

**QPR for FY 2020-21 for Provincial Institution of Cooperative Governance of**

Frequency	Programme	Sub Programme	Indicator	Quarter - 4				Annual Performance			
				Target Q4	Actual Output Q4	Reason for Deviation Q4	Corrective Action Q4	Annual Target	Aggregate Output	Reason for Deviation	Corrective Action
Annually	Programme 1. Administration	Sub Programme 1.1. Office of the MEC	Number of site inspections conducted					2			
		Sub Programme 1.10. Strategic Planning and Service Delivery	Number Annual Operational Plans aligned to Strategic Plans					1			
			Number of Annual Performance Plans developed					1			
			Number of excellence programmes implemented					1			
			Number of SDIPs monitored					1			
		Sub Programme 1.11. Monitoring	Number of Performance reviews conducted					4			
		Sub Programme 1.12. Evaluation	Number of evaluation studies conducted on Departmental programmes					4			
		Sub Programme 1.13. Policy and Research	Number of Policies reviewed					8			
			Number of research studies conducted					4			
			Percentage of policies monitored					100			
		Sub Programme 1.14. Legal Services	Percentage compliance with legislation					100			
		Sub Programme 1.15. Corporate Communication	Number of Communication Strategies Implemented					1			
			Number of Local Government Communication Plans implemented					1			
		Sub Programme 1.2. Corporate Services	Percentage of compliance with ICT governance framework					100			
			Percentage of Departmental Buildings compliant with the Occupational Health and Safety Act					100			
		Sub Programme 1.3. Office of the HOD	Number of Departmental clean audit opinions achieved					2	1	The target was achieved in the second quarter where the department got clean audit	The target was incorrectly captured as 2 instead of 1
			Percentage of suppliers paid within the thirty day period					100			
		Sub Programme 1.4. Organisational Development and Efficiency Services	Number of Organisational Functionality Assessments undertaken					1			
			Number of Standard Operating Procedures developed					12			
		Sub Programme 1.5. Human Capital Development	Number of interns appointed					32			
			Percentage of Deputy and Assistant Directors assessed for competency					100			
			Percentage of employees compliant with financial disclosure submission					100	99	99% of financial disclosures were submitted. 943 of 956 employees were compliant with financial disclosure submission.  13 employees did not submit financial disclosures for the following reasons: 5 Exits from service, 5 on incapacity leave and 3 labour issues.	Those circumstances happened unexpectedly and in the following financial year might not transpire.
			Percentage of underperforming staff Performance Improvement Plans monitored					100	100		
		Sub Programme 1.8. Financial Management	Number of programme budgets spent in accordance with approved budget					4			
			Percentage compliance with the Procurement Plan					100			
			Percentage of procurement awarded to SMMEs, Cooperatives, Townships/Rural Enterprises and people with disabilities					50			
			Percentage reduction of UIFW					50			
		Sub Programme 1.9. Internal Control	Percentage of bid compliance audits conducted					100			
			Percentage of transactions assessed to identify irregular expenditure					100			
			Percentage of transactions subjected to determination tests on UIFW conducted					100			
		Sub Programme 2.1: Municipal Administration	Number of municipalities supported to comply with the legal requirements for appointment of senior managers					54			
			Number of Municipalities supported to maintain functional oversight structures					54			
			Percentage of municipalities under intervention monitored in line with recovery plan					100			
Sub Programme 2.2: Municipal Finance	Number of municipalities supported to achieve unqualified audit outcomes					54					
	Number of municipalities supported to reduce government debt					54					
	Number of Reports submitted on state of municipal finance in terms of section 131 of the MFMA					1	1				
	Percentage reduction in consumer debt					10					
	Programme 2: Local Governance										

