize	d Not Applicable	Text	Priority 1: A Capable, Ethical and	government Build a caring and	Governance. State Capacity and Institutional					Zero materia	findings				
			non-compliance with legislation				Developmental State	incorruptible	Development cluster										
			CS9. Percentage of irregular expenditure submitted to Provincial Treasury for condonation or to Board for	Not Applicable	Not Applicable	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible	Governance, State Capacity and Institutional Development cluster					90					
			removal CS10. Percentage implementation of recovery measures	Non-Standardize	d Not Applicable	Percentage	Priority 1: A Capable, Ethical and	government Build a caring and						100					-
			in respect of fruitless and wasteful expenditure.				Developmental State	incorruptible government	Development cluster										
			CS12. Percentage customer satisfaction rating	Not Applicable	Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible	Governance, State Capacity and Institutional Development cluster					60% customs	r satisfaction				
			CS14. Percentage of business process automation for	Non-Standardize	d Not Applicable	Percentage	Priority 1: A Capable, Ethical and	government Build a caring and	Governance, State Capacity and Institutional					us.					
			Properties and Business Finance				Developmental State	incorruptible	Development cluster										
			CS15. Percentage employee satisfaction rating	Non-Standardize	d Not Applicable	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible	The Economic Sectors, Employment and Infrastructure Development cluster					85					
			CS17. Percentage completion of matters reported for	Non-Standardize	d Not Applicable	Darcentage	Priority 1: A Capable, Ethical and	government	Governance, State Capacity and Institutional					65					
			investigation	- Sanuardize	_ Not Applicable	Percentage	Developmental State	Build a caring and incorruptible government	Development cluster					65					
Implementing Agent	Imp	lementing Agent	IA1. Average percentage achievement of agreed project milestones (deliverables)	Non-Standardize	d Not Applicable	Text	Priority 2: Economic Transformation	And Growing the	The Economic Sectors, Employment and Infrastructure Development cluster	1				=>85% achie agreed proje					
			milestones (deliverables) IA3. Rand value of income generated from projects assigned to IDFC for implementation	Not Applicable	Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State	Growing the	The Economic Sectors, Employment and	T				R2S million					
Properties	Pro	perties	Pr1. Rand value of investments secured (capital raised) fo property developments	r Not Applicable	Not Applicable	Text	Priority 2: Economic Transformation Job Creation	And Growing the	Infrastructure Development cluster The Economic Sectors, Employment and Infrastructure Development cluster	1				R300 million					
Business Finance	Bus	iness Finance	BF2. Rand Value of loan book	Not Applicable	Not Applicable	Text	Priority 2: Economic Transformation	And Growing SMMEs an	d The Economic Sectors, Employment and	†	R764m	R797.5m		R800m	-				
			BF3. Average turnaround time for approval of loans from date of valid application (All documentation in order)	Non-Standardize	d Not Applicable	Text	Job Creation Priority 2: Economic Transformation Job Creation	And Growing SMMEs an Cooperative	Infrastructure Development cluster Infrastructure Development and Infrastructure Development cluster	1	Within 15 working days	6 working days		Within 15 w	rking days -				
			date of valid application (All documentation in order) BF4. Percentage of approved loans disbursed per annum	Non-Standard	d Not Application	Parcentono	Priority 2: Economic Transformation				sn	50		ce	50				
			BFS. Average turnaround time for disbursement of first	Non-Standardize		T	Job Creation Priority 2: Economic Transformation Priority 2: Economic Transformation	Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		30	45		65	35				
			drawdown of approved loans	Non-Standardize		Text	Job Creation	Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster		Average 25 working days from approval date			Average 25 v from approv	i date				
			BF6 Average percentage of stage 3 loans per annum			lext	Job Creation	Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		<=69%	67.95%		<=65%	-				
			BF7. Percentage of businesses pre-supported that accessed funding	Non-Standardize		Percentage	Job Creation	Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		85	100		85	100				
