

QPR for FY 2023-24 for Provincial Public Entity Institution of KwaZulu-Natal Liquor Authority of location KwaZulu Natal as of (Monday, May 6, 2024 103206 PM)

										Quar	rter - 4				Annual Performance	
Frequency Programme	Sub Programme	Indicator	Indicator Type Output	DataType	MTSF Priority	Provincial Priority Clu		Audited outcome FY 2022 - 23	Target Q4	Actual Ouput Q4	Reason for Deviation Q4	Corrective Action Q4 A	nnual Target	Aggregate Output	Pre-Audited Annual Performance Reason for Deviation	Corrective Action Audited Annual Peformance
Quarterly Compliance and Enforcement	Compliance and Enforcement	1% of inspection reports finalised within the prescribed	Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An	d Growing the The	e Economic Sectors, Employment and		100	97.24%	1. The following districts do not have	Recruitment process for the 1	00	0		
	-	timelines			Job Creation	Economy Inf	astructure Development cluster				inspectors or is short an inspector:	other vacancies are still underway.				
											 Umzinyathi – Inspector suspended 	underway.				
		% of Annual Evaluations compliance inspections conclude (Section 64)	ed Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Inf	e Economic Sectors, Employment and astructure Development cluster		80	95.02%	N/A	N/A 8	D	0		
		5														
		Number of routine compliance inspections conducted on	Non-Standardized Not Ap	plicable Number	Priority 2: Economic Transformation An	d Growing the The	Economic Sectors, Employment and		7373	1357	There was shortages of 17 routine	N/A 4	920	1357		
		licensed premises			Job Creation	Economy Inf	astructure Development cluster				compliance inspection conducted. However annual target was met.					
											nowerer unital target was met.					
		% of identified illegal outlets that have been reported to	Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An	d Growing the The	Economic Sectors, Employment and		100	100%	N/A	N/A 1	00	100		
		SAPS for shutdown Number of enforcement blitz operations conducted	Non-Standardized Not Ap	plicable Number	Job Creation Priority 2: Economic Transformation An	Economy Inf d Growing the The	astructure Development cluster Economic Sectors, Employment and		11	22	N/A	N/A 4	4	22		
					Job Creation	Economy Inf	astructure Development cluster									
		Percentage of complaints Investigated and finalised within	n Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The	Economic Sectors, Employment and		100	100%	N/A	N/A 1	00	100		
Corporate Services	Corporate Services	timeframes Percentage of the ICT Strategy implemented	Non-Standardized Max	Percentage	Job Creation Priority 2: Economic Transformation An		astructure Development cluster Economic Sectors, Employment and		100	80%	The Document management system	he e-recruitment system has 1	00	100		
					Job Creation	Economy Inf	astructure Development cluster				has not been finalized because we haven't found any suitable	been put on hold until the finalization of Rationalization				
											supplier. The e-recruitment system	process				
		Percentage of procurement spend on BBBEE compliant suppliers	Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Infi	e Economic Sectors, Employment and rastructure Development cluster		100	100	N/A	N/A 1	00	100		
		Percentage of invoices paid within the specified	Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An	d Growing the The	Economic Sectors, Employment and		100	100	N/A	N/A 1	00	100		
		timeframes Clean Audit Outcome	Non-Standardized Not Ap	plicable Number	Job Creation Priority 2: Economic Transformation An	d Growing the The	astructure Development cluster Economic Sectors, Employment and		0	0	N/A	N/A 1		0		
Licensing and Administration	Licensing and Administration	Percentage of applications processed and finalized within	Non-Standardized Not Ap	plicable Percentage	Job Creation Priority 2: Economic Transformation An	Economy Inf d Growing the The	astructure Development cluster e Economic Sectors, Employment and		80	40.27%	1. Backlog on registering and	1. Put a plan in place to 8	D	0		
		the prescribed timeframes			Job Creation	Economy Inf	astructure Development cluster				capturing application onto the	eradicate the backlog and to follow up on the postponed				
											2. Technically non-compliant	matters.				
											application received at the District level where pre screening is limited.	2. Put emphasis on the quality pre-screening of application				
											 Slow response rate from applicants on query notices. 					