Programme 3: Development and Planning

Sub Programme 2.3: Public Participation	Percentage reduction in UIFW									10				
	Percentage reduction of Eskom Debt owed by municipalities									10				
	Number of municipal Rapid Response Teams functional									44				
	Number of municipalities supported with functional ward committees									44				
	Number of War Rooms with CDWs functional									320				
Sub Programme 2.4: Capacity Development	Number of Districts assessed on capacity to implement the District Development Model									10				
	Number of integrated capacity building strategy for local government implemented									1				
	Number of municipalities capacitated on the Local Government Toolkit									54				
Sub Programme 2.5: Municipal Performance Monitoring, Reporting and Evaluation	Number of skills audit conducted in municipalities									1				
	Number of assessments conducted on municipal performance									4				
	Number of evaluation studies conducted									1				
	Number of municipalities supported to institutionalise performance management systems									54				
	Number of section 47 reports compiled as prescribed by the MSA									1				
Sub Programme 2.6: Local Government Specialists	Percentage of distressed municipalities supported									100				
Sub Programme 2.7: Intergovernmental Relations	Number of Districts and Metro Development Hubs operational									11				
	Number of Technical Clusters supported									44				
Sub Programme 2.8: Integrated Development Planning	Number of municipal IDPs aligned to One Plans (District Development Plans)									54				
	Number of municipalities supported with the development of IDPs									54				
	Number of municipalities with ward based plans aligned to IDPs									44				
	Number of Traditional Authorities supported to participate in IDP process									11				
Sub Programme 2.9: Municipal Forensics	Percentage of forensic investigation findings implemented									100				
	Percentage of fraud, corruption and maladministration cases investigated									100				
Sub-Programme 2.10 Synergistics Partnerships	Number of municipalities with the participation of traditional leaders									52				
Sub Programme 3.1. Spatial Planning	Number of District and Metro Joined-Up Plans developed									11				
	Number of Draft Provincial SDFs developed									1				
	Number of Land Use Schemes compliant with SPLUMA development principle provisions									29				
	Number of Land Use Schemes compliant with SPLUMA development principle provisions									17				
	Number of municipal SDFs compliant with SPLUMA development principle provisions									54				
	Number of reviewed Provincial SDFs adopted									1				
	Number of Schemes for historical spatially segregated towns reviewed									5				
	Sub Programme 3.2. Land Use Management	Number of awareness programmes on the importance and impact of land use management and planning conducted									4			
Number of awareness programmes on the importance and impact of land use management and planning conducted										3				
Number of Municipalities monitored in terms of development applications										44				
Number of Municipalities supported towards establishing functional Municipal Enforcement Units										30				
Number of Provincial Norms and Standards developed										1				
Sub Programme 3.3. Local Economic Development (LED)	Number of CSCs constructed									2				
	Number of CSCs digitized									2				
	Number of CWP work opportunities monitored									40500				
	Number of District Development Agencies supported to achieve 80% functionality									10				
	Number of District Development Agencies supported to achieve 80% functionality									7				
	Number of District Development Agencies supported with establishment									3				
	Number of EPWP work opportunities created									1500				

	Number of EPWP work opportunities created				250			
	Number of identified CSCs Rehabilitated/ maintained				99			
	Number of identified CSCs Rehabilitated/ maintained				11			
	Number of identified CSCs Rehabilitated/ maintained				11			
	Number of Imizi Yezizwe rehabilitated				25			
	Number of Imizi Yezizwe rehabilitated				2			
	Number of Imizi Yezizwe rehabilitated				2			
	Number of municipal LED Strategies monitored for implementation				54			
	Number of municipalities monitored on the implementation of the Red Tape Reduction Framework				54			
	Number of municipalities monitored on the implementation of the Red Tape Reduction Framework				41			
	Number of Municipalities supported to implement the Community Works Programme				44			
	Number of municipalities supported to institutionalise the Township/Village economy strategy				54			
	Number of municipalities supported with alignment to the Township/Village economy strategy				44			
	Number of municipalities supported with Grade 1 CSCs Functionality				22			
	Number of Municipalities supported with Waste Management				44			
	Number of small towns rehabilitated				4			
	Number of small towns rehabilitated				2			
	Number of Traditional Councils supported with Grade 2 CSCs Functionality				30			
	Percentage of Yellow Plant fleet monitored on utilisation				100			
Sub Programme 3.4: Municipal Infrastructure	Number of alternative water resource supply programmes implemented in municipalities				3			
	Number of alternative water resource supply programmes implemented in municipalities				2			
	Number of Districts supported to improve spending on National Grants				10			
	Number of Districts supported with development of District Wide Infrastructure Plans				10			
	Number of electricity asset management frameworks developed				1			
	Number of Electricity Asset Management Frameworks developed				1			
	Number of Energy Masterplans developed				1			
	Number of Energy Supply Management Strategy Developed				1			
	Number of Households electrified through grid connection				450			
	Number of infrastructure coordinating structures achieving 80% functionality				3			
	Number of licensed electricity distributors (LEDs) assessed on state of electricity infrastructure				24	24		
	Number of Municipal Water Conservation/ Water Demand Management strategies Implemented				1			
	Number of municipalities supported with increasing yard water connections				13			
	Number of municipalities supported with the implementation of electrification programmes				15			
	Number of Provincial Water Master Plans developed				1	1		
	Number of regional bulk infrastructure projects Monitored for implementation				10			
	Number of WSAs assessed on the state of water infrastructure				14			
	Number of WSAs assessed on the state of water infrastructure				13			
	Number of WSAs monitored on the implementation of Operation and Maintenance				14			
	Percentage of gauging stations monitored for refurbishment				100			
Percentage of sanitation projects monitored of implementation				100				
Percentage of water use licence applications monitored for approval				100				
Sub Programme 3.5: Disaster Management	Number of Districts and Metro supported with the development of Disaster Management Policies				11			

