QPR for FY 2019-20 for Provincial Institution of KwaZulu-Natal: Office of the Premier of location KwaZulu Natal as of (Monday, February 03, 2020 9:01:59 AM)

Frequency	Programme	Sub Programme	Indicator	Indicator Type	Output	Outcome	Cluster	Audited outcome FY 2018 - 19	Target Q2	Preliminary Q2	Validated Q2	Reason for Deviation Q2	Corrective Action Q2	Target Q3	Preliminary Q3	Reason for Deviation Q3	Corrective Action Q3	Annual Target	Preliminary
Annually	Programme 1: Administration	Sub Programme 1.4 Financial Management	Percentage compliance to e-disclosure of financial interests	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											100	
			Percentage reduction of irregular expenditure	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											50	
			Percentage reduction of wasteful and fruitless expenditure	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											50	
		Sub Programme 1.5 Inter-Governmental Relations	Number of Twinning Agreement reviewed in line with the South African Foreign policy	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											20	
	Programme 2: Institutional Development	Sub Programme 2.1 Strategic Human Resources	Number of annual provincial departments IT governance assessment coordination reports	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Provincial ICT Strategies reviewed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
		Sub Programme 2.3 Communication Services	Number of Provincial Communication plans	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	0
			Number of structured partnership established with the public broadcaster (SABC)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	0
			Number of structured partnerships with community radio stations	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	0
		Sub Programme 2.5 Special Programme	Number of plans developed to address 365 days visible campaigns against GBV	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Provincial Youth Development plans developed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	0
	Programme 3: Policy and Governance	Sub Programme 3.1 Provincial Policy Management	Number of MTSF Outcomes progress report	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
		Sub Programme 3.2 Premier's Priority Programme	Number of consolidated multi-sectorial intervention monitoring and coordination report on HIV and Aids	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Rapid Response (RR) programme's coordinated	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Number of Stakeholder Strategy's developed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
			Provincial Climate Change and Sustainable Development Council re-launched	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster											1	
Quarterly	Programme 1: Administration	Sub Programme 3.3 Premier Support	Number of Executive Council meeting decision matrices circulated within 10 working days of meeting	Non-Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0				0				0	0
		Sub Programme 1.2 Executive Council Support	Number of Executive Council decision matrix implementation progress reports submitted to the Executive Council	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	20	5	5	5	There is no deviation from set target.		5	5			20	16
			Number of executive council Makgotla decision matrices	Non-Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0	Provincial Lekgotla was held in June 2019 due to the National and Provincial Elections that were held on 08 May 2019. The department reported on this in Q1.		0	0			2	1
			Number of executive Council meeting decision matrices circulated within 10 working days of the meeting	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		5	5	5	There is no deviation from set target.		5	5			20	16
		Sub Programme 1.4 Financial Management	1.3.2 Percentage of internal Audit recommendations implemented	Not Applicable	Not Applicable	Not Applicable	Not Applicable		100	82	82	Some of the management actions are complex and take more than 180 days to implement, e.g. approval of provincial strategies, development of policies which require extensive consultation with stakeholders, filling of vacant posts.	Expedite the filling of approved critical vacant posts.	100	86	Some of the management actions are complex and take more than 180 days to implement, e.g. approval of provincial strategies, development of policies which require extensive consultation with stakeholders, filling of vacant post	?Regular monitoring of Internal Audit Improvement Plans by newly appointed Audit Improvement Task Team including meetings with relevant Branch Heads where there are delays in Implementation of outstanding audit improvement measures.	100	86
			Number of capacity building sessions conducted on Supply Chain Management and Financial Management in OTP	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		3	0	0			2	0			8	0
			Number of quarterly report on the monitoring of provincial audit improvement plans	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			1	0			3	0
			Percentage of external audit recommendations implemented	Not Applicable	Not Applicable	Not Applicable	Not Applicable		100	88	88	Some management actions are complex in nature and take more than 180 days to implement, e.g. filling of vacant finance and internal control posts, procurement of electronic leave management system, fraud investigations, review of policies etc.	Filling of approved critical vacant posts in finance and internal control is in progress. The reviewed recruitment and selection policy is at consultation stage and approval is being expedited.	100	44	The AG Audit Improvement Plan was only approved at the end of Q2 2019/20. It is anticipated that implementation of most of the outstanding recommendations will be finalised before the end of the financial year.	?Regular monitoring of AG Audit Improvement Plan by newly appointed Audit Improvement Task Team including meetings with relevant Branch Heads where there are delays in implementation of outstanding audit improvement measures.	100	
			Percentage of invoices paid within 90 days	Non-Standardized	Not Applicable	An efficient, competitive and responsive economic infrastructure network	The Economic Sectors, Employment and Infrastructure Development cluster		90	94	94			90	92	The department's 3rd quarter preliminary output of 92% exceeded the planned output of 90% as the department is striving to work towards ensuring that all invoices are paid within 30 days.		90	92
			Percentage of Risk interventions as per the risk register completed	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	41	100	53	58	Budget constraints for implementation of some risk action plans, delays in filling of vacant posts, many actions plans which are out of the control of the Department e.g. acquisition of office accommodation, approval of provincial strategies.		100	77	Budget constraints for implementation of some risk action plans, delays in filling of vacant posts, many actions plans which are out of the control of the Department e.g. acquisition of office accommodation, approval of provincial strategies.	Regular monitoring of progress on implementation of risk action plans by newly appointed Risk Team and Audit Improvement Task Team including meetings with relevant Branch Heads where there are delays in implementation of outstanding risk action plans.	100	179

