

Frequency	Programme	Sub Programme	Indicator	Indicator Type	Output	DataType	MTSF Priority	Provincial Priority	Cluster	Audited outcome FY 2022 - 23	Quarter - 4				Annual Performance						
											Target Q4	Actual Output Q4	Reason for Deviation Q4	Corrective Action Q4	Annual Target	Aggregate Output	Pre-Audited Annual Performance	Reason for Deviation	Corrective Action	Audited Annual Performance	
Annually	Programme 1: Administration	Sub-programme 1.2: Corporate Services	1.1 % of Approved Human Resource plan implemented	Standardized	Not Applicable	Percentage	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster					80	87.5		Target has been exceeded.	Target setting for 2024/25 has been reviewed in line with the current performance.			
			1.3 % implementation of the approved internal audit plan	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster						100	100		Target has been achieved.	None Required.		
			1.6 Annual Performance Information management report submitted	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							1	1		Target has been achieved.	None Required.	
			1.8 Organizational Functionality Assessment conducted	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Social Protection, Community and Human Development cluster							1	1		Target has been achieved.	None Required.	
	Programme 2: Housing Needs, Research and Planning	Sub-programme 2.3: Planning	2.4 Approved multi-year housing development plan reviewed annually	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							1	1		Target has been achieved.	None Required.	
			2.7 Number of catalytic projects in planning	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							5	5		Target has been achieved.	None Required.	
			2.10 Number of farm residents' assistance housing projects in planning	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							3	5		Target for the year has been exceeded.	Target setting for 2024/25 has been reviewed in line with the current performance.	
			2.11 Number of informal settlements upgrade plans completed	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							15	0		There has been delays by Municipalities in approving the upgrading plan.	Target setting for 2024/25 has been reviewed in line with the current performance.	
			2.14 Number of planned projects completed for upgrading in Phase 3 of the USP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							5	5		Target has been achieved.	Target has been achieved.	
			2.15 Number of Priority Development Areas invested in	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							16	0		Target not achieved due to budget cuts implemented.	The original business plan was revised.	
	Programme 3: Housing Development	Sub-programme 3.1: Administration	3.19 Human Settlements Disaster Management Strategy approved	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster						1	0		Disaster Management Strategy requires the formation of Disaster Management Policy and approval	The Disaster Management Policy has been developed and it is awaiting the approval. Once approved, the Department is currently engaging with the National Department on the portfolio of evidence required for this.		
			3.6 Number of informal settlements upgraded to phase 3 of the Upgrading of Informal Settlements Programme (USP)	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							2	0		Department is currently engaging with the National Department on the portfolio of evidence required for this.	Department is currently engaging with the National Department on the portfolio of evidence required for this.	
3.25 Number of Social Housing Institutions accredited			Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster							3	2		There are two SHI accreditation applications awaiting SHRA approval, the Council Meeting is scheduled for	Effective management of SHRA board meetings.		
Quarterly	Programme 1: Administration	Sub-programme 1.2: Corporate Services	1.2 Number of ICT Governance Framework performance reports submitted	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	1	1	Target has been achieved.	None Required.	4	4						
			1.4 % of invoices paid within 30 days of receipt	Standardized	Average	Percentage	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	100	99.6	Target has been partially achieved.	None Required.	100	100						
			1.5 Number of progress reports on the approved audit improvement plan submitted	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	1	1	Target has been achieved.	None Required.	4	4						
			1.7 % of the approved Procurement Plan implemented	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	10	22	Target has been exceeded.	Target setting for 2024/25 has been reviewed in line with the current performance.	100	66						
	Programme 2: Housing Needs, Research and Planning	Sub-programme 2.3: Planning	Number of integrated implementation programmes for priority development areas completed per year	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	-	The Social Protection, Community and Human Development cluster		6	1	Delays caused by appointments of service providers to undertake the implementation programmes and	Target setting for 2024/25 has been reviewed in line with the current performance.	6	1					
			2.2 Percentage of investment of the total Human Settlements allocation in PDAs	Standardized	Not Applicable	Percentage	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		3	6.2	Target was exceeded. Expenditure on projects within PHDA's included projects with bulk funding which was prioritized to unlock blocked projects for Human Settlement development.	Recovery plans have been submitted for those behind the development schedule.	12	0					
			2.3 Percentage of land acquired during 2014-2019 within the PDA's received	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		0	0	N/A	N/A	0	0					
			2.5 Number of municipalities provided with technical support	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		13	18	Target has been exceeded.	Target setting for 2024/25 has been reviewed in line with the current performance.	43	67					
			2.6 Number of human settlements development projects planned	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		7	4	Target not achieved in the current quarter because of the targets exceeded in previous quarters that resulted in the annual target being exceeded.	Target setting for 2024/25 has been reviewed in line with the current performance.	25	30					
			2.8 Number of Hectares of land procured/ proclaimed	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		75	989	Target has been exceeded.	Target setting for 2024/25 has been reviewed in line with the current performance.	150	884					
			2.9 Number of farm residents housing assistance projects at pre-feasibility stage	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		1	0	The Submissions for the appointment of the service providers for the Umsinyathi District, to conduct the pre-feasibility assessments is to be finalized. Land is to be identified for farm dwellers.	Municipality to provide a list of available properties for development by October 2023.	2	0					
			2.12 Number of projects in Phase 1(Pre-feasibility) of the USP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		2						10	14			
			2.13 Number of projects in Phase 2(Planning) of the USP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		55	78	Target has been exceeded	Target setting for 2024/25 has been reviewed in line with the current performance.	55	78					
			2.12 Number of projects in Phase 1 (Pre-feasibility) of the USP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		4	3	Target not achieved in the current quarter because of targets exceeded in previous quarters resulting in the annual target being exceeded.	Target setting for 2024/25 has been reviewed in line with the current performance.	10	3					
			Sub-programme 2.4: Research	2.16 Number of reports developed in terms of approved research studies	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Social Protection, Community and Human Development cluster		1	2	Target has been exceeded	None required as the over-achievement makes up for the previous under performance.	2	2				
				2.17 Number of individuals provided with human settlements consumer education	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		2500						10000	9197		
				2.17 Number of individuals provided with human settlements consumer education	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		1000	1012	Target has been exceeded because there is no certainty of the number of people that will attend consumer education.	Future target setting will be reviewed in line with the current performance.	8500	1012				
				3.20 Number of designated group companies trained	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		40	67	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	140	144				