Quarterly	Programme 4: Traditional Institutional Management		Number of Integrated Communication systems installed							1						
			Number of municipalities supported on Fire Brigade Services							11						
			Number of municipalities supported to maintain functional Disaster Management Centres								11					
			Number Provincial Disaster Management Advisory Forums held								4					
			Number Provincial Disaster Management Advisory Forums held								3					
			Sub Programme 3.8. Survey Services		Percentage of TCs supported with boundary applications							100				
			Sub Programme 3.7. Development Information Services		Number of functional Integrated Land Information Systems implemented							1				
					Number of functional Spatial Equity Monitoring and Planning Tool maintained							1				
					Number of institutional GIS capacity strengthening programmes implemented							4				
					Number of institutional GIS capacity strengthening programmes implemented							3				
			Sub Programme 4.1. Traditional Institutional Administration		Number of databases of coordinated government support maintained							1				
					Number of Izinduna Databases maintained							1				
					Number of performance management system developed							1	1			
					Number of regulations/guidelines/policies developed							16				
					Number of regulations/guidelines/policies developed							15				
					Percentage of recognised Amakhosi/Amababukhosi with updated family trees							100				
					Percentage of recognitions of Amakhosi/Amababukhosi concluded within 18 months of becoming vacant							100				
					Percentages of succession claims/disputes resolved							100				
			Sub Programme 4.2. Traditional Resource Administration		Number of Local Houses monitored for functionality							11				
					Number of Provincial Houses monitored for functionality							1				
					Number of Traditional Affairs turn around strategies implemented							1				
					Percentage of Amakhosi supported to participate in municipal councils							100				
			Sub Programme 1.1. Office of the MEC		Number of site inspections conducted	1	1					2	2			
	Sub Programme 1.10. Strategic Planning and Service Delivery		Number Annual Operational Plans aligned to Strategic Plans	1	1					1	0.25					
			Number of Annual Performance Plans developed	1	1					1	0.25					
			Number of excellence programmes implemented	1	1					1	0.75					
			Number of SDIPs monitored	1	1					1	1					
	Sub Programme 1.11. Monitoring		Number of Performance reviews conducted	1	1					4	4					
	Sub Programme 1.12. Evaluation		Number of evaluation studies conducted on Departmental programmes	1	1					4	4					
	Sub Programme 1.13. Policy and Research		Number of Policies reviewed	2	2					8	2					
			Number of research studies conducted	1	1					4	1					
			Percentage of policies monitored	100	100					100	100					
	Sub Programme 1.14. Legal Services		Percentage compliance with legislation	100	98			*12 Amababukhosi recognitions had expired their 3 year term and needed to be renewed, but further delayed by succession disputes. *12 Officials were found to be on probation long after the probation period ended *200 Recommendations from Occupational Health and Safety Reports not implemented	*Addressing disputes and support in renewal is ongoing *Follows ups are made on the finalisation of outstanding probations *Each of the 200 breaches are assessed to ascertain those that are in the scope of the Department and that of Department of Public Works	100	98					
	Sub Programme 1.15. Corporate Communication		Number of Communication Strategies Implemented	1	1					1	1					
			Number of Local Government Communication Plans implemented	1	1					1	1					
	Sub Programme 1.2. Corporate Services		Percentage of compliance with ICT governance framework	100	100					100	100					

