

QPR for FY 2022-23 for Provincial Institution of Health of location KwaZulu Natal as of (Wednesday, November 2, 2022 11:20:56 AM)

Frequency	Programme	Sub Programme	Indicator	Indicator Type	Output	MTSF Priority	Cluster	Audited outcome FY 2021 - 22	Quarter - 2				Annual Performance																	
									Target Q2	Actual Output Q2	Reason for Deviation Q2	Corrective Action Q2	Annual Target	Aggregate Output	Reason for Deviation	Corrective Action														
Annually	Programme 1: Administration	Programme 1: Administration	Audit opinion of Provincial DoH	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																							
			Contingent Liability of medico-legal cases	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																							
			UHC Service Index	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																							
			Professional nurses per 100 000 population	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																							
			Medical officers per 100 000 population	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																							
			Programme 2: District Health Services	Disease Prevention and Care (DPC)	Malaria case fatality rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					Malaria incidence per 1,000 population at risk	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					Dental extraction to restoration rate	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					COVID-19 Testing Coverage	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					COVID-19 Positivity Rate	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					COVID-19 Case Fatality Rate: Total	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					COVID-19 Case Fatality Rate 5 - 60 years	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					COVID-19 Case Fatality Rate: under 5 years	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					COVID-19 Case Fatality Rate 60 years and older	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																					
					District Hospitals	Patient Safety Incident (PSI) case closure rate - District Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						Patient Experience of Care Satisfaction rate - District Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						(Number of) Maternal death in facility - District Hospitals	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						(Number of) inpatient deaths under 5 years - District Hospitals	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						Child under 5 years diarrhoea case fatality rate - District Hospitals	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						Child under 5 years pneumonia case fatality rate - District Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						Child under 5 years Severe Acute Malnutrition case fatality rate - District Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						(Number of) inpatient deaths under 1 year - District Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						Still Birth in Facility Rate - District Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																				
						HAST	All DS-TB client death rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							All DS-TB client treatment success rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							ART client remain on ART end of month - total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							ART Adult Viral load suppressed rate (12 months)	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							ART Child viral load suppressed rate (12 months)	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							ART death rate (6 months)	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							HIV positive 15-24 year olds (excl ANC) rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							TB Rifampicin resistant/MDR/pre-XDR treatment success rate - short	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							TB Rifampicin resistant/MDR/pre-XDR treatment success rate - long	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							TB Incident	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							ART adult death rate (6 months)	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							ART child death rate (6 months)	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							HIV incidence	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																			
							Maternal, Women and Child Health including Nutrition (MCWHN)	Maternal Mortality in facility Ratio - Total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Neonatal death in facility rate - Total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Live Birth under 2 500 g in facility rate - Total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Infant PCR test positive around 10 weeks rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								(Number of) inpatient deaths under 5 years - total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Death under 5 years against live births rate - total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Child under 5 years diarrhoea case fatality rate - total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Child under 5 years Pneumonia case fatality rate - total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Child under 5 years Severe acute malnutrition case fatality rate - total	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								(Number of) inpatient deaths under 1 year - total	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Early Neonatal death Rate - Total	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Still Birth in Facility Rate - total	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Child under 5 years Diarrhoea incidence	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Child under 5 years Pneumonia incidence	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Child under 5 years Severe acute malnutrition incidence	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																		