Sub-programme 3.2: Financial Interventions	Number of households that received subsidies through RLSP (Finance Linked Individual Subsidy Programme)	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Social Protection, Community and Human Development cluster		172					653	257				
	Number of households that received subsidies through RLSP (Finance Linked Individual Subsidy Programme)	Non-standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		0	62	Target has been exceeded.	None required as the over-achievement makes up for the previous under performance.		481	62				
Sub-programme 3.3: Incremental Interventions	Number of Breaking New Ground (BNG) houses delivered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Social Protection, Community and Human Development cluster		2937					12611	7328				
	Number of serviced sites delivered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Social Protection, Community and Human Development cluster		1270					5575	625				
	3.7 Number of post-1994 title deeds registered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		3465					5025	357				
	3.8 Number of post-2014 title deeds registered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		20					170	0				
	3.9 Number of new title deeds registered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		521					1459	843				
	3.10 Number of houses (units) delivered through the WUPP	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		25					100	1				

3.11 Number of houses (units) delivered through the IRDP subsidy programme	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		669				2646	1124				
3.12 Number of houses (units) delivered through the consolidation subsidy programme	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		75				265	95				
3.13 Number of houses (units) delivered through the OSS intervention for vulnerable groups	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		105				621	508				
3.14 Number of houses (units) delivered to households affected by the 2019 Provincial declared disaster	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		483				2224	0				
3.16 Number of serviced sites delivered through the IRDP	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		137				757	192				
3.17 Number of serviced sites delivered through the LISP	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		1133				4818	733				
Number of Breaking New Ground (BNG) houses delivered	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		1184	2060	Target has been exceeded.	None required as the over-achievement makes up for the previous under-performance.	10858	2060				
Number of serviced sites delivered	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		866	1938	Target has been exceeded.	None required as the over-achievement makes up for the previous under-performance.	5171	1938				
3.7 Number of post-1994 title deeds registered	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		2456	78	Properties could not be transferred due to: 1) Missing beneficiaries that cannot be located. 2) Ownership disputes 3) Delays in the registration of deceased estates due to the missing documentation.	1) The Department has made funding available for the municipality to advertise for missing beneficiaries. 2) Dispute Resolution Committees have been established at municipalities to resolve disputes that are delaying transfers. 3) Beneficiaries are encouraged to acquire a letter of authority from the master office so that the registration may be concluded.	4016	78				