			operatives that received funding from IDFC	Non-Standardize		Number	Job Creation	Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		500	367		f monies is 2200 the lack of IDFC	367				
			BF10(a). Percentage of funding allocated to designated groups per annum: Black, African in particular	Not Applicable	Not Applicable	Text	Priority 2: Economic Transformation Job Creation	Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		Black, African in particular: 85%	100%		Black, Africa 85%	in particular:				
			BF10(b). Percentage of funding allocated to designated	Not Applicable	Not Applicable	Text			nd The Economic Sectors, Employment and	+	Women: 30%	25%		nent in Loans Women: 305	-				
			groups per annum: Women BF10(c). Percentage of funding allocated to designated	Not Applicable	Not Applicable	Text	Job Creation Priority 2: Economic Transformation	And Growing SMMEs an	Infrastructure Development cluster ad The Economic Sectors, Employment and	+	Youth: 40%	46%	approved is	noted in Q2. It Youth: 40%	-			-	
			groups per annum: Youth, 35 years and under				Job Creation	Cooperative	Infrastructure Development cluster										
			BF10(d). Percentage of funding allocated to designated groups per annum: Persons with disabilities (PwD's)	Not Applicable	Not Applicable	Text	Priority 2: Economic Transformation Job Creation	And Growing SMMEs an Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		PwD's: 3%	0%	NSNP deals	rovement in PwD's: 3% the funding	-				
			BF11. Rand value of IDFC supported SMME's and co-	Not Applicable	Not Applicable	Text			nd The Economic Sectors, Employment and	+	R30m	R24.8m		value of R24 R120m	-			_	-
			operatives benefiting from Provincial Government procurement spend				Job Creation	Cooperative	Infrastructure Development cluster				million wen	approved but d in Q1 and					
Corporate Support and Administration			BF12. Number of SMME's and co-operatives supported in rural and township economies			Number	Job Creation	Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		2	61		10	61				
			BF13. Number of black manufacturing business enterprises supported	Non-Standardize	d Not Applicable	Number	Priority 2: Economic Transformation Job Creation	Cooperative	nd The Economic Sectors, Employment and Infrastructure Development cluster		1	0	The target was not achieved. No applicat received. N	ns were 4 rketing to drive	0				
	nd Administration Cor	porate Support and Administration	CS1 (a). Percentage preferential procurement spend on enterprises that are: Black-owned	Non-Standardize	d Not Applicable	Percentage	Priority 2: Economic Transformation Job Creation	And Growing SMMEs an Cooperative	d The Economic Sectors, Employment and Infrastructure Development cluster		60	94		60	94				
			CS1 (b). Percentage preferential procurement spend on enterprises that are: Women-owned	Non-Standardize	d Not Applicable	Percentage	Priority 2: Economic Transformation Job Creation	And Growing SMMEs an Cooperative	nd The Economic Sectors, Employment and Infrastructure Development cluster		30	37		30	37				
			CS1 (c). Percentage preferential procurement spend on enterprises that are: Youth-owned	Non-Standardize	d Not Applicable	Percentage	Priority 2: Economic Transformation Job Creation	And Growing SMMEs an Cooperative	nd The Economic Sectors, Employment and Infrastructure Development cluster		20	24		20	24				
			CS1(d). Percentage Preferential procurement spend on enterprises that are: Persons with Disabilities (PwDs)-	Not Applicable	Not Applicable	Percentage	Priority 2: Economic Transformation Job Creation	And Growing SMMEs an Cooperative	nd The Economic Sectors, Employment and Infrastructure Development cluster		2	0.22	place via the panel allocation being applie	FA regulations is 2 I and points are	0				
			owned										on a rotation basis. On award being alloca of the panels in 2021 designated	ed to the 4 roups as per the					
													preference was given to level 1 APP. User of contributors only.	epartments are to allocate					
			CSS. Gross collections (cumulative)	Not Applicable	Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible	Governance, State Capacity and Institutional Development cluster		R314.6m	R272.8m	Collections are 13% below Aggressive strategies, i	ollection R1.4b cluding the					
			CS6. Net profit (cumulative)	Not Applicable	Not Applicable	Text	Priority 1: A Capable, Ethical and	government Build a caring and	Governance, State Capacity and Institutional	+	R-29.5m	-R22.9m		t of a R340.7m	-				
							Developmental State	incorruptible government	Development cluster	<u> </u>									
