QPR for FY 2019-20 for Provincial Institution of KwaZulu-Natal: Office of the Premier of location KwaZulu Natal as of (Monday, November 11, 2019 3:31:05 PM)

Frequency	Programme	Sub Programme	Indicator	Indicator Type	Output	Outcome	Cluster	Audited outcome FY 2018-19	Target Q1	Preliminary Q1	Validated Q1	Reason for Deviation Q1	Corrective Action Q1	Target Q2	Preliminary Q2	Reason for Deviation Q2	Corrective Action Q2	Annual Target	Preliminary
Annually	Programme 1: Administration	Sub Programme 1.4 Financial Management	Percentage compliance to e-disclosure of financial interests	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											100	
			Percentage reduction of irregular expenditure	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											50	
			Percentage reduction of wasteful and fruitless expenditure	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											50	
		Sub Programme 1.5 Inter-Governmental Relations	Number of Twinning Agreement reviewed in line with the South African Foreign policy	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											20	
	Programme 2: Institutional Development	Sub Programme 2.1 Strategic Human Resources	Number of annual provincial departments IT governance assessment coordination reports	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Provincial ICT Strategies reviewed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
		Sub Programme 2.3 Communication Services	Number of Provincial Communication plans	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of structured partnership established with the public broadcaster (SABC)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of structured partnerships with community radio stations	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
		Sub Programme 2.5 Special Programmes	Number of plans developed to address 365 days visible campaigns against GBV	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Provincial Youth Development plans developed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
	Programme 3: Policy and Governance	Sub Programme 3.1 Provincial Policy Management	Number of MTSF Outcomes progress report	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
		Sub Programme 3.2 Premier's Priority Programme	Number of consolidated multi-sectorial intervention monitoring and coordination report on HIV and Aids	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Rapid Response (RR) programme's coordinated	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Stakeholder Strategy's developed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Provincial Climate Change and Sustainable Development Council re-launched	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
		Sub Programme 3.3 King's Support and Royal Household	Default	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster												
Quarterly	Programme 1: Administration	Sub Programme 1.1 Premier Support	Number of Executive Council meeting decision matrices circulated within 10 working days of meeting	Non-Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			0	0			0	0
		Sub Programme 1.2 Executive Council Support	Number of Executive Council decision matrix implementation progress reports submitted to the Executive Council	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	20	5	6	6	There was a special executive meeting held on 5 April 2019		5	5	There is no deviation from set target.		20	11
			Number of executive council Makgotla decision metrices	Non-Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster	0	0	1	1	Target exceeded- This is the first Provincial Government Lekgotla held after the National and Provincial Elections that took place on 08		1	0	Provincial Lekgotla was held in June 2019 due to the National and Provincial Elections that were held on 08 May 2019. The department reported on this in Q3.		2	1
			Number of executive Council meeting decision matrices circulated within 10 working days of the meeting	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		5	6	6	There was a special executive meeting held on 5 April 2019		5	5	There is no deviation from set target.		20	11
		Sub Programme 1.4 Financial Management	1.9.2 Percentage of Internal Audit recommendations implemented	Not Applicable	Not Applicable	Not Applicable	Not Applicable		100	90	90	Calculation based on implementation status of 180+ action plans. Outstanding management actions are mostly due to factors beyond the control of the respective Branches, or are complex and no or...	Internal Audit log to be revisited in conjunction with Provincial Internal Audit Services to determine if the findings/ management actions from previous financial years are still relevant	100	82	Some of the management actions are complex and take more than 180 days to implement, e.g. approval of provincial strategies, development of policies which require extensive consultation with stakeholders, filling of vacant posts.	Expedite the filling of approved critical vacant posts.	100	82
			Number of capacity building sessions conducted on Supply Chain Management and Financial Management in OTP	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			3	0			8	0
			Number of quarterly report on the monitoring of provincial audit improvement plans	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	0			3	0
			Percentage of external audit recommendations implemented	Not Applicable	Not Applicable	Not Applicable	Not Applicable		100	100	100	Target achieved		100	88	Some management actions are complex in nature and take more than 180 days to implement, e.g. filling of vacant finance and internal control posts, procurement of electronic leave management system, fraud investigations, review of policies etc.	Filling of approved critical vacant posts in finance and internal control is in progress. The reviewed recruitment and selection policy is at consultation stage and approval is being expedited.	100	
			Percentage of invoices paid within 30 days	Non-Standardized	Not Applicable	An efficient, competitive and responsive economic infrastructure network	The Economic Sectors, Employment and Infrastructure Development cluster		90	90	90	Target met		90	94			90	94
			Percentage of Risk interventions as per the risk register completed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	41	100	49	49	Calculated based on action plans due by 30 June 2019. Many of the long outstanding action plans are carried over from previous financial years. Risk register to...	Risk register to be revisited to determine if these risks/action plans are still relevant	100	53	Budget constraints for implementation of some risk action plans, delays in filling of vacant posts, many actions plans which are out of the control of the Department e.g. acquisition of office accommodation, approval of provincial strategies.		100	102
		Sub Programme 1.5 Inter Governmental Relations	Number of COHOD decision matrices	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	3	4	4	Target met		3	1	The COHOD scheduled for 11 July was postponed due to OSS cabinet activities and the second one schedule for 12 September was also postponed due to the fact that there weren't enough matters for discussion to warrant calling a meeting.		12	5
			Number of IGR Provincial Forum decision matrices.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	2	2	Target exceeded- The...		1	1			4	3

