evaluation  whent: when	Opp for ty 2022 22 ( 7 )	Dublic Entitle Ingeltration of the Table	Tanalon 4 11	de efte et	W. 71. W.														
	QPK for FY 2022-23 for Provincial	Public Entity Institution of KwaZulu-Natal	rourism Author	rity of location	n Kwa∠ulu Natal as of ( Wedne	sday, February 1, 2023 12-21-20 PM )		9	Juarter - 1 Reason for Deviation 01			Qua	rter - 3				Annual Performance		
rogramme ROGRAMME 1: OFFICE OF THE CEO	Sub Programme PROGRAMME 1: OFFICE OF THE CEO	Indicator  Percentage implementation of audit improvement plan	Indicator Type Non-Standardized	Output Not Applicable	MTSF Priority Priority 1: A Capable, Ethical and	Cluster The Economic Sectors, Employment and	Audited outcome FY 2021 - 22	Target Q1 Actual Output Q1	Reason for Deviation Q1	Corrective Action Q1	Target Q3	Actual Output Q3	Reason for Deviation Q3	Corrective Action Q3 Annual Target 400% Implementar	Aggregate Output on of In progress	Pre-Audited Annual Performance	Reason for Deviation	Corrective Action	Audited Annual Peformance
PROGRAMME 1: OFFICE OF THE CEO	PROGRAMME 1: OFFICE OF THE CEO	Percentage implementation of the annually approved risk management plan	Non-Standardized	Not Applicable	Developmental State Priority 1: A Capable, Ethical and Developmental State	Infrastructure Development cluster The Economic Sectors, Employment and Infrastructure Development cluster		10% implementation of the Nil annually annually annually	delays in securing the Services provider	TORs for Risk service provider are drafted	70% implementation of the annually approved Risk Management Plan	70%	NI	Audit Improvemen Nil 80% implementati annually approved	n of the -	+	+	+	
		and the second s				Secure Development Classes		annually approved Risk Management Plan			-yy - As no management run			Management Plan			1		
		Number of government stakeholder engagements conducted	Non-Standardized	Not Applicable	Priority 1: A Capable, Ethical and Developmental State	The Economic Sectors, Employment and Infrastructure Development cluster		4 government stakeholder 5 engagements conducted	Over achievement due to the champion of Change	NI	4 government stakeholder engagements conducted	4	Nil	Nil 16 government sta engagements cond	eholder -				
		Number of tourism sector engagements conducted  Number of ICT technology projects implemented	Non-Standardized	Not Applicable	Priority 1: A Capable, Ethical and Developmental State	The Economic Sectors, Employment and Infrastructure Development cluster		1 tourism sector engagement 1			1 tourism sector engagement conducted	1	Nil	Nil 4 tourism sector engagements cond	urted	+		+	
PROCESSAME 2: TOUREM INFORMATION REPVICES	PROGRAMME 2: TOURISM INFORMATION SERVICES	Number of ICT technology projects implemented	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		conducted  1 ICT technology project Implemented	Digital signing and workflow solution is out on RFQ.	The implementation will commence once a service		4th quarter target		3 ICT technology p implemented	ojects -				
										provider has been appointed.									
		Number of research reports produced	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and		4 research reports produced 4	nil	nil	6 research reports produced	6	Nil	Nil 20 research report	-	+		+	
						Infrastructure Development cluster								produced					
		Percentage implementation of the annual tourism information distribution plan	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		100% implementation of the annual Tourism Information	(62.4%) over achieved	NI	100% implementation of the annual Tourism Information Distribution Plan	94%	Underachievement of 6% was due to the Distribution funds were	Nil 100% implemental the annual Tourism	on of				
								Distribution Plan					exhausted due to increases in courier services.	Information Distrib Plan	ution				
PROGRAMME IS TOURISM DEVELOPMENT	PROGRAMME 3: TOURISM DEVELOPMENT	Number of tourism product development plans completed	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster		1 tourism product 1 development plan completed	NI	NI	1 tourism product development plan completed	NI	Delays caused by land disposal processes which is outside of the	Delays caused by land disposal 4 tourism product processes which is outside of the entity's control completed					
		Number of tourism investment promotion activities completed	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster		1 tourism investment 1 promotion activity completed	NE	NI	1 tourism investment promotion activity	1	entity's control	Nil 4 tourism investme	nt -			+	
		completed			Job Creation	Infrastructure Development cluster		promotion activity completed			completed			promotion activitie completed	5				
		Number of new tourism experience offerings implemented	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster		0	No target planned	No Target Planned	1 tourism experience offering implemented			2 tourism experier offerings impleme	re - ted	+	1	+	
		Number of small black-owned tourism enterprises supported	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster		42	The entity managed to supported 42 enterprises through the market access	No.		3	This is a Q2 deliverable. Due to opening of international Boarders the entity took the opportunity	Nil 150 small black-ow tourism enterprise supported	ned -				
									intervention took place.										