			CS7. Percentage of cost-to-income	Non-Standardize	d Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible	Governance, State Capacity and Institutional Development cluster		Incl. grant and FV adjust: 111.08%	Incl. grant and FV adjust: 92.97%		Incl. grant ar 67.41 %					
			CS8. Number of days cash on hand	Non-Standardize	d Not Applicable	Text	Priority 1: A Capable, Ethical and	government	Governance, State Capacity and Institutional	+	Excl. grant: 111.08% >45 days cash on hand	Excl. grant: 92.97% Nil	Collections have not Aggressive	Excl. grant: 7	1.50% on hand -				
							Developmental State		Development cluster	<u> </u>			materialised as budgeted. strategies, i	cluding the it of a					
			CS11. Turnaround time for resolving customer complaints	s Not Applicable	Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State		Governance, State Capacity and Institutional Development cluster		Resolved within 5 weeks	5.9 weeks	Departmens are not taking The main co	inplaints for this Resolved with the properties	in 5 weeks				
			CS13. Minimum percentage utilisation and availability of	Non-Standardize	d Not Applicable	Text	Priority 1: A Capable, Ethical and	government	Governance, State Capacity and Institutional	+	>80%	90.79%		division due to >80%	-				
			all ICT systems				Developmental State	incorruptible government	Development cluster										
			CS16. Percentage of consequence management cases related to corruption finalised within 90 days	Non-Standardize	d Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State		Governance, State Capacity and Institutional Development cluster		80%	N/A	No corruption cases reported during the reporting period or	80%	-				
			The second secon					government					pending from the prior year						
Implementing Agent	Imp	lementing Agent	IA2. Number of jobs facilitated through construction projects implemented.	Non-Standardize	d Not Applicable	Number	Priority 2: Economic Transformation Job Creation	And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster		50	28		will be achieved 200 2 major	28				
Properties	Pro	perties	Pr2. Rand value of capital expenditure on the property portfolio	Not Applicable	Not Applicable	Text	Priority 2: Economic Transformation Job Creation	And Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		R39.7 million	R10m		APEX Program. R140 million	-				
			pos coding				Creation	Constity					Pinemead units were delayed Statement	Works for d re-roofing					
			Pr3. Number of jobs facilitated through the Capital Expenditure Programme and new leases	Non-Standardize	d Not Applicable	Number	Priority 2: Economic Transformation	And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	T	300	208	CAPEX under budget Implement	APEX Program. 1810	208				
			Expenditure Programme and new leases Pr4. Number of new leases concluded with tenants	Non-Standardize	d Not Applicable	Number	Priority 2: Economic Transformation	And Growing SMMEs an	Infrastructure Development cluster Infrastructure Development cluster Infrastructure Development shutter	+	55	61	ine prepari	ion of the	61				
			PRS. Percentage vacancy rate of gross lettable space	Not Applicable	Not Applicable	Percentage	Job Creation Priority 2: Economic Transformation		Infrastructure Development cluster The Economic Sectors, Employment and	<u> </u>	21	23.7	Vacancy increased by 0.5% Vacancy increased by 0.5% Vacancy inc	eased by 0.5% 18	0				
			Pr6. Percentage of repairs and maintenance in relation to	Non-Standardize	d Not Applicable	Percentage	Job Creation Priority 2: Economic Transformation	And Growing the	Infrastructure Development cluster The Economic Sectors, Employment and	<u> </u>	0.9	0.51	from 23.2% in March 23.7%. from 23.2% CAPEX and Maintenance spend Implement	APEX Program. 3.58	0				
			the asset base Pr7. Return on Investment in property portfolio	Non-Standardize	d Not Applicable	Percentage	Job Creation Priority 2: Economic Transformation	And Growing the	Infrastructure Development cluster The Economic Sectors, Employment and	+	9.96	9.77	is under budget. The prepara Budgeted asset base lower ROI should	nprove as rental 12.99	0				
							Job Creation	Economy	Infrastructure Development cluster				than actual, resulting in lower and service ROI. the 4 Mada	revenue from eni factories,					
	46																		
		Quarter - 1	1	+		-			Quarter - 2	<u> </u>			Quarter - 3		+ + +	Audited Annua			
	Rele O1	Feedback O1		Date	d Q1 Us	rname Q2		Role Q2	Feedback Q2		Dated	I O2 Userna	me Q3	tole O3 Username	Role	Feedback		Dated	
	Accounting Officer	Approval Certificate: Q1- Approve	d		31/07/2023														

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