QPR for FY 2022-23 for Provincial Public Entity Institution of KwaZulu-Natal Liquor Authority of location KwaZulu Natal as of (wednesday, November 2, 2022 9:17-45 AM)

							Quarter - 2 Annual Performance								
requency	Programme	Sub Programme	Indicator	Indicator Type	Output	MTSF Priority	Cluster Audited outcome FY 2021 - 22	Target Q2	Actual Output Q2	Reason for Deviation Q2	Corrective Action Q2	Annual Target	Aggregate Output	Reason for Deviation	Corrective Action
nnually	Compliance and Enforcement	Compliance and Enforcement	% of inspection reports finalised within the prescribed timelines	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					100	99.02	N/A	N/A
			% of Annual Evaluations compliance inspections concluded (Section 64)	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					80	85.27	N/A	N/A
			Number of routine compliance inspections conducted on	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					1373	1257	Some districts do not have a full	Inspectors were redeployed to
			licensed premises			Job Creation	Infrastructure Development cluster							compliment of inspectors 2. Due to the damage to road	the the districts on an ad hoc b The shortfall of inspections will
														infrastructure caused by the floods,	covered in the next quarter
														access to premises were restricted	
			% of identified illegal outlets that have been reported to	Standardized	Not Applicable		The Economic Sectors, Employment and					100	100	N/A	N/A
			SAPS for shutdown Number of enforcement blitz operations conducted	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					15	29	The over achievement of 14 blitzes	N/A
						Job Creation	Infrastructure Development cluster							was due to the demand by SAPS for special operations during the COVID-	
														19 National Lockdown to ensure	-
														compliance by traders	
			Percentage of complaints Investigated and finalised	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					100	100	N/A	N/A
-	Corporate Services	Corporate Services	within timeframes Audit Outcome	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					n	0	N/A	N/A
						Job Creation	Infrastructure Development cluster								
			Percentage of invoices paid within the specified timeframes	Standardized	Not Applicable	Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					100	100	N/A	N/A
			Percentage of procurement spend on BBBEE compliant	Standardized	Not Applicable		The Economic Sectors, Employment and					100	100	N/A	N/A
			Percentage of the Paperless Strategy implemented	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					100	100	N/A	N/A
			Audit Outcome	Non-Standardized	Not Applicable	Job Creation Priority 7: Franchis Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					Clean Audit Outcome			
			Addit Odtonie	Non-Standardized	ног яррисаціе	Job Creation	Infrastructure Development cluster					Clean Addit Odtcome			
	Licensing and Administration	Licensing and Administration	Percentage of applications processed and finalized within the prescribed timeframes	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					80	41.49	Backlog in registering and capturing	Applications captured onto
			Percentage of licences and/or permits issued within the	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					100	63.28	Delay on eLMS in issuing a	system at lodgment Engage with system develop
			prescribed timeframes			Job Creation	Infrastructure Development cluster							verification of payment	resolve the issue on the sys
			Number of job opportunities created from licences issued	Standardized	Not Applicable		The Economic Sectors, Employment and					3	2	N/A	N/A
			Percentage of annual licence evaluation applications	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and	1				100	100	N/A	N/A
ļ			processed before expiry dates			Job Creation	Infrastructure Development cluster								
	Office of the CEO	Communications	Percentage of the Board's approved Communication Strategy implemented	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					100	100	N/A	N/A
		Human Resources	Percentage of approved training needs completed within	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					100	100	N/A	N/A
			the timelines Vacancy rate of 10% or less	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					10	11	Awaiting approval to fill posts from	N/A
			Percentage of the Paradia and a second			Job Creation	Infrastructure Development cluster	1				100	100	OTP N/A	N/A
			Percentage of the Board's approved HR Strategy implemented	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					100	100	N/A	N/A
			Number of Covid-19 Regulations implemented in line with the Guidelines issued by Department of Labour	Standardized	Not Applicable		The Economic Sectors, Employment and					100	100	N/A	N/A
							Infrastructure Development cluster								
		Legal Services	Number of Legal Reports appraising the Board of legal	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation						2	2	N/A	N/A
			matters processed Percentage of internal legal opinions furnished within the	Standardized	Not Applicable	Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					100	100	N/A	N/A
		Office of the CEO	prescribed timeframes Number of Annual Performance Plans submitted within	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					n	n	N/A	N/A
