## QPR for FY 2023-24 for Provincial Public Entity Institution of KwaZulu-Natal Liquor Authority of location KwaZulu Natal as of (Sunday, November 5, 2023 7-36-555 PM)

				$\overline{}$							0	Quarter - 2				Annual Performance		
Frequency Programme		Sub Programme	Indicator Indi	dicator Type Ou	utout Date	ype MTSF Priority	Provincial Priori	ity Cluster	Audited outcome FY 2022 - 23	Target Q2	Actual Output Q2	Reason for Deviation Q2	Corrective Action Q2	Annual Target	Aggregate Output	Pre-Audited Annual Performance Reason for Deviation	Corrective Action	Audited Annual Peformance
Ouarterly Compliance and Enfo	rramant	Compliance and Enforcement				ntage Priority 2: Economic Transformation A		The Economic Sectors, Employment and	Addited dotted he 11 2022 25	100	os nass	Five (5) Inspection Reports	Recruitment process are underway	100	0	The Paddiced Patricular Confidence		Addited Alindar Feloritainee
Quarterly Compliance and Enforcement	recinent	compliance and emoreciment	timelines	Junior Grace	A Application	Job Creation	Economy	Infrastructure Development cluster		100	30.03%	exceeded the 14 day time-frame,	for additional inspectors. Recruitment	100	ľ			
												due to high demand but shortage of human resources.	process should be finalized by Q4.					
			% of Annual Evaluations compliance inspections concluded Non- (Section 64)	-Standardized No	et Applicable Pero	Priority 2: Economic Transformation A Job Creation	nd Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		80	86.45%	Over performance was due to number application received for	N/A	80	0			
			(Section 64)			Jub Creation	Economy	illiastructure Developinent duster				renewal, and the number of days to						
			Number of routine compliance inspections conducted on Non-	s-Standardized Nr	nt Applicable Num	er Priority 2: Economic Transformation A	nd Growing the	The Economic Sectors, Employment and		1374	1460	complete is 21 days.  Over performance was due to	N/Δ	4920	1460			
			licensed premises			Job Creation	Economy	Infrastructure Development cluster				complaints by community	1,77					
												members about licence premises, therefore we had to do more						
			% of identified illegal outlets that have been reported to Non-	n-Standardized Not	ot Applicable Pero	ntage Priority 2: Economic Transformation A	nd Growing the	The Economic Sectors, Employment and		100	100%	routine inspection.	N/A	100	100	+	-	+
			SAPS for shutdown			Job Creation	Economy	Infrastructure Development cluster										
			Number of enforcement blitz operations conducted Non-	n-Standardized Not	ot Applicable Num	er Priority 2: Economic Transformation A Job Creation	Economy	The Economic Sectors, Employment and Infrastructure Development cluster		11	34	The over achievement of 19 blitz was due to the demand by SAPS for	N/A	144	34			
			Percentage of complaints Investigated and finalised within Non-	a-Standardized Nr	et Applicable Pero	ntage Priority 2: Economic Transformation A	nd Growing the	The Economic Sectors, Employment and		100	100%	special operations. N/A	N/A	100	100	+	+	+
			timeframes			Job Creation	Economy	Infrastructure Development cluster		***	****	2072	11/4	400	400			
Corporate Services		Corporate Services		n-Standardized Ma		Priority 2: Economic Transformation A Job Creation	Economy	The Economic Sectors, Employment and Infrastructure Development cluster		100	100%	N/A	N/A	100	100			
			Percentage of procurement spend on 888EE compliant suppliers	n-Standardized Not	et Applicable Pero	Priority 2: Economic Transformation A Job Creation	nd Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		100	100%	N/A	N/A	100	100			
			Percentage of invoices paid within the specified Non- timeframes	n-Standardized Not	et Applicable Pero	Priority 2: Economic Transformation A Job Creation		The Economic Sectors, Employment and		100	100%	N/A	N/A	100	100			
Licensing and Administration				n-Standardized Not	nt Applicable Num	er Priority 2: Economic Transformation A	Economy nd Growing the	Infrastructure Development cluster The Economic Sectors, Employment and		1	1 Clean Audit attained in Q2	N/A	N/A	1	0		+	+
	istration	Licensing and Administration	Percentage of applications processed and finalized within Non-	n-Standardized Not	et Applicable Pero	Job Creation htage Priority 2: Economic Transformation A	Economy nd Growing the	Infrastructure Development cluster The Economic Sectors, Employment and		80	25.25%	Backlog on registering and	Put in place to eradicate the	80	60	+	+	+
			the prescribed timeframes			Job Creation	Economy	Infrastructure Development cluster				capturing application onto system. 2. Technically non-compliant	backlog and follow up on postponed					
												applications received at District	2. Put emphasis on quality pre-					
												level where pre-screening is limited.	screening of applications prior to accepting at District level.					