	Percentage of Departmental Buildings compliant with the Occupational Health and Safety Act	100	100			100	100		
Sub Programme 1.3. Office of the HDD	Number of Departmental clean audit opinions achieved	0	0			1	1		
	Percentage of suppliers paid within the thirty day period	100	87	Dec 20: The department had a total of twelve (12) late paid invoices during this month resulting in the 96.91% status, they were all processed timeously within the prescribed timeframes but were not paid due to insufficient funds within the department. Jan 21: In the month, the department had a sum of one hundred and twenty two (122) late paid invoices resulting in the 52.71% status, due to responsible personnel being on year-end vacation leave, certification of several invoices was delayed. Insufficiency of funds within the entity was as well the major reason the department could not pay timeously. Feb 21: During this month the department had a sum of eight (8) late paid invoices and total of forty eight (48) invoices older than 30 days all resulting in the 98.05% status mostly due to budget unavailability.	Invoice paid after 30 days due to internal deficiencies are normally referred to Labour Relations office and as remedial steps, caution and warning letters are issued to guilty officials. The current financial year has to date been an abnormal year as the status of funds (budget cuts) and work routine were unforeseen due to the Covid 19 pandemic, therefore the causes in delays were out of the ordinary hence no remedial steps nor consequence management were instituted against any officials.	100	378		
Sub Programme 1.4. Organisational Development and Efficiency Services	Number of Organisational Functionality Assessments undertaken	1	1			1	1		
	Number of Standard Operating Procedures developed	3	3			12	14		
Sub Programme 1.5. Human Capital Development	Number of interns appointed	0				32	35		
	Percentage of Deputy and Assistant Directors assessed for competency	100				100	0		
	Percentage of employees compliant with financial disclosure submission	0				100	99		
	Percentage of underperforming staff Performance Improvement Plans monitored	0				100	100		
Sub Programme 1.8. Financial Management	Number of programme budgets spent in accordance with approved budget	4	4			4	4		
	Percentage compliance with the Procurement Plan	100	100			100	271.46000000000004		
	Percentage of procurement awarded to SMMEs, Cooperatives, Townships/Rural Enterprises and people with disabilities	30	60	Most procurement that took place quarters were mainly related to industrial sectors as identified towards vulnerable groups.		30	208.76999999999998		
	Percentage reduction of UIFW	50	50			50	50		
Sub Programme 1.9. Internal Control	Percentage of bid compliance audits conducted	100	100			100	400		
	Percentage of transactions assessed to identify irregular expenditure	100	100			100	100		
	Percentage of transactions subjected to determination tests on UIFW conducted	100	100			100	400		
Sub Programme 2.1: Municipal Administration	Number of municipalities supported to comply with the legal requirements for appointment of senior managers	54	54			54	54		
	Number of Municipalities supported to maintain functional oversight structures	54	54			54	54		
Sub Programme 2.2: Municipal Finance	Percentage of municipalities under intervention monitored in line with recovery plan	100	100			100	100		
	Number of municipalities supported to achieve unqualified audit outcomes	54	54			54	54		
	Number of municipalities supported to reduce government debt	54	54			54	54		