Programme	Sub-Programme	Indicator	Standardized	Calc	Strategic objective	Cluster					Comment							
	Sub-Programme 1.5 Inter-Governmental Relations	Number of COHOD decision matrices	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1	The COHOD scheduled for 11 July was postponed due to OSS cabinet activities and the second one schedule for 12 September was also postponed due to the fact that there weren't enough matters for discussion to warrant calling a meeting.		3	3			12	8
		Number of IGR Provincial Forum decision matrices.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	1	1			1	1			4	4
		Number of Premier's Technical Coordinating forum decision matrices.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	1	1			1	1			4	2
		Number of Twinning Agreement Implementation reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1			0	0			2	2
Programme 2: Institutional Development	Sub Programme 2.1 Strategic Human Resources	KZN Provincial Intergrated Strategic Human Resources Management forum meeting held	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			1	0	This indicator is no longer part of the APP that was tabled after the elections		4	0
		Number of 6 monthly Broadband strategy progress coordination reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0			1	0			2	0
		Number of annual provincial department IT governance assessment coordination report	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			0	0	this is an annual output.		3	0
		Number of HRM compliance reports submitted	Non-Standardized	Not Applicable	Not Applicable	Governance and Administration cluster		4	4	4			4	4			15	12
		Number of KZN HRD Council meetings	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0			1	0	This indicator is no longer part of the APP that was tabled after the elections		3	0
		Number of PHRDF forum meetings	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			1	0	This indicator is no longer part of the APP that was tabled after the elections		4	1
		Number of PSDF forum meetings	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			1	0	This indicator is no longer part of the APP that was tabled after the elections		4	1
		Number of public Service training session	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		25	29	29			25	25			100	61
		Number of quarterly reports on labour and disciplinary cases submitted to the Executive Council	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			1	0			3	0
		Number of quarterly reports on the implementation of the ICT strategy	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			1	0	The implementation of the Strategy will be done once the development of the Strategy has been concluded	Due to lack of resources, the DG has granted the approval of participation of Moses Kotane Institute in developing the Provincial Digital Transformation Strategy which is anticipated to be completed at the end of the current financial year (March 2020). The Office of the Premier and Moses Kotane Institute will enter into MOU, the MOU will define the roles and responsibility for both parties for the work to be undertaken by the institute.	3	0
		Number of reports on the implementation of the HRD Council resolutions	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1			1	1			3	2
		Number of structured partnership established with institution of higher learning	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0			2	0	The Human Resource Development Council Secretariat pursued the following institutions to discuss the formalisation of partnerships:

1. Mangosuthu University of Technology, 25 October 2019;
2. University of Zululand, 27 November 2019; and
3. University of KwaZulu-Natal, 10 December 2019.
discussions with institutions focused on general areas of potential co-operation such as, the development of the curricular, research, leadership training and so on three institutions requested to be allowed the opportunity to go through the draft co-operation agreement similar to the one entered into between the Office of the Premier and the Durban University of Technology each institution has its own processes to follow leading to the finalisation of agreements of this nature; processes led by the respective institutional legal teams. | As at December 2019, the Office of the Premier's process to sign the draft agreement was at an advanced stage | 5 | 0 |
		Percentage of disciplinary cases concluded within 90 days	Non-Standardized	Average	An efficient, effective and development-oriented public service	Governance and Administration cluster		100	0	0			100	0			100	0
		Reports on Technical HR support services on KZN HR policy matters	Not Applicable	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1			1	1			4	1
	Sub Programme 2.3 Communication Services	Annual Communication Plan approved by EXCO by 30 April	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0			0	0			1	0
		Number of articles on the PGDP published in the print media targeting external audiences	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	2	2			2	0	There were no articles published due to contractual issues.		8	2
		Number of internal newsletters to OTP staff on developments on the department.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	2	2			1	1			2	4
		Number of monitoring reports on implementation of the Provincial Communication Plan	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0			1	0			3	0
		Number of Premier's in-studio interviews on televion and radio	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		2	0	0			2	0	There were no in studio interviews conducted.		6	0
	Sub Programme 2.4 Legal Services	Number of Quarterly Reports on Provincial Legislative Programme	Standardized	Not Applicable	Not Applicable	Governance and Administration cluster		1	1	1			1	1			4	1