												<ol> <li>Slow response rate from applicants on query notices.</li> </ol>						
			Percentage of licences and/or permits issued within the prescribed timeframes	Standardized Nor	ot Applicable Pero	Priority 2: Economic Transformation A Job Creation	d Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		100	51.46%	Non adherence to the 7 days stipulated time-frames as a result	<ol> <li>Engage with the system developer to attend to the system challenges.</li> </ol>	100	100			
							1			1		of technical problems on ELMS system.	Appoint on alternative service provider to attend to the system	1				
			Percentage of annual license evaluation applications Non-	n-Standardized Not	et Applicable Pero	ntage Priority 2: Economic Transformation A	nd Growing the	The Economic Sectors, Employment and		100	100%	N/A	N/A	100	100		1	<del>                                     </del>
			processed before expiry dates  An average of jobs created on the total number of licenses Non-			Job Creation  Priority 2: Economic Transformation A	Economy	Infrastructure Development cluster The Economic Sectors, Employment and		3	3	N/A	N/A	3	3	+	+	+
Office of the CEO		Communications	issued	n-Standardized Ma	ax Pero	Job Creation	Economy	Infrastructure Development cluster The Economic Sectors, Employment and		100	100%	N/A	N/A	100	100	+	+	+
Office of the CEO		Communications	implemented			Job Creation	Economy	Infrastructure Development cluster		100	100%	N/A	N/A	100	100			
			Number of engagements held with internal stakeholders Non-	n-Standardized Not	ot Applicable Num	er Priority 2: Economic Transformation A Job Creation	nd Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		1	2	There is a high demand for educating liquor licence holders	N/A	4	4			
												about the annual license evaluation	1					
												procedures and assisting them in expediting their license renewal						
												applications, as the entity is now strictly enforcing Section 64 as per						
												the KZNLA Licence act.						
			Number of engagements meetings held with internal Non-	s-Standardized Nr	ot Applicable Num	er Priority 2: Economic Transformation A	nd Growing the	The Economic Sectors, Employment and		1	21	There are regular updates to staff	N/A	2	21	+	+	+
			stakeholders			Job Creation	Economy	Infrastructure Development cluster				through circulars. There were 20 circulars issued via						
												internal communications between						
												July and September 2023.						
	Hun	Human Resources	Percentage of approved training needs completed within the timelines	n-Standardized Ma	ax Pero	Priority 2: Economic Transformation A Job Creation	nd Growing the	The Economic Sectors, Employment and		100	100%	N/A	N/A	100	100			
			Percentage of best employer initiatives completed Non-	n-Standardized Ma	ax Pero	ntage Priority 2: Economic Transformation A	nd Growing the	Infrastructure Development cluster The Economic Sectors, Employment and		100	100%	N/A	N/A	100	100			+
			within the specified timelines  Vacancy rate of 10% or less  Non-	n-Standardized Not	et Applicable Pero	Job Creation  Priority 2: Economic Transformation A	Economy nd Growing the	Infrastructure Development cluster The Economic Sectors, Employment and		10	>10%	A number of vacancies has not	Submissions to fill key critical posts	10	0	+	+	
						Job Creation	Economy	Infrastructure Development cluster The Economic Sectors, Employment and		***	****	been filled after resignations.	has been submitted and approved by	400	400			
					et Applicable Pero	Job Creation	Economy	Infrastructure Development cluster		100	100%	N/A	N/A	100	100			
	Le	Legal Services	Number of Legal Reports appraising the Board Non- Adjudication Committee of legal matters	n-Standardized Not	ot Applicable Num	er Priority 2: Economic Transformation A Job Creation	nd Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		2	2	N/A	N/A	8	4			
			Percentage of internal legal opinions furnished Non-	n-Standardized Ma	ax Pero	Priority 2: Economic Transformation A	nd Growing the	The Economic Sectors, Employment and		100	100	No Legal opinions requested and	N/A	100	100			
			Percentage of contracts drafted within two days Non-	n-Standardized Ma	ax Pero	Job Creation htage Priority 2: Economic Transformation A	nd Growing the	Infrastructure Development cluster The Economic Sectors, Employment and		100	100%	submitted. N/A	N/A	100	100	+	+	_
		Office of the CEO	Percentage of risk action plans implemented within the Non-	n-Standardized Ma	ax Pero	Job Creation htage Priority 2: Economic Transformation A	Economy nd Growing the	Infrastructure Development cluster The Economic Sectors, Employment and		100	100%	N/A	N/A	100	100	+	+	
			specified timeframes Percentage of organisational performance achieved Non-			Job Creation	Economy	Infrastructure Development cluster		***	****	2.00		400	00			
				n-Standardized Ma		Priority 2: Economic Transformation A Job Creation	nd Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		100	100%	N/A	N/A	100	82			
			Percentage of social compact implemented Non-	n-Standardized Ma	ax Pero	rtage Priority 2: Economic Transformation A Job Creation	nd Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		100	100%	N/A	N/A	100	0			
			Percentage of Transformation Strategy implemented Non-	n-Standardized Ma	ax Pero	ntage Priority 2: Economic Transformation A		The Economic Sectors, Employment and		100	100%	N/A	N/A	100	0			
Social Responsibility		Social Responsibility	Number of KZNLA public awareness programmes Non-	n-Standardized Not	nt Applicable Num			Infrastructure Development cluster The Economic Sectors, Employment and		2	3	Target achieved. FET Youth	N/A	7	5		+	+
			implemented on socio economic effects of alcohol abuse			Job Creation	Economy	Infrastructure Development cluster				Campaign was supposed to be done in the 1st quarter, the						
												campaign was postponed and held in the 2nd quarter, hence the the						
												over-performance.						