								Primary Health Care	Ideal Clinic status obtained rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																	
									Patient Safety Incident (PSI) case closure rate - PHC facility	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																	
									Patient Experience of Care satisfaction rate - PHC	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																	
									Programme 2: District Health Services	Maternal Mortality in facility ratio	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																
										Malaria case fatality rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																
										Patient Experience of Care satisfaction rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																
										Ideal clinic status obtained rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster																
										Programme 4: Provincial Hospital Services	Chronic Hospitals	Patient Experience of Care Satisfaction rate - Chronic /Sub-acute Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster														

Programme 2: District Health Services	Disease Prevention and Care (DPC)	Mental Health Screening Rate	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		45	53.2	Continuous capacity building with mental health coordinators, filtering through to individual site mentoring and supervision		45	52			
		Number of clients accessing rehab services	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		178750	220816	A high demand for rehabilitation services has been noted from new and existing clients who were seen for review and continuation of rehabilitation services		715000	414106			
	District Hospitals	Average length of stay - District Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		5.2	4.9	Improved clinical management of patients by integrating services.		5.1	5			
		Inpatient bed utilisation rate - District Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		49.0	55.2	Improved performance attributed to the resumption of the district hospital package of services with the decrease in COVID-19 cases.		49.2	0			
		Expenditure per PDE - District Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		4300	3311.88	Results are influenced by increased patient activity.		4300	3504			
		OPD headcount new cases not referred - District Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		85093	92360	Patients by-pass PHC facilities as they have more confidence in hospital services. Worst performing districts include Umkhanyakude, Zululand, King Cetshwayo, Umoiyathi and Umgungundlovu districts.	As part of the strategy to increase confidence of clients in primary health care the Department is to increase the allocation of medical officers to primary health care.		340370	179094		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate - District Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		100	83.9	Network challenges negatively impacted on reporting processes.	Provincial Information Technology Unit is addressing all identified connectivity issues.		100	0		
	HAST	All DS-TB client lost to follow-up rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		6	10.2	Duplicated files and incorrect outcomes continue to fuel loss to follow up. Districts with loss to follow up rates above 10% are Ilembe at 17.5%, Ugu 14.6%, Amajuba 14.6% and King Cetshwayo at 11%.	Continue to mentor districts on data cleanup. Community awareness campaigns on importance of adherence to treatment. Promotion of integrated Community tracking and tracing of early and late missed appointments by all outreach teams. Continue to monitor implementation of the integrated adherence guidelines.		6	0		
		ART adult remain in care rate (12 months)	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		90	67.2	Lost to follow up (LTFU) rate remains a provincial challenge and has increased in this quarter to 30.9% (for 12 months on ART). Districts with LTF above 30% were Amajuba, eThekweni, Ilembe, uMkhanyakude and uMgungundlovu.	Districts are rolling out Adherence Guidelines (AGL)/Patient Literacy Classes (PLC) training accompanied by mentorship programme to be completed by February 2023. Collaboration with Office of the Premier has ensured the revival of People Living with HIV (PLWHIV) support groups. Train Operational Managers on monitoring systems for tracking and tracing of patients as a early warning intervention to decrease lost to follow up.		90	0		
		ART child remain in care rate (12 months)	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		90	79.4	The contributing factors are high LTF at 18.4% with the following districts above 20% eThekweni, Amajuba and uMkhanyakude. Case finding and retention in care remain a challenge.	Facilitate re-orientation and training to the implementers at sub-district and facility level together with NDOH on Matrix Of Intervention (MOI). Lobby for prioritization of paediatric indicators in hurdle meetings. Facilitate provision of counselling through CADC 3 and kizalwe. Monitor enrolment of DMOC for children to improve adherence. Facilitate implementation of increased care and treatment access (extending operating hours to weekends, functional youth zones, community ART). Facilitating the implementation of support groups for children, these should include the children themselves, their primary caregivers as well as other children who have been through the ART journey.		90	0		
