oning, Monitoring and Evaluation PUBLIC OF SOUTH AFRICA  QPR	for FY 2022-23 for Provincial Insti	tution of Human Settlements of location K	waZulu Natal as	of ( Thursday, Ma	ny 11, 2023 12:30:20 PM )												
											Quarter - 4				Annual Performance	e	
	Sub Programme	Indicator	Indicator Type	Output	MTSF Priority	Provincial Priorit	ty Cluster	Audited outcome FY 2021 - 22	Target Q4	Actual Ouput Q4	Reason for Deviation Q4	Corrective Action Q4		Aggregate Output	Pre-Audited Annual Performance	Reason for Deviation	Corrective Action
Programme 1: Administration	Administration	Approved Human Resource plan implementation report submitted annually	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster						1	1	1	Target has been achieved.	None Required
		% implementation of the approved internal audit plan	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster						100	100	100	Target has been achieved.	None Required
		% implementation of the approved audit improvement plan	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable	t The Economic Sectors, Employment and Infrastructure Development cluster						100	100	100	Target has been achieved.	None Required
		Annual Performance Information management report submitted	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	livelihood  Human Settlement and sustainable	t The Economic Sectors, Employment and Infrastructure Development cluster						1	1	1	Target has been achieved.	None Required
Programme 2: Housing Needs, Research and	Housing Needs, Research and Planning	Approved multi-year housing development plan reviewed annually	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	livelihood  Human Settlement and sustainable	t The Economic Sectors, Employment and Infrastructure Development cluster						1	1	1	Target has been achieved.	None Required
ranning		Number of catalytic projects in planning	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human	livelihood Human Settlement	t The Economic Sectors, Employment and						5	5	5	Target has been achieved.	None Required
		Number of farm residents housing assistance projects in	Non-Standardized	Not Applicable	Settlements and Local Government  Priority 5: Spatial Integration, Human	and sustainable livelihood Human Settlement	Infrastructure Development cluster  It The Economic Sectors, Employment and						7	7	7	Target has been achieved.	None Required
		planning			Settlements and Local Government	and sustainable livelihood	Infrastructure Development cluster						-	-			
		Number of informal settlements upgrade plans completed	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster						17	1	1	Upgrading Plans for the Zululand and Umkhanyakude Districts (15 upgrading plans) are awaiting municipal adoption	made.
		Number of planned projects completed for upgrading to Phase 3 of the UISP	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster						12	4	4	Delays were caused by the April 202: Floods Disaster; delays caused by Bulk Challenges and Statutory	Future target setting reviewed.
Programme 3: Housing Development	Housing Development	Number of informal settlements upgraded to phase 3 of the Upgrading of Informal Settlements Programme (UISP)	Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster						2	0	0	approvals on some Projects (SPLUM) Target not achieved.	Department has put to fast track the upg informal settlement
		Number of Social Housing Institutions accredited	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster						3	2	2	The SHRA compliance criteria has been amended to include other management policies that may not	All the affected Mu gazetted restructuri embarked on land of
Programme 1: Administration	Administration	Number of ICT Governance Framework performance reports submitted	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable	t The Economic Sectors, Employment and Infrastructure Development cluster		1	1	Target has been achieved	None Required	4	4	4	be easily complied with as they Target has been achieved	such as: setting up None Required
		% of invoices paid within 30 days of receipt	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster		100	99	Some payments could not interfaced on BAS timeously and one payment could not be disbursed on time due	National Department of Human	100	99	100	Target has been achieved	None Required
Drogramma 2: Housing Noods Decoasts and	Housing Needs, Research and Planning	Number of integrated implementation accounts	Standardinod	Not Applicable	Princip S- Spatial Interesting Live	Human Settlement	t The Francoic Sector Employment 2-1				to incorrect banking details on the system. The payment had to be re issued.	corrected and disbursed.	4	0		Delays raying hy the adentics	Continuous falleres
Programme 2: Housing Needs, Research and Planning	reco, record and annua	Number of integrated implementation programmes for priority development areas completed per year	Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster				Delays caused by the adoption process of the completed PHDAs Development Plans in the Ray Nkonveni and Msunduzi	Continuous follow ups are being made.	-			Delays caused by the adoption process of the completed PHDAs Development Plans in the Ray Nkonveni and Msunduzi	Continuous follow umade.