			the prescribed timeframes			Job Creation	Infrastructure Development cluster						ŭ .	11/2	11/1
			Number of quarterly reports submitted within timelines	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and Infrastructure Development cluster					1	1	N/A	N/A
54			Percentage of Risk action plans mitigated within	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					100	94	Exit Interview/Management SOPs	The SOPs will be done in Q
			committed deadlines Number of strategic stakeholder engagements with the	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					n	0	outstanding N/A	N/A
			liquor industry			Job Creation	Infrastructure Development cluster								.,
			Number of annual performance plans submitted within the prescribed timeframes	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					1			
	Social Responsibility	Social Responsibility	Number of schools visited for education on the negative	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					48	48	N/A	N/A
			effects of alcohol abuse Number of awareness campaign conducted to schools on	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					2	2	N/A	N/A
			the negative effects of alcohol abuse			Job Creation	Infrastructure Development cluster								
			Number of liquor trader training workshops conducted	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					24	28	N/A	N/A
			Percentage of induction programmes conducted on new	Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and					100	100	N/A	N/A
			liquor licence holders within 30 days of licence issue	Standardisco	Not Applicable	Job Creation	Infrastructure Development cluster					100	100	17/2	11/2
			Number of training sessions held to facilitate entry of new	Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and					12	11	The Business Unit has unfilled	Social Responsibility Practiti
			micro manufacturers			Job Creation	Infrastructure Development cluster	_						vacancies	be deployed to Districts with
rly	Compliance and Enforcement	Compliance and Enforcement	deafualt	Non-Standardized	Min	Priority 4: Consolidating the Social Wage through Reliable and Quality Basic	Governance and Administration cluster	0	100	N/A	N/A	0	0		
						Services									
			% of inspection reports finalised within the prescribed timelines	Non-Standardized	Average	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100	N/A	N/A	N/A	100	0		
			% of Annual Evaluations compliance inspections	Non-Standardized	Average		The Economic Sectors, Employment and	80	92.5	N/A	N/A	80	50		
			concluded (Section 64 Number of routine compliance inspections conducted on	Non-Standardized	Not Applicable	Job Creation Priority 2: Economic Transformation And	Infrastructure Development cluster The Economic Sectors, Employment and	1374	1919	N/A	N/A	4920	1919		
			licensed premises	Non-Standardized	Average	Job Creation	Infrastructure Development cluster The Economic Sectors, Employment and	100	100	N/A	N/A	100	50		
			SAPS for shutdown		-	Job Creation	Infrastructure Development cluster	2007	200	ny n	190		~		
			Number of enforcement blitz operations conducted	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	15	32	N/A	N/A	65	32		
			Percentage of complaints Investigated and finalised	Non-Standardized	Average	Priority 2: Economic Transformation And	The Economic Sectors, Employment and	100	100	N/A	N/A	100	50		
ŀ	orporate Services	Corporate Services	within timeframes Default	Non-Standardized	Average	Job Creation Priority 4: Consolidating the Social Wage	Infrastructure Development cluster Governance and Administration cluster	0				0	0		1
						through Reliable and Quality Basic									
			Percentage of invoices paid within the specified	Non-Standardized	Average	Priority 2: Economic Transformation And	The Economic Sectors, Employment and	100	100	N/A	N/A	100	50		
			timeframes			Job Creation	Infrastructure Development cluster The Economic Sectors, Employment and	100	100	N/A	N/A	100	50		
			suppliers	Non-Standardized	Average	Job Creation	Infrastructure Development cluster	200	200	ny A	ny et	200	~		
			Percentage of the Paperless Strategy implemented	Non-Standardized	Average	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and	100	100	N/A	N/A	100	50	_	
L	ensing and Administration	icensing and Administration	default	Standardized	Average	Priority 4: Consolidating the Social Wage	Infrastructure Development cluster The Social Protection, Community and Human	0				0	0		
						through Reliable and Quality Basic Services	Development cluster								
			Percentage of applications processed and finalized within	Non-Standardized	Average		The Economic Sectors, Employment and	80	41,49	Backlog in applications in the Unit	Temps have been employed to assist	80	20,745		
			the prescribed timeframes			Job Creation	Infrastructure Development cluster				with processing applications				
			Percentage of licences and/or permits issued within the	Non-Standardized	Average		The Economic Sectors, Employment and	100	63.28	Notice to pay for licenses was sent	Temps have been employed to assist	100	0		
			prescribed timeframes			Job Creation	Infrastructure Development cluster			to applicants beyond 7 days	with processing applications				
1			Number of job opportunities created from licences issued	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And		3 jobs per license issued	2 Jobs	One applicant committed to less	N/A	3 jobs per license issued	-		