Indicator	Standardization	Type	Outcome	Cluster	Q1	Q2	Q3	Q (actual)		Comment	Annual Target	Annual Actual
Integrity Leadership Conference	Standardized	Not Applicable	A skilled and capable workforce to support an inclusive growth path	Governance and Administration cluster	0	0	0	0	0	this indicator is no longer being reported on .It does not form part of indicators in the new APP tabled after the elections	1	0
Number of annual performance business plan for human rights target group:1x gender;1x disability;1x children and 1xsenior citizens.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	0	0	0	0	this indicator is no longer being reported on .It does not form part of indicators in the new APP tabled after the elections	4	0
Number of anti-fraud and anti-corruption workshops throughout the province	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	2	2	2	2		6	4
Number of awareness campaigns on human rights coordinated	Standardized	Max	All people in South Africa are and feel safe	The Social Protection, Community and Human Development cluster	2	0	0	4	0	this indicator is no longer being reported on .It does not form part of indicators in the new APP tabled after the elections	10	2
Number of capacity building sessions conducted for security managers in Provincial Departments and Municipalities	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	0	0	1	0	The Cyber Workshop that was scheduled for the third quarter was postponed and proposed to be held in February 2020.	3	0
Number of community empowerment workshop on anti-corruption held	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	0	0	2	0	Planning meetings with district municipalities took place and dates to conduct the anti-fraud and corruption awareness are awaited from the district municipalities. Follow ups were done with the district municipalities.	6	0
Number of consolidated human right monitoring reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	1	1	0		4	2
Number of consolidated reports on the roll-out of the "I do right even when nobody is watching" campaign	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	0	0	1	0	this indicator is no longer being reported on .It does not form part of the indicators on the APP tabled after the elections.	4	1
Number of coordination report on project for youth.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	0	0	1	0	this indicator is no longer being reported on .It does not form part of indicators in the new APP tabled after the elections	4	1
Number of co-ordination reports on the empowerment of the designated groups (Women,Senior Citizen,Children and People with Disabilities)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	0	0	4	0		12	0
Number of co-ordination reports on the protection and promotion of rights of the designated groups (Women,Senior Citizen,Children and People with Disabilities)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	0	0	4	0		12	0
Number of coordination reports on the provincial youth development plan	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	0	1	0	The plan has not been approved.	3	1
Number of ethics workshops.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	1	1	1		4	3
Number of Fraud and corruption reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	1	1	1		4	3
Number of intervention reports on the resolution of service delivery complaint	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	1	1	1		4	2
Number of OTP Ombusperson reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	0	0	0	3	0		2	0
Number of progres reports on the rollout of the Youth Empowerment Fund	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	0	0	1	0		3	0
Number of quarterly Minimum Physical Security Standards (MPSS) monitoring coordination reports	Standardized	Max	Protect and enhance our environmental assets and natural resources	International Cooperation, Trade and Security cluster	1	1	1	1	1		4	1
Number of quarterly monitoring reports on youth forums	Standardized	Max	Responsive, accountable, effective and efficient local government	The Social Protection, Community and Human Development cluster	1	0	0	1	0	this indicator is no longer being reported on .It does not form part of indicators in the new APP tabled after the elections	4	1
Number of quarterly progress reports (National Anti-Corruption Hotline cases)	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	1	1	1		4	3
Number of Quarterly Service Delivery Complaints Resolution Report	Standardized	Max	Responsive, accountable, effective and efficient local government	Governance and Administration cluster	1	0	0	1	0	this indicator is no longer being reported on .It does not form part of indicators in the new APP tabled after the elections	4	3
Number of Threat and Risk Assessment (TRA) verification monitoring coordination reports.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	1	0	0	1	0	this indicator is no longer being reported on .It does not form part of indicators in the new APP tabled after the elections	4	1
Percentage of case resolution of cases from the National Anti-corruption hotline	Non-Standardized	Average	An efficient, effective and development-oriented public service	Governance and Administration cluster	80	94	94	80	95		80	66,75

Programme 3: Policy and Governance — Sub Programme 3.1 Provincial Policy Management