		Percentage of investment of the total Human Settlements allocation in PDAs	Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster		33	21	Delays were caused by the April 202: Floods Disaster; delays caused by Bulk Challenges and Statutory approvals on some Projects (SPLUM)	Future target setting has been reviewed.	33	21	21	Delays were caused by the April 202: Floods Disaster; delays caused by Bulk Challenges and Statutory approvals on some Projects (SPLUM)	Future target setting reviewed.
		Percentage of land acquired during 2014-2019 within the PDA's rezoned	Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster		33	11	Due to Bulk Infrastructure Challenge being experienced with some of the land acquired during 2014-2019 with	exemption from planning and reporting on the sector on	33	11	11	Due to Bulk Infrastructure Challenge being experienced with some of the land acquired during 2014-2019 with	exemption from pla reporting on the ser
											the PDAs, the township establishment processes cannot be finalised to facilitate the rezoning process. The Department therefore requested for exemption from	percentage of land acquired in the 2023/24 financial year. This exemption was granted on 30 March 2023.				the PDAs, the township establishment processes cannot be finalised to facilitate the rezoning process. The Department therefore requested for exemption from	percentage of land 2023/24 financial ye exemption was gran 2023.
		Number of municipalities provided with technical support	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster		14	14	Planning and reporting on the sector Target has been achieved.	None Required.	54	58	58	Target has been achieved.	None Required.
		Number of human settlements development projects planned	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable	t The Economic Sectors, Employment and Infrastructure Development cluster		3	3	Target has been achieved.	None Required.	18	34	34	Target has been achieved.	None Required.
		Number of hectares of land procured/proclaimed	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable	t The Economic Sectors, Employment and Infrastructure Development cluster		150	316	Land acquisitions were achieved earlier than anticipated.	Future Target setting to be revised	150	417	417	Land acquisitions were achieved earlier than anticipated.	Future Target settin
		Number of farm residents housing assistance projects at	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human	livelihood  Human Settlement	t The Economic Sectors, Employment and		2	0	The Submissions for the	Future target setting has been	5	1	1	The Submissions for the appointmen	t Future target setting
		pre-feasibility stage			Settlements and Local Government	and sustainable livelihood	Infrastructure Development cluster				appointment of the service providers to conduct the pre-feasibility assessments is to be finalized.	seviewed.				of the service providers to conduct the pre-feasibility assessments is to be finalised.	reviewed.
		Number of projects in Phase 1 (Pre-feasibility) of the UISP	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster		15	15	Target has been achieved.	None Required.	30	30	30	Target has been achieved.	None Required.
		Number of projects in Phase 2 (Planning) of the UISP	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	t The Economic Sectors, Employment and Infrastructure Development cluster		20	39	Target has been exceeded.	Future target setting has been reviewed.	20	39	39	Target has been achieved.	Future target settin reviewed.
		Number of reports developed in terms of approved research studies	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable	t The Economic Sectors, Employment and Infrastructure Development cluster		2	0	Target not achieved.	Department has put systems in place to fast track the	3	0	0	Target not achieved.	Department has pu to fast track the cor
						livelihood						completion of research reports.					research reports.