						Job Creation	Infrastructure Development cluster			than 3 jobs due to the size of the outlet					
			Percentage of annual licence evaluation applications	Non-Standardized	Average		The Economic Sectors, Employment and	100	100	N/A	N/A	100	50		
ŀ	fice of the CEO C	Communications	processed before expiry dates Default	Non-Standardized	Max	Job Creation Decent employment through inclusive	Infrastructure Development cluster Governance and Administration cluster	0				0	0	+	1
						growth		100	100	la /a	au/a	4.00			
			Percentage of the Board's approved Communicat i on Strategy implemented	Non-Standardized	Average		The Economic Sectors, Employment and Infrastructure Development cluster	100	100	N/A	N/A	100	50		1
		Human Resource	default	Not Applicable	Not Applicable	Priority 3: Education, Skills And Health	Governance and Administration cluster						-		
			Percentage of approved training needs completed within	Non-Standardized	Average	Priority 2: Economic Transformation And	The Economic Sectors, Employment and	100	100	N/A	N/A	100	50	+	1
			the timelines		_	Job Creation	Infrastructure Development cluster			Market for a second	n/a				1
			Vacancy rate of 10% or less	Non-Standardized	Average	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	10	11.34	Waiting for approval of vacancies from the EDTEA MEC	N/A	10	l ^o		1
								ļ							
			Percentage of the Board's approved HR Strategy implemented	Non-Standardized	Average	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100	100	N/A	N/A	100	50		1
			Number of Covid-19 Regulations implemented in line	Non-Standardized	Average	Priority 2: Economic Transformation And	The Economic Sectors, Employment and	100	100	N/A	N/A	100	50		
			with the Guidelines issued by Department of Labour	<u></u>		Job Creation	Infrastructure Development cluster						<u> </u>	<u> </u>	<u> </u>
		Legal Services	default	Not Applicable	Not Applicable	Priority 6: Social Cohesion and Safer	The Social Protection, Community and Human Development cluster	0				0	-		
			Number of Legal Reports appraising the Board of legal	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	Development Custer The Economic Custer Infrastructure Development cluster	2	2	N/A	N/A	8	2		

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			Percentage of internal legal opinions furnished within	Non-Standardized	Average	Priority 2: Economic Transformation And			100	100	N/A	N/A	100	50		
		1	the prescribed timeframes			Job Creation	Infrastructure Development cluster									
	Office of the CEO	-	default	Standardized	Not Applicable	Priority 5: Spatial Integration, Human	Governance and Administration cluster		0				0	0		
						Settlements and Local Government										
		Ī	Number Quarterly Performance Reports submitted within	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and		1	1	N/A	N/A	4	1		
		-	the timelines			Job Creation	Infrastructure Development cluster				1	1				
		i i	Percentage of Risk action plans mitigated within	Non-Standardized	Average	Priority 2: Economic Transformation And	The Economic Sectors, Employment and		100	100	N/A	N/A	100	50		
			committed deadlines			Job Creation	Infrastructure Development cluster		1			17.				
		i i	Number of strategic stakeholder engagements with the	Non-Standardized	Not Applicable		The Economic Sectors, Employment and		1	0	Conflicting schedules with	N/A	2	n		
		l.	liquor industry	NOIT-Stational dized	NOT Applicable	Inh Creation	Infrastructure Development cluster		l [*]	l°	stakeholders	N/A	ŕ	l°		
Social Responsibility	Social Responsibility		default	Not Applicable	Not Applicable						stakenoiders					
Social Responsibility	Social Responsibility	ľ	derault	Not Applicable	Not Applicable		Governance and Administration cluster		0				U	0		
						through Reliable and Quality Basic										
						Services										
			Number of schools visited for education on the negative	Non-Standardized	Not Applicable		The Economic Sectors, Employment and		48				144	0		
			effects of alcohol abuse			Job Creation	Infrastructure Development cluster									
			Number of awareness campaign conducted to schools on	Non-Standardized	Not Applicable		The Economic Sectors, Employment and		2	1	1		7	0		
		1	the negative effects of alcohol abuse			Job Creation	Infrastructure Development cluster									
		Ī	Number of liquor trader training workshops conducted	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And	The Economic Sectors, Employment and		24				96	0		
						Job Creation	Infrastructure Development cluster			1	1					
		Ī	Percentage of induction programmes conducted on new	Non-Standardized	Average	Priority 2: Economic Transformation And	The Economic Sectors, Employment and		100				100	0		
			liquor licence holders within 30 days of licence issue			Job Creation	Infrastructure Development cluster			1	1					
		ľ	inquoi incence noidera within 30 days of incence tode			Job Cication	initiadi detare developinent elaster									
		t t	Number of training sessions held to facilitate entry of	Non-Chandendined	Net Applicable	Priority 2: Economic Transformation And	The Ferrande Festers Ferral control and		1.3				40			
			number of training sessions need to facilitate entry of new micro manufacturers	Non-Standardized	NOT Applicable	Job Creation	Infrastructure Development cluster		12				48	U		
Total · 68			new micro manufacturers			Job Creation	Intrastructure Development Cluster									
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