

**QPR for FY 2022-23 for Provincial Public Entity Institution of KwaZulu-Natal Liquor Authority of location KwaZulu Natal as of ( Wednesday, August 3, 2022 9:26:13 AM )**

Frequency	Programme	Sub Programme	Indicator	Indicator Type	Output	MTSF Priority	Cluster	Quarter - 1				Annual Performance						
								Target Q1	Actual Output Q1	Reason for Deviation Q1	Corrective Action Q1	Annual Target	Aggregate Output	Reason for Deviation	Corrective Action			
Annually	Compliance and Enforcement	Compliance and Enforcement	% of inspection reports finalised within the prescribed timelines	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100	99.02			100	99.02	N/A	N/A			
			% of Annual Evaluations compliance inspections concluded (Section 64)	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	80				80	85.27	N/A	N/A			
			Number of routine compliance inspections conducted on licensed premises	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					1373	1257	1. Some districts do not have a full compliment of inspectors 2. Due to the damage to road infrastructure caused by the floods, access to premises were restricted	Inspectors were redeployed to cover the the districts on an ad hoc basis . The shortfall of inspections will be covered in the next quarter			
			% of identified illegal outlets that have been reported to SAPS for shutdown	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					100	100	N/A	N/A			
			Number of enforcement blitz operations conducted	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					15	29	The over achievement of 14 blitzes was due to the demand by SAPS for special operations during the COVID-19 National Lockdown to ensure compliance by traders	N/A			
			Percentage of complaints investigated and finalised within timeframes	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster					100	100	N/A	N/A			
	Corporate Services	Corporate Services	Corporate Services	Audit Outcome	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	0	0			0	0	N/A	N/A		
				Percentage of invoices paid within the specified timeframes	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100	100			100	100	N/A	N/A		
				Percentage of procurement spend on BBBEE compliant suppliers	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100	100			100	100	N/A	N/A		
				Percentage of the Paperless Strategy implemented	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100	100			100	100	N/A	N/A		
	Licensing and Administration	Licensing and Administration	Licensing and Administration	Percentage of applications processed and finalized within the prescribed timeframes	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	80				80	64.95	Backlog in registering and capturing applications	Temporary staff has been hired to assist with the backlog		
				Percentage of licences and/or permits issued within the prescribed timeframes	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	94.30	Delay on eLMS in issuing a verification of payment	Engage with system developer to resolve the issue on the system		
				Number of job opportunities created from licences issued	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	3				3	3	N/A	N/A		
				Percentage of annual licence evaluation applications processed before expiry dates	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	100	N/A	N/A		
	Office of the CEO	Communications	Communications	Percentage of the Board's approved Communication Strategy implemented	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	100	N/A	N/A		
				Human Resources	Human Resources	Percentage of approved training needs completed within the timelines	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	0	Delays in sourcing service providers to conduct the trainings	Trainings will be conducted in Q2 and Q3
						Vacancy rate of 10% or less	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	10				10	11	Awaiting approval to fill posts from OTP	N/A
		Percentage of the Board's approved HR Strategy implemented	Standardized			Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	100	N/A	N/A		
		Legal Services	Legal Services	Legal Services	Number of Covid-19 Regulations implemented in line with the Guidelines issued by Department of Labour	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	100	N/A	N/A	
					Number of Legal Reports appraising the Board of legal matters processed	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	2				2	2	N/A	N/A	
					Percentage of internal legal opinions furnished within the prescribed timeframes	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	100	N/A	N/A	
		Office of the CEO	Office of the CEO	Office of the CEO	Number of Annual Performance Plans submitted within the prescribed timeframes	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	0				0	0	N/A	N/A	
					Number of quarterly reports submitted within timelines	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	1				1	1	N/A	N/A	
					Percentage of Risk action plans mitigated within committed deadlines	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	94	Exit Interview/Management SOPs outstanding	The SOPs will be done in Q2	
					Number of strategic stakeholder engagements with the liquor industry	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	0				0	0	N/A	N/A	
					Number of schools visited for education on the negative effects of alcohol abuse	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	48				48	54	There was a demand and invitations form schools to conduct additional awareness visits	N/A	
	Number of awareness campaign conducted to schools on the negative effects of alcohol abuse				Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	2				2	2	N/A	N/A		
	Social Responsibility	Social Responsibility	Social Responsibility	Number of liquor trader training workshops conducted	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	24				24	29	There was a demand and invitations form schools to conduct additional training workshops	N/A		
				Percentage of induction programmes conducted on new liquor licence holders within 30 days of licence issue	Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	100				100	100	N/A	N/A		
Number of training sessions held to facilitate entry of new micro manufacturers				Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster	12				12	12	N/A	N/A			
<b>Total:</b>	<b>30</b>																	

Feedback													
Quarter - 1				Quarter - 2				Quarter - 3		Audited Annual			
Username Q1	Role Q1	Feedback Q1	Dated Q1	Username Q2	Role Q2	Feedback Q2	Dated Q2	Username Q3	Dated	Username	Feedback	Feedback	Feedback
Bheki Mbanjwa	Accounting Officer	Approval Certificate: Q1- Kindly receive the QPR for quarter 1	26/07/2022										
Lulama Sthembela Nolazi	DTP Coordinator	Please find attached report with some comments: please note that there are indicators that should have	20/07/2022										
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Sbongeleni Zondi	Transferring Department Coordinator	Entity's QPR does not have quarterly targets. Is this true ?	21/07/2022										
Zukiswa Ngcemu	Entity Coordinator	Good day Mr Zondi	23/06/2022										
Zukiswa Ngcemu	Entity Coordinator	Dear CEO	26/07/2022										