		Number of individuals provided with human settlements	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human	Human Settlement	t The Economic Sectors, Employment and		2500	1956	Only one training was undertaken in	Future consumer education	10000	13146	13146	Only one training was undertaken in	Future consumer er
		consumer education	1	1	Settlements and Local Government	and sustainable	Infrastructure Development cluster		1	1	January 2023 due to the festive season. Four other scheduled	trainings will be planned and confirmed a month in advance			1	January 2023 due to the festive season. Four other scheduled	will be planned and month in advance a

QPR for for Institution of of location Report Page - 1 Thursday, May 11, 2023 12:30:20 PM

						L			and the		I	I	I	I	I	
Programme 3: Housing Development	Housing Development	Number of Breaking New Ground (BNG) houses delivered	Standardized	Not Applicable	Priority S: Spatial Integration, Human Settlements and Local Government	humas Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	3390	13 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Thekwine:  "Trojects were affected by:  "I) Delays resulting from lengthy  Mulnicipal Procurement Process for  the appointment of contractors for  will work and top structures.  "I) Bisnuption to the construction  rongammers by Local Business  rorums.  "I) Delays in the installation of  ervices and bulks.  "I) bisnuption to the construction  rorums.  "Anded costs to projects e,  estaining walls, topu-jor for higher  erviced of services, subsoil drainage,  enoval of trees and rocks, et  which  impacts on delivery.  "I) the April Storm also affected  cocess roads. Projects affected  were  analy food  analy food  "In  "Analy Condition of  "Analy Condition  "Analy Condition  "Analy Condition  "Analy Condition  "Analy Condition  "Analy	underway, a) Municipality is requested to prioritize USOS funding for estaining wails and additional services costs. 3) Access roads have now been repaired and recovery programmes are underways, eg. Xanis nR 2. Juliands: 3) Targets for Systama have been revised and allocated to other performing projects in unthanyalute and king Cetshwayo District. The service provider has also added more	12891	9183	9265	impacts on delivery.  3) The April Sorom bio affected access roads. Projects affected were Kankin Roady, Maruma DP Fiz 43, Lamonoville, Umlazi, Qakford Priory.  Zululand:  Target has not been achieved due to: 13 Syszama Housing Project.  Target has not been achieved due to: 15 Syszama Housing Project.  Contractor Coughed with Stoppages caused by the Business Forums.  2) Manabuma Housing Project.	IThekewini:  1) Department has appointed the Contractor for the Municipality from the Opartmental Database.  Municipality has to streamline their SCM process and develop their own database.  1) Facilitation and negotiation with business forums is underway.  2) Facilitation and negotiation with business forums is underway.  3) In some projects bulk issues have been resolved and work is underway.  4) Municipality is requested to prioritize USDG funding for retaining waits and additional services costs.  5) Access roads have now been repaired and recovery programmes are underway.  2, Kanku Rd  2, Municipality is requested to prioritize descriptions of the properties of the developed on the properties that were added to the Business Plan dediring the Budget Adjustment period as part of the recovery plan.
									pe	erformance issues with their Main	increase production on site. In				performance issues with their Main	behind the development programme
		Number of serviced sites delivered  Number of households that received subsidies through	Standardized  Standardized		Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster  The Economic Sectors, Employment and	3443	1232 U 1) stst 2) to an Ur	contractor.  UMgungundlovu: ) Some projects are still at planning tage with no bulks infrastructure.  J Some projects are still at planning tage with no bulks infrastructure.  J Difference of opinion with regards on the sanitation between Umngeni and Mpofana Municipalities are sentited in he services designs not being someone.	spending projects.  2) Negotiations are still underway with Municipality and District for an amicable	11031	4589	4589	Contractor.  UMgungundlow:  1) Some projects are still at planning stage with no bulks infrastructure.  2) Difference of opinion with regards to the sanitation between Umngen and Mpofnan Municipalities and Mpofnan Municipalities and Umgungundlowu District resulted in the services designs not being anonrowad.  Target has been exceeded. The	spending projects.