Programme	Sub Programme	Performance Indicator	Type	Aggregation	Outcome	Cluster					Comment	Comment 2				
Programme 2: Institutional Development	Sub Programme 2.1 Strategic Human Resources	Number of Premier's Technical Coordinating forum decision matrices.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	0	0	Target not met- Due to COGTA MuniMEC that was scheduled for 25	The matters to be discussed at the TPCF meeting will be processed at the Premier's	1	1	4	1
		Number of Twinning Agreement implementation reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	1	1	Target exceeded.		1	1	2	2
		KZN Provincial Intergrated Strategic Human Resources Management forum meeting held	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	0	4	0
		Number of 6 monthly Broadband strategy progress coordination reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		0	0	2	0
		Number of annual provincial department IT governance assessment coordination report	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0	There was no target set for the reporting quarter		1	0	1	0
		Number of HRM compliance reports submitted	Non-Standardized	Not Applicable	Not Applicable	Governance and Administration cluster		4	4	4	Target met		4	4	15	8
		Number of KZN HRD Council meetings	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0	Due to the disarray in	Meeting rescheduled	0	0	3	1
		Number of PHRDF forum meetings	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target not met		1	0	4	1
		Number of PSDF forum meetings	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	0	4	1
		Number of public Service training session	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		25	7	7	Target not met due to lack of capacity		25	29	100	36
		Number of quarterly reports on labour and disciplinary cases submitted to the Executive Council	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	0	3	0
		Number of quarterly reports on the implementation of the ICT strategy	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	0	3	0
		Number of reports on the implementation of the HRD Council resolutions	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	1	3	1
		Number of structured partnership established with institution of higher learning	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			0	0	5	0
		Percentage of disciplinary cases concluded within 90 days	Non-Standardized	Average	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			100	0	100	0
		Reports on Technical HR support services on KZN HR policy matters	Not Applicable	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1	4	1
	Sub Programme 2.3 Communication Services	Annual Communication Plan approved by EXCO by 30 April	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0	Communication does not have an Annual Communication plan		0	0	1	0
		Number of articles on the PSDP published in the print media targeting external audiences	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		2	0	0	Contract ended in March 2019	Awaiting for administrative processes to commence, so contracts can be re-instated	2	2	8	2
		Number of internal newsletters to OTP staff on developments on the department.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		0	2	2	3
		Number of monitoring reports on implementation of the Provincial Communication Plan	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	0	3	0
		Number of Premier's in-studio interviews on television and radio	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			2	0	6	0
	Sub Programme 2.4 Legal Services	Number of Quarterly Reports on Provincial Legislative Programme	Standardized	Not Applicable	Not Applicable	Governance and Administration cluster		1	1	1	Target met		1	1	4	1
	Sub Programme 2.5 Special Programmes	Integrity Leadership Conference	Standardized	Not Applicable	A skilled and capable workforce to support an inclusive growth path	Governance and Administration cluster		0	0	0			0	0	1	0
		Number of annual performance business plan for human rights target group:1x gender;1x disability;1x children and 1xsenior citizens.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0	Target not planned		4	0	4	0
		Number of anti-fraud and anti-corruption workshops throughout the province	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			2	2	6	2
		Number of awareness campaigns on human rights coordinted	Standardized	Max	All people in South Africa are and feel safe	The Social Protection, Community and Human Development cluster		2	2	2	Target met		2	0	10	2
		Number of capacity building sessions conducted for security managers in Provincial Departments and Municipalities	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	0	3	0
		Number of community empowerment workshop on anti-corruption held	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			2	0	6	0
		Number of consolidated human right monitoring reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1	4	2
		Number of consolidated reports on the roll-out of the "I do right even when nobody is watching" campaign	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	0	4	1
		Number of coordination report on project for youth.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	0	4	1
		Number of co-ordination reports on the empowerment of the designated groups (Women,Senior Citizen,Children and People with Disabilities)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			4	0	12	0
		Number of co-ordination reports on the protection and promotion of rights of the designated groups (Women,Senior Citizen,Children and People with Disabilities)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			4	0	12	0
		Number of coordination reports on the provincial youth development plan	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	1	3	1
		Number of ethics workshops.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1	4	2
		Number of Fraud and corruption reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	3	4	2
		Number of intervention reports on the resolution of service delivery complaint	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1		0			1	1	4	1
		Number of OTP Ombudsperson reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0	Target not planned		0	0	2	0
		Number of progres reports on the rollout of the Youth Empowerment Fund	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	0	3	0
		Number of quarterly Minimum Physical Security Standards (MPSS) monitoring coordination reports	Standardized	Max	Protect and enhance our environmental assets and natural resources	International Cooperation, Trade and Security cluster		1	1	1	Target met		1	3	4	1
		Number of quarterly monitoring reports on youth forums	Standardized	Max	Responsive, accountable, effective and efficient local government	The Social Protection, Community and Human Development cluster		1	1	1	Target met		1	0	4	1
		Number of quarterly progress reports (National Anti-Corruption Hotline cases)	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1	4	2