		Percentage of licences and/or permits issued within the prescribed timeframes	Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Infi	Economic Sectors, Employment and astructure Development cluster		100	37.32%	Non adherence to the 7 days stipulated time frames as a result of	1. Engage with the System 1 Developer to attend to the	00	0		
											technical problems on ELMS system	system challenges.				
											as well as technical problems on LMS system due to migration	provider to attend to the system				
		Percentage of annual license evaluation applications	Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An	d Growing the The	Economic Sectors, Employment and		100	100	N/A	challenges N/A 1	00	100		+
		processed before expiry dates			Job Creation	Economy Inf	astructure Development cluster Economic Sectors, Employment and			100	51/A	a./a		27.25		
		An average of jobs created on the total number of license issued			Priority 2: Economic Transformation An Job Creation	Economy Inf	astructure Development cluster		5	100	N/A	N/A 3		27,25		
Office of the CEO	Communications	Percentage of the approved Communication Strategy implemented	Non-Standardized Max	Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Infi	Economic Sectors, Employment and astructure Development cluster		100	100%	N/A	N/A 1	00	100		
		Number of engagements held with internal stakeholders	Non-Standardized Not Ap	plicable Number	Priority 2: Economic Transformation An	d Growing the The	Economic Sectors, Employment and		1	4	N/A	N/A 4		9		
					Job Creation	Economy Inf	astructure Development cluster									
									-							
		Number of engagements meetings held with internal stakeholders	Non-Standardized Not Ap	plicable Number	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Infe	Economic Sectors, Employment and astructure Development cluster		1	1	N/A	N/A 2		23		
	Human Resources	Percentage of approved training needs completed within	Non-Standardized Max	Percentage	Priority 2: Economic Transformation An	d Growing the The	e Economic Sectors, Employment and		100	100%	N/A	N/A 1	00	100		
		the timelines Percentag e of best employer initiatives completed	Non-Standardized Max	Percentage	Job Creation Priority 2: Economic Transformation An	Economy Inf	astructure Development cluster Economic Sectors, Employment and		100	10.0%	N/A	N/A 1	00	100		
		within the specified timelines		-	Job Creation	Economy Inf	astructure Development cluster		100	2007	nya	nyn -		100		
		Vacancy rate of 10% or less	Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Inf	Economic Sectors, Employment and astructure Development cluster		10	10%	N/A	N/A 1	D	0		
		Percentage of Board's approved HR Strategy implemente	d Non-Standardized Not Ap	plicable Percentage	Priority 2: Economic Transformation An	d Growing the The	astructure Development cluster Economic Sectors, Employment and		100	100%	N/A	N/A 1	00	100		
	Legal Services	Number of Legal Reports appraising the Board	Non-Standardized Not Ap	plicable Number	Priority 2: Economic Transformation An	d Growing the The	astructure Development cluster e Economic Sectors, Employment and		2	2	N/A	N/A 8		8		
		Adjudication Committee of legal matters Percentage of internal legal opinions furnished	Non-Standardized Max	Percentage	Job Creation Priority 2: Economic Transformation An	Economy Inf d Growing the The	astructure Development cluster Economic Sectors, Employment and		100	100	N/A	N/A 1	00	100		
		Percentage of contracts drafted within two days	Non-Standardized Max	Percentage	Job Creation Priority 2: Economic Transformation An	Economy Inf	astructure Development cluster Economic Sectors, Employment and		100	100	nifa	- N/A -	20	100		
		-		Percentage	Job Creation	Economy Inf	astructure Development cluster		100	100	пуя	N/H 1	50	100		
	Office of the CEO	Percentage of risk action plans implemented within the specified timeframes	Non-Standardized Max	Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Inf	Economic Sectors, Employment and astructure Development cluster		100	100	N/A	N/A 1	00	100		
		Percentage of organisational performance achieved	Non-Standardized Max	Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The	e Economic Sectors, Employment and rastructure Development cluster		100	100	N/A	N/A 1	00	82		
		Percentage of social compact implemented	Non-Standardized Max	Percentage	Priority 2: Economic Transformation An	d Growing the The	Economic Sectors, Employment and		100	0	Social compact is not yet finalized	N/A 1	00	100		
		Percentage of Transformation Strategy implemented	Non-Standardized Max	Percentage	Job Creation Priority 2: Economic Transformation An	Economy Inf d Growing the The	astructure Development cluster Economic Sectors, Employment and		100	0	due to lack/reluctant of participation Transformation Strategy not yet	N/A 1	00	100		
Social Responsibility	Social Responsibility	Number of KZNLA public awareness programmes	Non-Standardized Not Ap	plicable Number	Job Creation Priority 2: Economic Transformation An	Economy Inf	astructure Development cluster e Economic Sectors, Employment and		1	2	finalized due to the fact that Overacheived due to Human Rights	N/A 7		0		
Social neighboring	John Hesponsteiner	implemented on socio economic effects of alcohol abus	e norstanostanostanostanos	include: include:	Job Creation	Economy Inf	astructure Development cluster		-	*	campaigns in the UGu District and	· · · · · · · · · · · · · · · · · · ·		Ĩ		
											Easter campaign Phase 1 in Amajuba District.					