		RISP	S. British U.S. E.	NOL Applicable	rainy 3-speed inaggious, mines Settlements and Local Government	and sustainable livelihood	The Cultivation Lecture, English men and Infrastructure Development cluster		rej up	sign tall video between the proported over 4-achievement makes up for the under-performance in this rogramme.	implemented in June 2022 will		49.4	423	Isage into deen december in the service of the serv	implemented in June 2022 will assist with new institutes to deliver FLISP 31 To increase awareness XZN FLISP is continuing with the Communications Drive. 3 Strategic arrangements of remote and on-line work on applications with beneficiaries and stakeholders has also been key to increase efficiency in the process.
		Number of rental social housing units delivered	Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	200	wi Su SH SH pp co rel De ph ww	Delays incurred in the compliance with the SHIA compliance tools, with the SHIA compliance tools, the SHIA compliance tools, the SHIA Clause the SHIA Clause the SHIA Clause HIAR Clause the SHIA Clause the troject. Delays incurred with rought clause the policy of the SHIA Clause policy of the policy of the the Management. SHIA CLAUSE SHIA CLAU	been complied with leading to more funding being made available towards the social housing project. Municipal instructions on Traffic management have also been complied with. The outstanding building plans have been t approved and all social related	200	0	0	with the SHRA compliance tools, such as QSB and QSC. This affect the SHRA	funding being made available towards the social housing project.
		Number of Community Residential Units (CRU) delivered	Standardized	Not Applicable	Peorly State Integration From Section 1997	Human Settlement and sustainable Bveilhood	The Economic Sectors, Employment and Infrastructure Development cluster	650	th str re ap IA, uu th lei as m re de	selegis incurred in the conversion of the Departmental contracting trategy, Le from Bi-lateral to rippartite agreements. Delays in the opportunity of variation orders from the A, where due dillipance had to be undertaken to ensure the validity of the applications. Incidentel washer earlier to some areas being declared is disaster areas. Delays incurred in naterial supply which has resulted in deduced productivity on site. Rising levelopment costs due to other steteral economic factors.	agreements have been concluded in line with the DOHS startegy. The outstanding VO e applications have been tabled to the DOHS TEC2,3 committee for consideration. Additional capacity has been put in place do mitigate any future risks of material supply shortages. The DOHS has since approved the	650	438	438	approval of variation orders from the IA, where due diligence had to be undertaken to ensure the validity of the applications. Inclement weather leading to some areas being declared as disaster areas. Delays incurred in	agreements have been concluded in line with the DOHS startegy. The outstanding VO applications have been tabled to the DOHS TEC.3 committee for consideration.  Additional capacity has been put in place to mitigate any future risks of material supply shortages. The DOHS has since approved the review of its CRU norms and standards to mitigate
		Number of post-1994 title deeds registered	Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	2190	du 1) pli fir re 2) le; ww le; us 3)	roperties could not be transferred to the tro.  Jo belays in finalising outstanding banning milestones such as inalisation of the town planning elegition of the town planning equirements.  J. Change in town planning equirements, which is the properties of the planning equirements using old egislation whereby projects that were implemented using old egislation on enew legislation, J. O wherehip disputes also affected serformance.	developed to ensure planning milestones are completed. 2) Relaxation of the town planning conditions to suite the current legislation has been proposed. 3) Dispute Resolution Committees have been 3 established at municipalities to resolve disputes that are	4163	597	597	Properties could not be transferred due to:  1) Delays in finalising outstanding planning milestones such as finalisation of the town planning requirements.  2) Change in town planning requirements.  2) Change in town planning legislation whereby projects that were implemented using old legislation whereby projects that were implemented using old legislation where when gransferred using the new legislation reached using the new legislation planning that the properties of the programments of the progra	3) Recovery plan has been developed to ensure glasming milestones are completed to the consultation of the town planning conditions to sailse the current legislation has been proposed.  3) Dispute Resolution Committees have been established at municipalities to resolve disputes that are delaying transfers.