PROGRAMME & MARKETING	PROGRAMME 4: MARKETING	Number of trade engagements for destination promotion	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Francomic Sectors - Employment and		2 trade engagements for 1	NZ	NI	2 trade engagements for destination	8	Onening of the international	Nil 8 trade engagemen	to for				
						The Economic Sectors, Employment and Infrastructure Development cluster		destination promotion			promotion		Opening of the international Boarders allowed overachievement in the indicator	destination promo	ion				
		Number of seasonal domestic campaigns implemented	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		1 seasonal domestic campaign 2 implemented	+1 Overachievement	NI	1 seasonal domestic campaign implemented	1	Nil	Nil 4 seasonal domest campaigns implem	roted -	+		+	
		Number of partnerships established to drive conversion	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		1 partnership established to 1 drive conversion	NE	NI	1 partnership established to drive conversion	1	Nil	Nil 2 partnerships esta to drive conversion	blished -	+	<del></del>	+	
		Number of tourism deals promoted	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		15 tourism deals promoted 16	+1	NI	10 tourism deals promoted	44	aggressive marketing plans	45 tourism deals p	omoted -	+		+	
	PROGRAMME 5: CONVENTION BUREAU	Number of bid proposals submitted for hosting of business events in the province	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		10 bid proposals submitted for 5 hosting of business events in the province	-5 Due to the needs analysis for the bids proposals that were available during the quarter	NI	10 bid proposals submitted for hosting of business events in the province	30	Nil	Nil 40 bid proposals so for hosting of busine events in the provi	bmitted - ess				
		Number of Africa focus roadshows conducted	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		Africa focus roadshows     conducted	-1 Dur to the logistical	NI	1 Africa focus roadshows conducted	Ni	Due to political climate in Kenya, it is not safe to travel	t 4 Africa focus road conducted	hows -	+		+	
									arrangements the target will be achieved in the next quarter										
		Number of business events hosted	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		3 business events hosted 2	-1	NI	4 business events hosted	10	Created Partnerships	Nil 14 business events	hosted -				
						Infrastructure Development cluster			-1 Events could not be hosted due to the cancellations by the										
									events owners										
		Number of black-owned business events SMMEs supported through mentorship	Non-Standardized	Not Applicable	Priority 2: Economic Transformation And Job Creation	The Economic Sectors, Employment and Infrastructure Development cluster		1 black-owned business events 5 SMME supported through	+4 The entity leverage on the opportunities from the events that were hosted during the	NI	1 black-owned business events SMME supported through mentorship	1	Nil	Nil 4 black-owned bus events SMMEs sup	orted				
	PROCESSIAN CO.	Parameter and the P	No. Co.	N-4 6 -	District Control of the Control of t	The Francisco Co.		mentorship	that were hosted during the quarter			200	her.	through mentorshi					
	PROGRAMME 6: PR AND COMMUNICATIONS		Non-Standardized		Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		>80% positive media coverage Achieved	nd .		>80% positive media coverage	80% positive media coverage		Nil >80% positive med coverage					
		Number of destination awareness interventions implemented	Non-Standardized	Not Applicable	Priority 7: A better Africa and the World	The Economic Sectors, Employment and Infrastructure Development cluster		3 destination awareness 4 interventions implemented	+1 Partnered with more media	NI	4 destination awareness interventions implemented	4	Nil	Nil 12 destination awa interventions impl	reness - mented				