3.8 Number of post-2014 title deeds registered	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		3	0	Properties could not be transferred due to: 1) Missing beneficiaries that cannot be located. 2) Ownership disputes 3) Delays in the registration of deceased estates due to the missing documentation.	1) The Department has made funding available for the municipality to advertise for missing beneficiaries. 2) Dispute Resolution Committees have been established at municipalities to resolve disputes that are delaying transfers. 3) Beneficiaries are encouraged to acquire a letter of authority from the master office so that the registration may be concluded.	153	0						
3.9 Number of New title deeds registered	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		170	80	Properties could not be transferred due to: 1) Missing beneficiaries that cannot be located. 2) Ownership disputes 3) Delays in the registration of deceased estates due to the missing documentation.	1) The Department has made funding available for the municipality to advertise for missing beneficiaries. 2) Dispute Resolution Committees have been established at municipalities to resolve disputes that are delaying transfers. 3) Beneficiaries are encouraged to acquire a letter of authority from the master office so that the registration may be concluded.	1108	80						
3.10 Number of houses (units) delivered through the MVP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		20	18	1) The rain delays disturbed the anticipated delivery on the targeted sites. 2) The transition to a new contractor taking over the scope of the previous non performing contractor had technical and contractual aspects that resulted into delays in moving to site.	1) The service provider has been informed to work on the revised accelerated programme to catch up on time lost. 2) The new appointed service providers contract and technical issues were resolved and construction is ongoing on site.	95	18						
3.11 Number of houses (units) delivered through the IRDP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		0	454	Target has been exceeded.	None required as the over-achievement makes up for the previous under performance.	1977	454						
3.12 Number of houses (units) delivered through the consolidation subsidy programme	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		0	43	Target has been exceeded.	None required as the over-achievement makes up for the previous under performance.	190	43						
3.13 Number of houses (units) delivered through the OSS Intervention for vulnerable groups	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		10	85	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	526	85						
3.14 Number of houses (units) delivered to households affected by the 2019 Provincial declared disaster	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		433	43	The delays were as a result of stoppages by business forums and delays with home enrolments. Also, appointments for service providers were finalised in December with other contracts concluded in January.	Recovery plans have been submitted for the programme and there are disaster units have been identified and prioritized under OSS and Rural Instruments.	2174	43						
3.16 Number of serviced sites delivered through the IRDP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		0	5	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	620	5						
3.17 Number of serviced sites delivered through the USP	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		866	1933	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	4551	1933						
<b>Sub-programme 3.4: Social and Rental Intervention</b>																			
Number of rental social housing units delivered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	-	The Social Protection, Community and Human Development cluster		0				0	0						
Number of Community Residential Units (CRU) delivered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	-	The Social Protection, Community and Human Development cluster		535				535	0						
3.18 Number of social housing projects approved for Consolidated Capital grant funding	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		3	0	The Department has submitted its viable Project Pipeline to the SHRA for assessment by The Projects Assessment Committee. Projects are listed as follows: 1) Dominance Mahlape Village (1020 Units) by Milestone SH	Resolution was taken that the matter will be escalated to senior management for intervention since this had negative on the Departmental performance.	3	0						
Number of Community Residential Units (CRU) delivered	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		310	315	Target has been exceeded.	None required as the over-achievement makes up for the previous under performance.	310	315						
<b>Sub-programme 3.5: Rural Intervention</b>																			
3.15 Number of houses (units) delivered through the rural subsidy programme	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		1580				6755	5400						
3.21 Number of work opportunities created through related programmes	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		700	1730	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	5800	8089						
3.22 Number of Full Time Equivalent (FTE's) created	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		192	639	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	1600	2157						
3.23 Number of targeted person's days of work	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		44160	140893	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	368000	496202						
3.24 Number of EPWP beneficiaries provided with accredited training	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		60	48	Annual target has already been met and exceeded.	Future target setting will be reviewed in line with the current performance.	250	288						
3.15 Number of houses (units) delivered through the rural subsidy programme	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		721	1417	Target has been exceeded.	None required as the over-achievement makes up for the previous under performance.	5896	1417						