		Number of post-2014 title deeds registered	Standardized	Not Applicable	PRooring S. Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	530	du 1) ph fir rec 2) le; ww le; us 33	rosperties could not be transferred to the to:  (1) Debys in finalising outstanding landing methods in finalising outstanding methods in a similar state of the town planning equirements.  (1) Change in town planning egislation whereby projects that were implemented using old egislation whereby benight transferred sing the new legislation are now legislation.	developed to ensure planning milestones are completed. 2) Relaxation of the town planning conditions to suite the current legislation has been proposed. 3) Dispute Resolution Committees have been 3 established at municipalities to resolve disputes that are	620	608	dos	Properties could not be transferred due to:  1) Delays in finalising outstanding planning milestones such as finalisation of the town planning requirements.  2) Change in town planning requirements.  2) Change in town planning the planning blanning in the planning significant of the planning finalism of the planning in the planning	3) Recovery plan has been developed to ensure planning milestones are completed.  2) Relaxation of the town planning conditions to suite the current legislation has been proposed.  3) Dispute Resolution Committees have been established at municipalities to resolve disputes that are delaying transfers.
		Number of New Utle deeds registered	Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and infrastructure Development cluster	847	co	raget not achieved due to delays in onveyancing, as the beneficiary dministration was still in progress.	been finalized and delivery is		688	668	Target not achieved due to delays in convegancing as the beneficiary administration was still in progress.	Beneficiary administration has been finalized and delivery is expected to be recorded at the end of the financial year.

OPR for for Institution of of lostion Report
Page - 2

					1		1					T .		
Number of houses (units) delivered through the MVHP	Non-Standardized	Not Applicable	Priority S-Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	30	3	Unwaitability of autable buildable state. Delays on the connection of services to the completed houses.	Municipalities have been engaged to release sites, Military viterans owing rural sites have been requested to easies have been requested to available site for houses to be built.	128	4	16	Unavailability of suitable buildable sites. Delays on the connection of services to the completed houses.	Municipalities have been engaged to release sites, Military Veterans owning rural sites have been requested to available site for houses to be built.
Number of houses (units) delivered through the IRDP subsidy programme	Non-Standardized	Not Applicable	Priority 5. Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	694	514	EThickenic: Trapet was not achieved due to: 13 feotochnical challenges such as hard rock and civil work being sloved than anticipated in Martinandige delayed house construction. Umminyathi: The Clamini Torestdale Housing Project was not budgeted for in the third quarter, the project was supposed to be completed in Quarter 1 as per the development purgarmane however it was delayed due to unavaisability of sited material. UMgungundions: Target has not been achieved due subuly alignment issues, whereby the Implementing Agent of Umshwath Housing Project was not willing to sign the contract prior to the National announcement of the new subsidy quantum.	been recommended, which is impacting on the civil programme.  Umalinyathi: The movement of funds from another project in a same instrument was approved. Funds were moved from Charlestown Housing Project in Amajuba District to Diamini Forestdale Housing Project. UMgungundlovu:	2327	1714	1784	Chekwini: Larget was not achieved due to: Larget was not achieved due to: Larget was not achieved due to: La Gestechnical challenges such as hard rock and clvil work being slower than anticipated in Marriannige deleyed house construction.  Umrinyath: The Dlamini Forestdale Housing Project was not budgeted for in the third quarter, the ropiect was supposed to be completed in Caustre 1 as per the development programme however it was delayed due to unavailability of steed materially affect to unavailability of steed materially rapped was not been achieved due subsidy alignment issues, whereby the implementing Agent of Umrihavathi Housing Project was not willing to sign the contract prior to the National announcement of the new subsidy quantum.	CThekwini: The challenge of hard rock is being addressed by Structural Engineer. Rock blasting has been recommended, which is impacting on the civil programme.  Umainyathi: The movement of funds from another project in a same instrument was approved. Trusk were moved from Charlestown Housing Project in Annyaba District to Dilamini Forestdide Housing Project.  Umainyathi: Contract are now finalised and work is progressing.