Indicator	Standardization	Type	Outcome	Cluster	Q1	Q2	Q3	Q (actual)		Comment	Annual Target	Annual Actual
Assessment report on functionality of the Provincial Planning Commission	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	1	1	1		3	2
Assessment reports on the functionality of PGDP Action Workgroups.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	0	0	0	0	0		1	1
Citizen satisfaction Survey findings report.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	0	1		0	0		1	1
Consolidated Provincial strategic planning alignment reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	0	0	0	1	0	this is an annual output, target is set for Q4	1	0
Number of consolidated MPAT improvement reports tabled at the Governance & Administrative Cluster	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	1	1	1	0	0		2	1
Number of consolidated PGDP Implementation Reports.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	1	1	1	1	1		4	3
Number of Front Line Service Delivery reports (FLSD)	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	1	1	1	0	0	there is a target for this quarter but was not captured on the system. The target has not been achieved .due to the introduction of the Presidential District-Wide Service Delivery Model in the third quarter of 2019/2020 site visits were not conducted to allow for the new model to be included in the site visits.	2	1

Indicator	Type		Outcome	Cluster	Q1 Target	Q1	Q2	Q3		Q3 Actual		Feedback		Annual
Number of policy audit reports	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	1	1		0	0			1	2
Number of QPR Assessment reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1		1	1			4	3
Number of quarterly monitoring reports on status of the Nerve centre.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	4	1	1	1		1	1			4	3
Number of reports on the Provincial Evaluation plan	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0		1	0	Target was not achieved, however the process for implementation has been started i.e. during the Forum Meeting held on the 29th November 2019, Departments were urged to develop and submit their Evaluation plans for incorporation to the Provincial Evaluation Plan.		2	0
Number of six monthly reports on level of compliance with Batho Pele principles.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	1	1	1		0	0			2	1
Number of six monthly Service Delivery Improvement Plan (SDIP) implementation reports.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	2	1	1	1		0	0	there is a target for this quarter but was not captured on the system. The target has not been achieved ,due to the introduction of the Presidential District-Wide Service Delivery Model in the third quarter of 2019/2020 site visits were not conducted to allow for the new model to be included in the site visits.		2	1

Sub Programme 3.2 Premier's Priority Programme

Indicator	Type		Outcome	Cluster	Q1 Target	Q1	Q2	Q3		Q3 Actual		Feedback		Annual
Number of quarterly coordination reports on progress with PEMP implementation	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0		1	0	the department no longer reports on this indicator as per the APP that was tabled after the elections.		4	0
Consolidated multi-sectoral intervention monitoring	Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0		0	0			1	1
coordination report on HIV and Aids	Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1		1	1			4	1
Number of coordination report on Climate Change and Sustainable Development	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0		1	0			2	0
Number of implementation reports on progress with PEMP Implementation by department in line with BASET and Operation Vula	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0		1	0			4	0
Number of Izimbizo co-ordination reports	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	0	0		1	1	the indicator captured incorrectly,it should be Number of Izimbizo,sector and stakeholder engagement coordination report.		4	2
Number of MRM coordinator reports.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1		1	1			4	3
Number of quarterly coordination reports on priority projects	Standardized	Max	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1		1	1			4	1
Number of quarterly OSS Provincial coordination and monitoring reports	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1		1	1			4	1
Number of quarterly reports of strategic partnership programmes for each sector,in line with Stakeholderf management Strategy: NGO,Business Labour and Academics;Traditional Authority and Religious Sector	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		4	4	4		4	4			12	8
Number of quarterly Veteran support service coordination report.	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	0		1	1			4	1
Number of reports on strategic engagements held with farm workers and frm dwellers	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	1	1		1	0			3	1
Number of reports on the interventions of the PR programme	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0		1	1			2	1
Number of strategic partnership forum meetings with each sector : 1 x NGO; 1 x Business,Labour and Academics; 1 x Traditional Leadership and 1 x Religious sector.	Non-Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster	3	1	0	0		1	0	the department no longer reports on this indicator as per the APP that was tabled after the elections.		4	1
Number of workshops of stakeholders on PGDP Vision 2035	Standardized	Max	Responsive, accountable, effective and efficient local government	Governance and Administration cluster		1	0	0		1	0	the department no longer reports on this indicator as per the APP that was tabled after the elections.		4	1

Sub Programme 3.3 King's Support and Royal Household

Indicator	Type		Outcome	Cluster	Q1 Target	Q1	Q2	Q3		Q3 Actual		Feedback		Annual
Number of RHHT quarterly monitoring reports	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	1		1	1			4	2
Quarterly reports on support services provided to His Majesty and Royal Household	Not Applicable	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		1	0	1		1	1			4	2
RHHT Annual Perfomance Plan assessment report	Standardized	Not Applicable	An efficient, effective and development-oriented public service	Governance and Administration cluster		0	0	0		0	0			1	1

| Total | 136 | | | | | | | | | | | | | |

Feedback