			Number of training sessions held to facilitate entry of Non- new participants in the liquor industry	-Standardized Ma	ax Num	er Priority 2: Economic Transformation A Job Creation	nd Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster		12	10	Shortage of human resources due to vacancies. There are 6 Social	Filling of vacant posts: 3 posts for 3 districts have been advertised and	48	15			
			incer persolperina in una require insulare y					minute declare. De telegament Endade				Responsibility Practitioners out of 12 Social Responsibility	they are currently under recruitment					
												Practitioners causing under	process, they should be filled by the 4th Quarter.					
												performance as there are not enough human resources to						
												conduct trainings accordingly.						
			Number of school visits for education on the negative Non-	n-Standardized Not	ot Applicable Num	er Priority 2: Economic Transformation A Job Creation	nd Growing the	The Economic Sectors, Employment and		34	32	Shortage of human resources due	Filling of vacant posts: 3 posts for 3	102	57	+	+	-
			effects of alcohol abuse			Job Creation	Economy	Infrastructure Development cluster					districts have been advertised and they are currently under recruitment					
												12 Social Responsibility	process, they should be filled by the					
												Practitioners causing under performance as there are not	4th Quarter.	1				
							1			1		enough human resources to conduct school visits		1				
							1			1		accordingly.		1				
			Number of liquor trader training workshops conducted Non-	n-Standardized Not	ot Applicable Num	er Priority 2: Economic Transformation A	nd Growing the	The Economic Sectors, Employment and		18	18	N/A	N/A	72	33	+ + +	+	+
			Percentage of induction programmes conducted on new Non-			Job Creation	Economy	Infrastructure Development cluster The Economic Sectors, Employment and		100	100%	N/A	N/A	100	100	+	+	+
			liquor license holders within 30 days of license issued	NO.	pyrmanic Pero	Job Creation	Economy	Infrastructure Development cluster		1	20000	, , , , , , , , , , , , , , , , , , ,		[				
Total:	33																	
				77												<del></del>		
Feedback		Quarter - 1						Ouarter - 2	1			Quarter - 3				Audited Annual		+
Username O1	Role O1	Quarter - 1		Dated O1	Username	2	ole O2	Quarter - 2 Feedback 02		Role O3	dback O3	guar set = 3	Dated O3	Username . Role		reedback D	ted	+
					Nokubonga	iagubane i	ntity Coordinator	Good Day,										
				+	Lulama Sthe	bela Ndlazi	TP Coordinator	thank you for the report, please take	e note of the comments made.	day.								
				+-	Sbongeleni 2 Nokubonga	agubane	Transferring Departme Entity Coordinator	nt coordinator Please populate the reasons for over Good Day CEO	note of the comments madeperformance. Otherwise, the report is in order.	Der.		·					$\overline{}$	<u> </u>
					Bheki Mbanj	3	ccounting Officer	Approval Certificate: Q2- I do confirm	m that the report has been verified and is									
Bheki Mbanjwa Lulama Sthembela Ndlazi Sbongeleni Zondi Zukiswa Ngcemu Zukiswa Ngcemu	Accounting Officer		has been reviewed as per the attached certificate	31/07/20 19/07/20	023				-									+
Sbongeleni Zondi	OTP Coordinator Transferring Department	Good day Coordinator Report is in order.		20/07/20	023												<del></del>	+
Zukiswa Ngcemu	Entity Coordinator	Coordinator Report is in order.  Greetings  Greetings		12/07/20	023													
Zukiswa Ngcemu	Entity Coordinator	Greetings		31/07/20	023							·						

OPM for for Institution of all occasion. Report
Pager 1.