consolidation subsidy programme	Non-Standardized  Non-Standardized	Not Applicable  Not Applicable	Priority S: Spatial Integration, Human Settlements and Local Government Priority S: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood  Human Settlement and sustainable	The Economic Sectors, Employment and Infrastructure Development cluster  The Economic Sectors, Employment and Infrastructure Development cluster	40	11 164	House construction was delayed due to poor performance of the service provider , where contract was terminated and new appointments were undertaken by the Municinalities Zuivland: Target has not been achieved due to:	construction has commenced.  Zululand:	200	57	57	House construction was delayed due to poor performance of the service provider, where contract was terminated, and new appointments were undertaken by the Municipalities. Zululand: Target has not been achieved due to:	construction has commenced.  Zululand:
				Invelihood				3) OSS 100- Implementing Agent who is the same Implementing Agent for Siyazama Project has had serious performance issues with their Main Contractor coupled with stoppages caused by the Business Forums (2) OSS 157- The performance of the service provider was affected by the shortage of beneficiaries which emanated from redocation of beneficiaries to other districts uMgangundlovu: Target not met due to OSS subsidy quantitum was approved late in the financial year by the National Department which delayed the appointment of contractors. Itambie:	nevised and allocated to other performing projects in Umkhanyakude and King Cetshwayo District. The service provider has also added more contractors on site in order to increase production on site. In addition, this service provider has been put no terms with the alm of cancelling their contract should their performance not improve.				2) OSS 100- Implementing Agent who is the same Implementing Agent for Siyazama Project has had serious performance Issues with their Main Contractor coupled with stoppages caused by the Business Forums (2) OSS 157- The performance of the service provider was affected by the shortage of beneficiaries which emanated from elocation of beneficiaries to other districts uMgungundlovu: Taget not met due to OSS subsidy quantum was approved late in the financial year by the National Department which delayed the appointment of contractors.  **Lember**  *Lember**  *Lember**	revised and allocated to other performing projects (In Cetshwayo District. The service provider has also added more contractors on site in order to increase production on site. In addition, this service provider has been put on terms with the aim of cancelling their contract should their performance not incripate.  2) The district has resolved that OSS for 157 units be closed at a lesser number. Contracts thought of the contract should be contracted and delivery is anticipated in the next quarter.  Lembe.  Lembe.
Number of houses (units) delivered to households affected by the 2019 Provincial declared disaster	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	483	0	April Disaster floods affected progress.	Service providers are on site conducting studies and construction programme has been amended to accommodate delays.	2224	0	0	April Disaster floods affected progress.	Service providers are on site conducting studies and construction programme has been amended to accommodate delays.
subsidy programme	Non-Standardized		Priority S. Spattal Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	1964	1768	Delayed start of construction on projects due to outstanding planning matters because of public portests, incimente waterly-, and shortage of some materials, contributed to the under performance.	and implementation is being monitored.	7157	6988	6988	Delyed start of construction on projects due to outstanding planning matten because of public protests, inclinement westher, and shortage of some materials, contributed to the underperformance.	Revised development programmes have been drafted and implementation is being monitored.
	Non-Standardized		Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	448	129	Delays in the finalisation of statutory planning approvision and completion of bulk infrastructure projects.	statutory approvals has been developed. Engagements with affected service providers and municipalities conducted.	889	406	406	planning approvals and completion of bulk infrastructure projects.	Engagements with affected service providers and municipalities conducted.
	Non-Standardized  Non-Standardized		Priority S. Spatial Integration, Human Settlements and Local Government  Priority S. Spatial Integration, Human	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster  The Economic Sectors, Employment and	2995	0	Delays in the finalisation of statutory planning approvids and completion of bulk infrastructure projects.  Programme was put on hold due to	statutory approvals has been developed. Engagements with affected service providers and municipalities conducted.	10142	4183	4183	Delays in the finalization of starutory planning approxisa and completion of bulk infrastructure projects.  Programme was put on hold due to	Engagements with affected service providers and municipalities conducted.