		Number of patients screened for TB symptoms	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		6773947	6420043	Data recording challenges due to patient flow at facilities with multiple entry points.	TB Coordinators and District Support Partners (DSPs) (24) were updated on TB management including recording and reporting. Monitor and follow up updating of information monthly with under performing districts.		27095789	12342776		
		No. of HIV tests done - sum	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		925737	1095880	Implementation of both facility and community integrated testing that are augmented by health service events like isibhedlela kubantu, Isibaya samadoda, Ibhosomba lamajila, Misa & Coach Ingilo campaigns, She Conquers, PrEP Indaba and teenage pregnancy dialogue. Supporting partners on HTS have contributed positively to this number.		3702936	3069159			

Maternal, Women and Child Health including Nutrition (MCWHN)	Couple year protection rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		62.0	47.3	Poor marketing and uptake of Long Acting Reversible Contraceptives at the facility and community level.	Raise community awareness through the media on the importance of contraceptives uptake.	62.5	47		
	Delivery 10 to 19 years in facility rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		15.3	17.4	Societal factors like "ukuthwala and ukugana" mostly in rural districts. Poor uptake of contraceptives by teenagers with some teenagers/adolescents depending on termination of pregnancy services (TOP).	Continued collaboration with multiple stakeholders and governments departments to develop an integrated plan to reduce child and teenage pregnancies. Continue with community dialogues and workshops in conjunction with She Conquers in Umkhanyakude and UGu in quarter 3. Dialogue in Harry Gwala was done in Q2. Radio awareness to educate and remind adolescents on use of contraceptives will be done continuously from Q3.	15.3	17.4		
	Antenatal 1st visit before 20 weeks rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		77.0	74.5	Most pregnant teenagers and Women who default ART and are not on any contraceptives do not attend antenatal care. If they do attend they book very late with infrequent attendance.	Household pregnancy tests continues. Encourage women who test positive at household to go to clinics for antenatal care immediately. Continue to integrate health services within facility where women who are seen at ARV clinic are offered contraceptives and tested for pregnancy. Conduct community dialogues in Q3 in Amajuba, uThukela and Harry Gwala as these were the worst performing.	77.0	72		
	Mother postnatal visit within 6 days rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		90.0	80.3	Poor linkage of post delivery women and cross border issues persist contributing to poor performance.	Re-enforce linkage of pregnant women at antenatal clinic and post-delivery. Community Health Workers (CHWs) to improve post-natal care within 3-6 days. Strengthen education on post-natal care visit during antenatal care. Community education through radio messaging and community dialogues will be done in quarter 3.	90.0	9		
	Immunisation under 1 year coverage	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		90.0	90.2	Implementation of catch-up drives parallel with ongoing routine services and data monitoring for action.		90.0	90		
	Measles 2nd dose coverage	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		94.0	92.4	Results excludes children receiving vaccines in the private sector, however the denominator is total population for this age group. The actual result is 97.5%.		94.0	0		
	Vitamin A dose 12-59 months coverage	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		76.0	84.2	Ongoing issuing of Vitamin A supplements at household level as well as PHC facilities. Vitamin A Community Outreach services (COS) contributed significantly across all districts.		76.0	0		
	Infant exclusively breastfed at DTap-IPV-Hib HBV 3rd dose rate	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		61.0	59.2	Continued poor performance noted in Zululand and King Cetshwayo Districts	Dissemination of Mother Baby Friendly Initiative (MBFI) Revitalisation plan to be completed in quarter 3. Additional Infant and Young Child Feeding (IYCF) Master training planned in quarter 3 to deliver a total of 75 Master trainers to improve healthcare worker competency on infant feeding support.	61.0	0		
Primary Health Care	PHC Utilisation Rate	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		1.9	2.2	PHC utilisation rate is gradually increasing with clients once again seeking health services, with the highest results noted in Umkhanyakude and Zululand districts.		2.0	0		
	PHC Utilisation Rate under 5 years (Annualised)	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		2.5	3.2	Almost all Districts have reported an increase in utilisation with Zululand being the highest at 3.5.		2.5	3		
	Expenditure per PHC headcount	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		612	759.73	PHC services has been costly for most of the districts since the pandemic with the highest expenditure per PHC headcount noted in Umgungundlovu District with many Community Health Centres and 24hour facilities; and Iembe District with facilities undergoing repairs from the flood damage.	Market services to increase headcounts and improve efficiencies.	600	0		
	Severity assessment code (SAC) 1 incident reported within 24 hours rate - PHC	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		100	76.4	Network challenges negatively impacted on reporting processes.	Provincial Information Technology Unit is addressing all identified connectivity issues.	100	0		
