

Frequency	Programme	Sub Programme	Indicator	Indicator Type	Output	DataType	MTSF Priority	Provincial Priority	Cluster	Audited outcome FY 2022 - 23	Quarter - 2				Annual Performance							
											Target Q2	Actual Output Q2	Reason for Deviation Q2	Corrective Action Q2	Annual Target	Aggregate Output	Pre-Audited Annual Performance	Reason for Deviation	Corrective Action	Audited Annual Performance		
Annually	Programme 1: Administration	Finance	AG opinion on AFS / Internal audit findings / AG findings (plans to address issues)	Non-Standardized	Not Applicable	Number	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster						1							
			AG opinion on AFS / Internal audit findings / AG findings (plans to address issues)	Non-Standardized	Not Applicable	Text	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster													
		Governance, Risk and Compliance	Achieved Levels 4 on Board functionality and effectiveness	Non-Standardized	Not Applicable	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster													
			Office of the CEO	Number of Strategic Management Plans submitted to EDTEA & OTP in compliance with Strategic Planning Framework	Non-Standardized	Not Applicable	Number	An efficient, effective and development-oriented public service	-	Governance and Administration cluster	2											
Quarterly	Programme 1: Administration	Communications	Approved Annual Reports submitted to EDTEA as per regulatory requirements	Non-Standardized	Not Applicable	Number	An efficient, effective and development-oriented public service	-	Governance and Administration cluster	1												
			Percentage growth in revenue generated for the Entity	Non-Standardized	Not Applicable	Percentage	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster													
			Number of Socio-Economic Development Initiatives facilitated	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Build a caring and incorruptible government	The Economic Sectors, Employment and Infrastructure Development cluster	4	5		Additional GIVE Initiative was facilitated through a Casino Industry	N/A		11	7					
			Number of Industry awareness and marketing programmes conducted	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	4	6		Awareness Campaigns on economic opportunities was recommended by the Board	N/A		10	8					
Programme 2: Business Development	Programme 2: Business Development	Finance	Number of interventions implemented to advance Annual Communications Plan	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	3	3											
			% of targeted procurement spent towards women	Non-Standardized	Max	Percentage	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	40	40											
			% of valid invoice paid within 30 working days	Non-Standardized	Max	Percentage	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	95	95											
			Percentage of organisational compliance with the regulatory prescripts	Non-Standardized	Not Applicable	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster	70	70											
			Manage Risk Maturity Level	Non-Standardized	Max	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster	3	3											
			% Implementation of Human Resource Management and Development Strategy	Non-Standardized	Not Applicable	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster	40	40				No recruitment has taken place in the past 16 months	N/A		3	3			
			% of ICT Governance Strategy implemented	Non-Standardized	Not Applicable	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster	50	50											
			Percentage of ICT service delivery standards met	Non-Standardized	Max	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster	3	3											
			Percentage Implementation of Litigation Management Strategy	Non-Standardized	Not Applicable	Percentage	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster	30	30											
			Number of legal interventions implemented to support priority projects	Non-Standardized	Not Applicable	Number	Priority 1: A Capable, Ethical and Developmental State	Build a caring and incorruptible government	Governance, State Capacity and Institutional Development cluster	1	1											
			Office of the CEO	Number of Quarterly Performance Reports submitted to EDTEA	Non-Standardized	Not Applicable	Number	An efficient, effective and development-oriented public service	-	Governance and Administration cluster	4	1										
			Office of the CEO	Number of strategic monitoring conducted on priority projects	Non-Standardized	Not Applicable	Number	An efficient, effective and development-oriented public service	-	Governance and Administration cluster	4	1										
Programme 3: Operations	Programme 3: Operations	Licensing and Registration	Number of jobs facilitated within Black Industrialist Programme and SMMME development initiatives	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	42	25		2 additional Projects were supported through Transformation Fund	N/A		50	51					
			% of Black Industrialist supported and linked to economic opportunities	Non-Standardized	Not Applicable	Percentage	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	40	40		2 additional Projects were supported through Transformation Fund	N/A		80	40					
			Number of Black Industrialist supported through Transformation Fund	Non-Standardized	Max	Number	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	1	1											
			Percentage of applicants for SMMMEs and Black Industrialist certified to operate businesses within the gambling industry	Non-Standardized	Max	Percentage	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	80	84				More applications were processed	N/A		80	86			
			Percentage of applicants for racecourse operator licences probed for suitability and committed to transformation targets	Non-Standardized	Max	Percentage	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	80	80											
			Number of new Jobs Opportunities facilitated	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	400	420				More jobs were committed by licensees	N/A		800	420			
			Percentage growth in revenue collected for the Entity	Non-Standardized	Not Applicable	Number	Priority 1: A Capable, Ethical and Developmental State	Basic Services	Governance, State Capacity and Institutional Development cluster	2	1.7				Revenue Maximization interventions are currently being implemented. PAM to confirm the results of the intervention in Rand value before 30 November 2023.	N/A		6	1.7			
			Number of premises suspected of being used for the production of illegal gambling related items	Non-Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	40	45				More raids were conducted in partnership with SAPS	N/A		80	45			
			Percentage of licensees complying with license conditions	Standardized	Average	Percentage	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	80	92				Gambling Industry is 92% compliance with license conditions	N/A		80	46			
			Number of new jobs facilitated through processed application	Standardized	Not Applicable	Number	Priority 2: Economic Transformation And Job Creation	Growing the Economy	The Economic Sectors, Employment and Infrastructure Development cluster	35	25				More jobs will be activated during December	N/A		70	25			
			Office of the CEO	% Implementation of Transformation Strategy	Non-Standardized	Not Applicable	Percentage	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	20	20										
			Office of the CEO	% Implementation of strategic projects	Non-Standardized	Not Applicable	Percentage	Priority 2: Economic Transformation And Job Creation	Growing SMEs and Cooperative	The Economic Sectors, Employment and Infrastructure Development cluster	20	20										
Total	11																					

Feedback															
Quarter - 1				Quarter - 2				Quarter - 3				Audited Annual			
Username Q1	Role Q1	Feedback Q1	Dated Q1	Username Q2	Role Q2	Feedback Q2	Dated Q2	Username Q3	Role Q3	Feedback Q3	Dated Q3	Username	Role	Feedback	Dated
				Sanele Dlamini	Entity Coordinator	Kindly find the preliminary report. We are currently verifying the figures									
				Songwenzi Zondi	Transferring Department Coordinator	report is in order									
				Lulama Shembela Ndazi	OTP Coordinator	Thank you for the report and kindly take note of the comments.									
				Sanele Dlamini	Entity Coordinator	Dear CE									
				Portia Baloyi	Accounting Officer	Approval Certificate Q2- Approved									
Lulama Shembela Ndazi	OTP Coordinator	Good day	19/07/2023												
Portia Baloyi	Accounting Officer	Approval Certificate: Q1- Approved by the KZNGBB CEO.	25/07/2023												
Sanele Dlamini	Entity Coordinator	Kindly note, there are errors in HR, finance, ICT and Licensing	23/06/2023												
Sanele Dlamini	Entity Coordinator	Kindly find Q1 Performance Report	20/07/2023												
Songwenzi Zondi	Transferring Department Coordinator	Report is in order.	20/07/2023												