Programme	Sub Programme	Indicator	Type	Calc	Strategic Outcome	Cluster		Q1 Target	Q1 Actual		Status					Annual Target	Annual Actual
		Number of Quarterly Service Delivery Complaints Resolution Report	Standardized	Max	Responsive, accountable, effective and efficient local government	Governance and Administration cluster		1	1	1	Target met		1	0		4	1
		Number of Threat and Risk Assessment (TRA) verification monitoring coordination reports.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	1	1	1	Target met		1	0		4	1
		Percentage of case resolution of cases from the National Anti-corruption hotline	Non-Standardized	Average	An efficient, effective and development-oriented public service	Governance and Administration cluster		80		0			80	94		80	23,5
Programme 3: Policy and Governance	Sub Programme 3.1 Provincial Policy Management	Assessment report on functionality of the Provincial Planning Commission	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	1		3	1
		Assessment reports on the functionality of PGDP Action Workgroups.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	1	1	1	Target met		0	0		1	1
		Citizen satisfaction Survey findings report.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0	Target not planned		0	1		1	1
		Consolidated Provincial strategic planning alignment reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			0	0		1	0
		Number of consolidated MPAT improvement reports tabled at the Governance & Administrative Cluster	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	1		2	1
		Number of consolidated PGDP Implementation Reports.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	1	1	1	Target met		1	1		4	2
		Number of Front Line Service Delivery reports (FLSD)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	0	0	0			1	1		2	1
		Number of policy audit reports	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	3	1	Target met		0	1		1	2
		Number of QPR Assessment reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1		4	2
		Number of quarterly monitoring reports on status of the Nerve centre.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	1	1	1	Target met		1	1		4	2
		Number of reports on the Provincial Evaluation plan	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			0	0		2	0
		Number of six monthly reports on level of compliance with Batho Pele principles.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	0	0	0			1	1		2	1
		Number of six monthly Service Delivery Improvement Plan (SDIP) Implementation reports.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	0	0	0			1	1		2	1
	Sub Programme 3.2 Premier's Priority Programme	Number of quarterly coordination reports on progress with PEMP implementation	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	0		4	0
		Consolidated multi-sectoral intervention monitoring	Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		0	0		1	1
		coordination report on HIV and Aids	Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1		4	1
		Number of coordination report on Climate Change and Sustainable Development	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			0	0		2	0
		Number of implementation reports on progress with PEMP implementation by department in line with RASET and Operation Vula	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1		3			1	0		4	0
		Number of Izimbizo co-ordination reports	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	1	1	Target met		1	0		4	1
		Number of MRM coordinator reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1		4	2
		Number of quarterly coordination reports on priority projects	Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1		4	1
		Number of quarterly OSS Provincial coordination and monitoring reports	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	1		4	1
		Number of quarterly reports of trategic partnership programmes for each sector, in line with Stakeholderf management Strategy: NGO,Business Labour and Academics;Traditional Authority and Religious Sector	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		4			4	4		12	4
		Number of quarterly Veteran support service coordination report.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	1	Target not met		1	0		4	0
		Number of reports on strategic engagements held with farm workers and frm dwellers	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			1	1		3	1
		Number of reports on the interventions of the PR programme	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0		0			0	0		2	0
		Number of strategic partnership forum meetings with each sector : 1 x NGO; 1 x Business,Labour and Academics; 1 x Traditional Leadership and 1 x Religious sector.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	1	1	Target met		1	0		4	1
		Number of workshops of stakeholders on PGDP Vision 2035	Standardized	Max	Responsive, accountable, effective and efficient local government	Governance and Administration cluster		1	1	1	Target met		1	0		4	1
	Sub Programme 3.3 King'z Support and Royal Household	Number of RHHT quarterly monitoring reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	0		4	1
		Quarterly reports on support services provided to Hir Majesty and Royal Household	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		1	0		4	1
		RHHT Annual Performance Plan assessment report	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	Target met		0	0		1	1