Programme 2: District Health Services	Couple year protection rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
	Delivery 10-19 years in facility rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
	Antenatal 1st visit before 20 weeks rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
	Live birth under 2500g in facility rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
	Mother postnatal visit within 6 days rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
	Infant PCR test positive around 10 weeks rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		

		Expenditure per PDE - Psychiatric Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	2000	2385.55	Townhill hospital renders tertiary level Mental Health services hence the high cost of Compensation of Employees (COE).	Monitor expenditure trends and develop strategies to mitigate high costs.	2000	0		
		OPD Headcount - Sum - Psychiatric Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	2500	2841	Implementation of the mental disorder screening processes leading to case loading and referrals.	Adherence to referral guidelines.	10000	5484		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate - Psychiatric Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	100.0	80	Network challenges negatively impacted on reporting processes.	Provincial Information Technology Unit is addressing all identified connectivity issues.	100.0	80		
Regional Hospitals		Average length of stay - Regional Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	6.2	6.4	Results are due to the medium term care of mental health patients at King Dinuzulu and Madadeni Hospitals, and long stay of orthopaedic cases at all regional hospitals.	Improve clinical specialist coverage	6.2	0		
		Inpatient bed utilisation rate - Regional Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	70.0	72.3	Progressive implementation of COVID-19 Recovery Plan.		73.3	0		
		Expenditure per PDE - Regional Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	4200	3939.08	Implementation of cost containment measures, reduction of Compensation of Employee (COE) budget allocation.		4200	0		
		OPD headcount new cases not referred - Regional Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	38408	53510	Patients accessing services after hours especially in areas that do not have district hospitals/Community Health Centres (CHC) within the catchment area such as Prince Mshiyeni and Madadeni Hospitals.	Engage District Management Team regarding PHC service.	153632	99873		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate - Regional Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	100	90.7	Network challenges negatively impacted on reporting processes.	Provincial Information Technology Unit is addressing all identified connectivity issues.	100	0		
TB Hospitals		Average length of stay - TB Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	50	25.8	Decentralised TB management regimen and improved ART coverage in the province.		50	0		
		Inpatient bed utilisation rate - TB Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	40	27.5	Decentralised TB management regimen and improved ART coverage in the province.	Increased case identification and referral.	40	0		
		Expenditure per PDE - TB Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	6000	24743.42	Result negatively influenced by the low inpatient bed utilisation rate.	Phased implementation of hospital rationalization plan.	6000	0		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate - TB Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	100	100	No deviation		100	100		
Programme 5: Central Hospital Services	Central Hospitals	Average length of stay - Central Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	9.0	10.2	Long stay of patients with complications such as neurology, neurosurgery, oncology, cardiology and cardio-thoracic, and orthopaedics who undergo surgery and need Intensive Care Unit (ICU) and High Care services.	Sustain morbidity and mortality review learnings and implementation of quality improvement activities.	9.0	0		
		Inpatient bed utilisation rates - Central Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	65.0	62.1	Progressive up-scaling of services due to staff shortages.	Fast track the filling of vacancies	65.0	0		
		Expenditure per PDE - Central Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	12401	11265.95	High attrition of staff.	Fast track the filling of vacancies	12401	0		
		OPD headcount new cases not referred - Central Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	92	0	Strict adherence to entry and exit criteria		368	0		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate - Central Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	100.0	100	No deviation		100.0	200		
Programme 5: Central Hospital Services	Tertiary Hospitals	Child under 5 years diarrhoea case fatality rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								
		Child under 5 years pneumonia case fatality rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								
		Child under 5 years severe acute malnutrition case fatality rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								
		Severity assessment code (SAC) 1 incident reported within 24 hours rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								
		Patient Safety Incident (PSI) case closure rate	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								
		Death under 5 years against live birth	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								