			Settlements and Local Government	and sustainable livelihood	Infrastructure Development cluster			socio political challenges during the social unrest and leading up to the local government elections.			-		socio political challenges during the social unrest and leading up to the local government elections.	
Number of designated group companies trained	Non-Standardized	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster	60	60	Target has been achieved.	None achieved	120	120	120	Target has been achieved.	None Required.

OPR for for Institution of of location Report
Page - 3

			Number of work opportunities created through related Non-Stand programmes	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		855	1835	Target has been achieved and exceeded as a result of an increased number of work opportunities created compared to what was planned for in the quarter.	Future targets to be benchmarked with current achievements.	5700	5952	5952	Target has been achieved and exceeded as a result of an increased number of work opportunities created compared to what was planned for in the quarter.	Future targets to be benchmarked with current achievements.
			Number of Full Time Equivalent (FTE's) created Non-Stan	lardized Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		225	487	Target has been achieved and exceeded as a result of an increased number of days worked compared to what was planned for in the quarter.	Future targets to be benchmarked with current achievements.	1500	1541	1540	Target has been achieved and exceeded as a result of an increased number of days worked compared to what was planned for in the quarter.	Future targets to be benchmarked with current achievements.
			Number of targeted person's days of work Non-Standard	lardized Not Applicable	Priority 5: Spatial Integration, Human	Human Settlement	The Economic Sectors, Employment and		51750	111860	Target has been achieved and	Future targets to be	345000	354092	354092	Target has been achieved and	Future targets to be benchmarked
			The same of the great product of the same		Settlements and Local Government	and sustainable livelihood	Infrastructure Development cluster		3.3		exceeded as a result of an increased number of days worked compared to what was planned for in the quarter.	benchmarked with current achievements.				exceeded as a result of an increased number of days worked compared to what was planned for in the quarter.	with current achievements.
			Number of EPWP beneficiaries provided with accredited Non-Stanutraining	lardized Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		100	120	The reported over-achievement makes up for the under-performance reported in the previous quarters.	None Required.	250	255	255	The reported over-achievement makes up for the under-performance reported in the previous quarters.	None Required
	Programme 4: Housing Asset Management Housing Assets	Management	Number of Pre-1994 title deeds registered Standardi	ed Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		649	35	Properties could not be transferred due to:  3) Delays in finalising outstanding planning milestones such as finalisation of the town planning requirements.  2) Change in town planning legislation whereby projects that were implemented using old legislation are now being transferred using the new legislation.  3) Ownership disputes also affected performance.	developed to ensure planning milestones are completed. 2] Relaxation of the town planning conditions to suite the current legislation has been proposed. 3] Dispute Resolution Committees have been established at municipalities to resolve disputes that are	1879	480	480	Properties could not be transferred due te:  3) Delays in finalising outstanding planning milestones such as finalisation of the town planning requirements.  2) Change in town planning legislation whereby projects that were implemented using did legislation are now being transferred using the new legislation.  3) Ownership disputes also affected performance.	3) Recovery plan has been developed to ensure planning milestones are completed. 2) Relaxación of the town planning conditions to suite the current legislation has been proposed. 3) Dispute Resolution Committees have been established at municipalities to resolve disputes that are delaying transfers.
			Number of rental units sold to beneficiaries Non-Stan	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		25	18	Due to the resistance of beneficiaries in the Austreville are a to take transfer through sectional schemes, the target of 25 could not be achieved.	for Rental Units Sold for the	150	172	172	Target has been exceeded.	Future target setting will be reviewed.