		Number of training sessions held to facilitate entry of	Non-Standardized Max	Number	Priority 2: Economic Transformation An	d Growing the The	Economic Sectors, Employment and		12	14	Overachieved due to special project	N/A 4	B	15		
		new participants in the liquor industry			Job Creation	Economy Inf	astructure Development cluster				which was not targeted for and stakeholder invitation.					
		Number of school visits for education on the negative	Non-Standardized Not Ap	plicable Number	Priority 2: Economic Transformation An	d Growing the	e Economic Sectors, Employment and		34	47	Overachieved due to districts	N/A s	02	106		+
		effects of alcohol abuse	see among a second		Job Creation	Economy Inf	astructure Development cluster		T I		receiving invitations from	· · ·	-	**		
											stakeholders to join school substance abuse campaigns.					
		Number of linear trader training conductors and	Non-Standardized Not Ap	plicable Number	Priority 2: Economic Transformation An	d Growing the	Economic Sectors, Employment and		18	20	Overachieved due to DSRP receiving	N/A	2	75		+
		Number of liquor trader training workshops conducted			Job Creation	Economy Inf	astructure Development cluster				invitations from SAPS to conduct	1		-		
		Percentage of induction programmes conducted on new liquor license holders within 30 days of license issued	Non-Standardized Not Ap	picable Percentage	Priority 2: Economic Transformation An Job Creation	d Growing the The Economy Infe	e Economic Sectors, Employment and astructure Development cluster		100	50%	Licensing and Administration Unit was able to dispatch copy of licenses	assisting implement targets for	UU	U I		
											to SR Unit to conduct induction programmes. 127 new license	vacant districts.				
Total : 33							•				and the second matrices					
Feedback																
	Quarter	-1				Quarte	r-2			Quarter - 4				Au	dited Annual	
Username Q1 Role Q1	Feedback Q1		Dated Q1	Username Q2	R	ole Q2	Feedback Q2		Feedback Q4		Dated Q4	Username	Role	Fer	edback Dat	ed
				Nokubonga Magubane Lulama Sthembela Ndia	zi O	tity Coordinator IP Coordinator	Good Day, thank you for the report, please take	note of the comments made.								
				Sbongeleni Zondi	Tr	ansferring Department Coord	inator Please populate the reasons for over	-performance. Otherwise, the report is in order	f.							
				Nokubonga Magubane Bheki Mbanjwa	Er	tity Coordinator counting Officer	Good Day CEO	n that the report has been verified and is								
				errekt Mibanjwa	A	woning officer	Hyproval Certificaté: Q2-1 do confirm	www.une report rias been verified and is								
									Good Day		10/04/2024					
									Thank you for the report, plea	ise note the comments.	18/04/2024					
									Good Day Approval Certificate: 04- The	report has been checked and all is in ord	23/04/2024 er. 30/04/2024					
Bheki Mbanjwa Accountin	ng Officer Approval Certificate: Q1- T	he report has been reviewed as per the attached certificate	31/07/2023						"in one of surveys des line							
Lulama Sthembela Ndlazi OTP Coord			19/07/2023													

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Sbongeleni Zondi	Transferring Department Coordinator Report is in order.	20/07/2023		
Zukiswa Ngcemu	Entity Coordinator Greetings	12/07/2023		
Zukiswa Ngcemu	Entity Coordinator Greetings	31/07/2023		

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