Programme 4: Housing Asset Management	Sub-programme 4.2: Sale and transfer of Housing Properties	Number of Pre-1994 title deeds registered	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Social Protection, Community and Human Development cluster		847			2102	331					
		4.2 Number of rental units sold to beneficiaries	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Social Protection, Community and Human Development cluster		15	16	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	100	70				
		4.3 Number of debtors reduced	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		25	147	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	200	200				
		Number of pre-1994 title deeds registered	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		1053	95	Properties could not be transferred due to: 1) Missing beneficiaries that cannot be located. 2) Ownership disputes 3) Delays in the registration of deceased estates due to the missing documentation. 4) 85 matters cannot be lodged at the Deeds Office due to challenge of eThekweni Municipality withholding Rates Exemption letters.	1) The Department has made funding available for the municipality to advertise for missing beneficiaries. 2) Dispute Resolution Committees have been established at municipalities to resolve disputes that are delaying transfers. 3) Beneficiaries are encouraged to acquire a letter of authority from the master office so that the registration may be concluded. 4) Letters were forwarded to City Manager and several High level Interventions Meetings have taken place in an effort to remove the blockages.	2308	35				
	Sub-programme 4.3: Devolution of Housing Properties	4.6 Number of Land Parcels devolved to Municipalities for human settlements development	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		100	43	1) Deeds Office rejections. 2) Death of the Conveyancer (Masoko Mbatsha) blocked instructions.	1) Held meeting with Deeds Registrar to unblock transfers due to inconsistencies with Examiners. Transfers being re-lodged by conveyancers. 2) Instructions with Masoko Mbatsha re-distributed to four attorneys. Total instructions with conveyancers currently awaiting transfer = 88.	100	43				
	Sub-programme 4.4: Housing Properties Maintenance	4.4 Number of units maintained	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		50	136	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	300	360				
	4.5 Number of units rectified for pre-1994 stock	Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		50				300	199					
	4.5 Number of units rectified for pre-1994 stock	Non-Standardized	Not Applicable	Number	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		25	106	Target has been exceeded.	Future target setting will be reviewed in line with the current performance.	275	106					
<b>Total</b>																			

**Feedback**

Quarter - 1				Quarter - 2				Quarter - 4				Audited Annual			
Username Q1	Role Q1	Feedback Q1	Dated Q1	Username Q2	Role Q2	Feedback Q2	Dated Q2	Username Q4	Role Q4	Feedback Q4	Dated Q4	Username	Role	Feedback	Dated
				PUSLETSO ALICE NALE	Department Coordinator	Dear Colleagues,									
				Lulama Shembela Ndaba	OTP Coordinator	Thank you for the report and kindly note that the department is not expected to									
				Lulama Shembela Ndaba	OTP Coordinator	Thank you for the report and kindly note that the department is not expected to									
				PUSLETSO ALICE NALE	Department Coordinator	Good Day HOD,									
				MOUDUZI ZUNGU	Accounting Officer	Approval Certificate: Q2- Dear Colleagues,									
										Good Day Colleagues,	12/04/2024				
										Thank you for the report, kindly update the corrective action statements and	18/04/2024				
										Dear HOD,	30/04/2024				
										Approval Certificate: Q2- Colleagues,	30/04/2024				
Geleng Khumalo	National Oversight	There is an alignment between the planned targets in the EQRS and the APP. However, performance is still	25/07/2023												
Lulama Shembela Ndaba	OTP Coordinator	Thank you for the report and please note the following:	19/07/2023												
MOUDUZI ZUNGU	Accounting Officer	Hi Pusa,	31/07/2023												
MOUDUZI ZUNGU	Accounting Officer	Approval Certificate: Q1- Dear Colleagues,	31/07/2023												
PUSLETSO ALICE NALE	Department Coordinator	Good Day Colleagues,	13/07/2023												
PUSLETSO ALICE NALE	Department Coordinator	Good Day HOD,	31/07/2023												
PUSLETSO ALICE NALE	Department Coordinator	Dear HOD,	31/07/2023												