									houses that the planned								1		
PROGRAMMET, COMPONATE SERVICES	PROGRAMME7: CORPORATE SERVICES	Percentage of training interventions implemented	Non-Standardized	Not Applicable	Priority 1: A Capable, Ethical and Developmental State	The Economic Sectors, Employment and Infrastructure Development cluster		10% of training interventions 10% implemented			70% of training interventions implemented	93%		95% of training interventions impl	mented				
		Number of organisational development programmes	Non-Standardized	Not Applicable	Priority 1: A Capable Phiral and	The Economic Sectors. Employment and		1 organisational development 1			1 organisational development			Ironitrajacena 3					
		implemented			Priority 1: A Capable, Ethical and Developmental State	The Economic Sectors, Employment and Infrastructure Development cluster		1 organisational development 1 programme implemented			1 organisational development programme implemented			4 organisational development prog implemented	ammes				
		Percentage of procurement budget ringfenced for spend	Non-Standardized	Not Applicable	Priority 1: A Capable, Ethical and	The Economic Sectors, Employment and		70% of procurement budget 76.60%	More SMMEs companies were	NI	70% of procurement budget ringfenced	49%	Two big invoices were received	Nil 70% of procureme	t -			+	
		on B-BBEE (Black, women, youth, PwD's, MV's) business enterprises			Developmental State	Infrastructure Development cluster		ringfenced for spend on B- BBEE (Black, women, youth, PWDs, MVs) business	used to procure services		for spend on B-BBEE (Black, women, youth, PWDs, MVs) business enterprises		limiting the means to achieve planed target	budget ringfenced spend on B-BBEE (i women, youth, PW	lack,		1		
								enterprises						MVs) business enti	rprises		1		
		Percentage of invoices paid within 30 days	Non-Standardized	Not Applicable	Priority 1: A Capable, Ethical and Developmental State	The Economic Sectors, Employment and Infrastructure Development cluster		100% of invoices paid within 90% 30 days	Under achievement of 10% is due to an ongoing matter from one service provider	continuous recons are conducted to enoure that the	100% of invoices paid within 30 days	90%	Not Achieved : there are long standing issues with trave sension	The service provider have the tendencies to duplicate the invoice invoices p	id -	+	+	+	
									one service provider	entity is not overcharged			provider regarding the duplication of the invoices	invoice					
25																+		+	
2.1.01	Quarter - 1					Pole O2	Quarter - 2		Date (C)	Thomas 93	Quarter - 3	The Co	Quarter - 4			A	Audited Annual		
Role Q1	Feedback Q1		Dated Q1	Sibon	gile Msomi	Entity Coordinator	Please receive validated report for O	(2 financial year.	31/10/2022 31/10/2022	osername Q3	Percutation Q3 Dated Q3	Username Q4		Kole Q4 Dated Usernam		Role Fe	ecostk		Dated
				Sibon	gile Msomi gile Msomi	Entity Coordinator Entity Coordinator	Please receive report. Please receive report with validated	figures for Q2.	31/10/2022										
	1		-	Sibon	gile Msomi ni Sidaki	Entity Coordinator Accounting Officer	Please receive report with validated Approval Certificate: Q2-Please see	figures for Q2. the attached approved quarter 2 report.	31/10/2022 31/10/2022	1						<del></del>			
										Chandle Mr.	Name and the ottent	V033							
										Sibongile Msomi Sbongeleni Zondi	Please see the attached 12/01/2 Report is noted with 18/01/2 Report receive monet with 19/01/2	023 023							
										Lulama Sthembela Ndlazi Sibonglie Msomi	Please see the attached         12/01/2           Report is noted with         18/01/2           Please receive report with         19/01/2           Please see the attached         31/01/2           Approval Certificate: Q3-         31/01/2	1023 1023							

With fee from Included and Selection Report
Windowsky, Primary S., 2021 J.2.12.00 May 1.

Windowsky, Primary S., 2