			Number of debtors reduced Non-Stann	Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government	Human Settlement and sustainable livelihood	The Economic Sectors, Employment and Infrastructure Development cluster		25	54	Sixty-four beneficiaries applied for the EEDS discount and these applications were approved and processed on the Debtors System. The over-achievement is due to applications which were received during Guarter 3 but which were only finalized in Quarter 4.	None required. The APP target for Debtors Reduced for the 22/23 financial year was 200 against an achievement of 224	200	224	224	Target has been exceeded.	Future target setting will be reviewed.
			Number of rental units maintained Non-Stam  Number of units restified for pre-1994 stock Non-Stam	ardized Not Applicable  Not Applicable	Priority 5: Spatial Integration, Human Settlements and Local Government  Priority 5: Spatial Integration, Human	and sustainable livelihood	Infrastructure Development cluster  The Economic Sectors, Employment and		50			against an achievement of 629.  None required. The APP target	250	629	629	Target has been exceeded.  Target has been exceeded.	Future target setting will be reviewed.  Future target setting will be
			Number of Land Parcels devolved to Municipalities for Non-Stan	lardized Not Applicable	Settlements and Local Government  Priority 5: Spatial Integration, Human		Infrastructure Development cluster  The Economic Sectors, Employment and		100	0	Rectified could not be achieved due to social challenges which impacted on the construction program causing delays.  The Quarter 4 target for Land Parcels	financial year was 250 against an achievement of 330.  A meeting will be held with the		24	24	Target for Land Parcels Devolved	reviewed.  A meeting will be held with the
Fotal :	52		human settlements development in terms of Section 15 of the Housing Act, 1997		Settlements and Local Government		Infrastructure Development cluster				Devolved could not be achieved due to challenges experienced with the issue of vesting in terms of the Housing Act, which has resulted in significant delays of transfers at the Deeds Office.	conveyancers concerned and the Deeds Office in the 23/24 financial year to unblock this challenge.				could not be achieved due to challenges experienced with the issue of vesting in terms of the Housing Act, which has resulted in significant delays of transfers at the Deeds Office.	conveyancers concerned and the Deeds Office in the 23/24 financial year to unblock this challenge.
Feedback																	
		Quarter - 1			· '		luarter - 2			Quarter - 4		•	· · ·	Au	dited Annual	<u> </u>	<u>'</u>
Username Q1	Role Q1	Feedback Q1		Dated Q1 Users		Role Q2	Feedback Q2		Feedback Q4		Dated Q4	Username	Role		Feedback	Dated	
	+			Lulam	a Sthembela Ndlazi	Pepartment Coordinator OTP Coordinator	Good Day Colleagues, Please receive report and note the fol	llowing::									
				PUSEI	LETSO ALICE NALE	epartment Coordinator	Good Day HOD,										
					DUZI ZUNGU A LETSO ALICE NALE	Accounting Officer Department Coordinator	Puse, please check the devolution ind Good Afternoon HOD,										
					DUZI ZUNGU	accounting Officer	Approval Certificate: Q2- Dear Colleag	gues,									
												· · · · · · · · · · · · · · · · · · ·					
								-	-	-		-		-			
									Good Day Colleagues,		12/04/2023						
											12/04/2023						

OPR for for institution of of location Report
Page: 4.

					See inputs from National	18/04/2023				
					Please receive report with some comments.	19/04/2023				
					Good Day HOD,	28/04/2023				
					Ms Nale,	28/04/2023				1
					Dear HOD,	28/04/2023				
					Approval Certificate: Q4- Dear HOD,	28/04/2023				
							PUSELETSO ALICE NALE	Department Coordinator Good Day Colleagues,	10/05/2023	1
MDUDUZI ZUNGU	Accounting Officer	Approval Certificate: Q1- Dear Colleagues,	29/07/2022							
PUSELETSO ALICE NALE	Department Coordinator	Dear Colleagues,	13/07/2022							1
PUSELETSO ALICE NALE	Department Coordinator	Dear HOD,	29/07/2022							1

QPR for for Institution of of basion Report
Page - 5