Tertiary Hospitals		Average length of stay - Tertiary Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	8.4	7.3	Improved functionality of theatres at Greys Hospital, Regional/Tertiary level case mix at King Edward VIII Hospital and District/Regional/Tertiary level case mix at Ngwelezana Hospital.	Commission tertiary services at King Edward VIII Hospital.	8.4	7		
		Inpatient bed utilisation rate - Tertiary Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	72.4	77.2	Scaling up of services		72.4	0		
		Expenditure per PDE - Tertiary Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	7500	4774.33	Regional/Tertiary level case mix at King Edward VIII Hospital and District/Regional/Tertiary level case mix at Ngwelezana Hospital.		7500	0		
		OPD Headcount new cases not referred - Tertiary Hospital	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	7000	8279	Patients access services at Ngwelezana Hospital as there is no District Hospital in the area as well as King Edward VIII Hospital due the location.	Review referral pathway for eThekweni District for alignment with new services at Dr Pixley kaIsaka Seme and King Edward VIII providing tertiary services.	28000	15778		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate - Tertiary Hospital	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	100.0	91.8	Network challenges negatively impacted on reporting processes.	Provincial Information Technology Unit is addressing all identified connectivity issues.	100.0	0		
Programme 7: Health Care Support Services	Health Care Support Services	Percentage of facilities reporting clean linen stock outs	Non-Standardized	Average	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	23.2	23.2	No deviation.		20.3	0		

		Tracer Medicine Stock-Out Rate at the Provincial Pharmaceutical Supply Depot (PPSD)	Non-Standardized	Average	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		5	0.9	Maintained follow up on suppliers with overdue orders. Maintained stock piling towards the end of the contract to mitigate for stock outs during the transition between contracts.		5	3		
		Tracer Medicine Stock-Out Rate at facilities (hospitals, community health centres and clinics)	Non-Standardized	Average	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		5	1.4	Stock levels monitoring maintained; PPSD rationed stock with supply constraints, and redistribution of stock to facilities with low stock levels.		5	0		
		Percentage of facilities reporting clean linen stock outs	Non-Standardized	Average	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
		Tracer Medicine Stock-Out Rate at the Provincial Pharmaceutical Supply Depot (PPSD)	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
		Tracer Medicine Stock-Out Rate at facilities (hospitals, community health centres and clinics)	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0		
Programme 8: Health Facilities Management	Health Facilities Management	Percentage of Health facilities with completed capital infrastructure projects	Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		25	10.5	Delays in the completion of some major capital Projects due to poor performance on site.	Re-advertisement of all terminated projects.	100	0		
		Percentage of preventative maintenance expenditure	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		35	63.5	The implementation of plant/equipment three year servicing contracts has resulted in the improved spending on preventative maintenance.		35	0		
		Number of new replacement projects completed	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		2	5	Projects that were planned for completion in 2021/22, rolled over and completed in the current financial Year.		45	0		
		Number of upgrade and addition projects completed	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		3	2	Projects that were planned for completion in 2021/22, rolled over and completed in the current financial Year.	A total of 5 projects completed to-date which is on track to meet the year-end target. No corrective action required.	30	5		
		Number of jobs created through the EPWP	Non-Standardized	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		300	1337	Capital projects created more EPWP employment opportunities than expected due to the Management intervention encouraging Project Leaders to take job creation in capital projects implementation more seriously.		2000	2563		
Total:		212													

Feedback														
Quarter - 1				Quarter - 2				Quarter - 3				Quarter - 4	Audited Annual	
Username Q1	Role Q1	Feedback Q1	Dated Q1	Username Q2	Role Q2	Feedback Q2	Username Q3	Role Q3	Feedback Q3	Username Q4	Role Q4	Feedback Q4	Username	Feedback
				Nirvasha Moodley	Department Coordinator	Dear HoD Please find attached performance for Q2 completed in line with the guidelines. All reasons for deviations were sourced from Programmes responsible for the data.								
				Roanda Pretorius	National Oversight	Thank you for the report. There are								
				Lulama Sthembela Ndazi	DTP Coordinator	Thank you for the report, corrective action statements are noted.								
				Nirvasha Moodley	Department Coordinator	Dear HoD Please find attached performance report for Q2 completed in line with the relevant guidelines.								
				Dr Sandile Tshabalala	Accounting Officer	Approval Certificate: Q2- Dear Colleague								
Dr Sandile Tshabalala	Accounting Officer	Approval Certificate: Q1- Please accept the Quarter 1 performance report for the Department of Health,	29/07/2022											
Lulama Sthembela Ndazi	DTP Coordinator	Thank you for the report ,please note the following:	28/07/2022											
Nirvasha Moodley	Department Coordinator	Dear Sir/Madam	27/07/2022											
Nirvasha Moodley	Department Coordinator	Dear Dr Tshabalala,	29/07/2022											
Roanda Pretorius	National Oversight	Thank you for the report. Some fields under Programme 2 and 4 is empty.	28/07/2022											