| Total | | 136 | | | | | | | | | | | | | | | |

Feedback

	Quarter - 1				Quarter - 2				Quarter - 3				Audited Annual	
Username Q1	Role Q1	Feedback Q1	Dated Q1	Username Q2	Role Q2	Feedback Q2	Dated Q2	Username Q3	Role Q3	Feedback Q3	Dated Q3	U Feedback	Dated
				Bonisiwe Zondi	Department Coordinator	Please receive report	29/10/2019						
				Bonisiwe Zondi	Department Coordinator	Please receive report for Q2	29/10/2019						
				Bonisiwe Zondi	Department Coordinator	Please receive report for Q2 2019/20	29/10/2019						
				Bonisiwe Zondi	Department Coordinator	Please receive report	30/10/2019						
				Nonhlanhla Omic Mkhize	Head of Department	Approval Certificate: Q2- Please receive Q2 report	31/10/2019						
Bonisiwe Zondi	Department Coordinator	The report is mired, full validation will be completed by final sign off.	16/07/2019										
Bonisiwe Zondi	Department Coordinator	Please receive Q1, 2019/2020 report	29/07/2019										
Bonisiwe Zondi	Department Coordinator	Please receive updated report	31/07/2019										
Nonhlanhla Xhanyile	OTP Coordinator	Please receive the report.	22/07/2019										
Nonhlanhla Omic Mkhize	Head of Department	Please update the report	31/07/2019										

| Nonhlanhla Omie Mkhize | Head of Department | Approval Certificate: Q1- Good Afternoon | 31/07/2019 | | | | | | | | | | |