Programme 2: Local Governance

	Number of Reports submitted on state of municipal finance in terms of section 131 of the MFMA	0	0			1	0		
	Number of Reports submitted on state of municipal finance in terms of section 131 of the MFMA	0	0			1	0.25		
	Percentage reduction in consumer debt	10	0	With the impact Covid-19 1st and 2nd waves the disruption the rotation of municipal and government officials and staff working remotely the target therefore could not be achieved	The activity has been moved forward to the 2021/22 business plan.	10	0		
	Percentage reduction in UIFW	10	27	The Department supported MPACs through workshops on roles and responsibilities, especially in terms of UIFW investigations. The Department also monitored the status of the UIFW within municipalities and developed guidelines to assist municipalities in reducing UIFW.		10	27		
	Percentage reduction of Eskom Debt owed by municipalities	10	33	3 of the 7 ( Abaqulusi, Mthorjaneni and Msunduzi )municipalities settled their debts earlier than planned. This as a result improved the reduction percentage		10	33		
Sub Programme 2.3: Public Participation	Number of municipal Rapid Response Teams functional	44	44			44	37.5		
	Number of municipalities supported with functional ward committees	44	44			44	40.5		
	Number of War Rooms with CDWs functional	80	80			320	640		
Sub Programme 2.4: Capacity Development	Number of Districts assessed on capacity to implement the District Development Model	10	10			10	10		
	Number of integrated capacity building strategy for local government implemented	1	1			1	1		
	Number of municipalities capacitated on the Local Government Toolkit	54	54			54	54		
	Number of skills audit conducted in municipalities	1	1			1	1		
Sub Programme 2.5: Municipal Performance Monitoring, Reporting and Evaluation	Number of assessments conducted on municipal performance	1	1			4	1		
	Number of evaluation studies conducted	1	1			1	1		
	Number of municipalities supported to institutionalise performance management systems	54	54			54	54		
	Number of section 47 reports compiled as prescribed by the MSA	0	1			1	1		
Sub Programme 2.6: Local Government Specialists	Percentage of distressed municipalities supported	100	100			100	100		
Sub Programme 2.7: Intergovernmental Relations	Number of Districts and Metro Development Hubs operational	11	10	Umkhanyakude structure is not operational due to the fact there are governance challenges experienced in the district municipality and that the clusters had not met	DDM clusters met in April 2021	11	10.75		
	Number of Technical Clusters supported	44	44			44	44		
Sub Programme 2.8: Integrated Development Planning	Number of municipal IDPs aligned to One Plans (District Development Plans)	0	0			54	54		
	Number of municipalities supported with the development of IDPs	0	0			54	54		
	Number of municipalities with ward based plans aligned to IDPs	0	0			44	44		
	Number of Traditional Authorities supported to participate in IDP process	3	3			11	11		
Sub Programme 2.9: Municipal Forensics	Percentage of forensic investigation findings implemented	100	100			100	100		
	Percentage of fraud, corruption and maladministration cases investigated	100	100			100	100		
Sub-Programme 2.10 Synergistics Partnerships	Number of municipalities with the participation of traditional leaders	52	52			52	52		
Sub Programme 3.1. Spatial Planning	Number of District and Metro Joined-Up Plans developed	11	0	Varying understanding and poor participation of relevant stakeholders	Facilitated and renewed towards preparation of joined up plans	11	0		
	Number of Draft Provincial SDFs developed	1	1			1	0.25		
	Number of Land Use Schemes compliant with SPLUMA development principle provisions	29	29			29	29		
	Number of Land Use Schemes compliant with SPLUMA development principle provisions	17	17			17	4.25		
	Number of municipal SDFs compliant with SPLUMA development principle provisions	54	54			54	54		
	Number of reviewed Provincial SDFs adopted	1	1			1	1		
	Number of Schemes for historical spatially segregated towns reviewed	5	5			5	5		
Sub Programme 3.2. Land Use Management	Number of awareness programmes on the importance and impact of land use management and planning conducted	1	1			4	4		

Sub Programme 3.3. Local Economic Development (LED)

Number of awareness programmes on the importance and impact of land use management and planning conducted	1	1			3	3		
Number of Municipalities monitored in terms of development applications	44	44			44	44		
Number of Municipalities supported towards establishing functional Municipal Enforcement Units	10	10			30	20		
Number of Provincial Norms and Standards developed	1	1			1	0.25		
Number of CSCs constructed	2	2			2	2		
Number of CSCs digitized	2	2			2	2		
Number of CWP work opportunities monitored	40500	40500			40500	40500		
Number of District Development Agencies supported to achieve 80% functionality	10	10			10	7.5		
Number of District Development Agencies supported to achieve 80% functionality	7	7			7	5.25		
Number of District Development Agencies supported with establishment	3	3			3	0.75		
Number of EPWP work opportunities created	1500	1500			1500	1500		
Number of EPWP work opportunities created	250	250			250	62.5		
Number of identified CSCs Rehabilitated/ maintained	20	20			39	39		
Number of identified CSCs Rehabilitated/ maintained	11	11			11	2.75		
Number of Imizi Yezizwe rehabilitated	25	25			25	25		
Number of Imizi Yezizwe rehabilitated	2	2			2	0.5		
Number of municipal LED Strategies monitored for implementation	18	18			54	54		
Number of municipalities monitored on the implementation of the Red Tape Reduction Framework	18	18			54	36		
Number of municipalities monitored on the implementation of the Red Tape Reduction Framework	41	41			41	41		
Number of Municipalities supported to implement the Community Works Programme	44	44			44	33		
Number of municipalities supported to institutionalise the Township/Village economy strategy	18	18			54	36		
Number of municipalities supported to institutionalize the Township/Village economy strategy	44	44			44	44		
Number of municipalities supported with Grade 1 CSCs Functionality	22	22			22	22		
Number of Municipalities supported with Waste Management	44	44			44	44		
Number of small towns rehabilitated	4	4			4	4		
Number of small towns rehabilitated	2	2			2	0.5		
Number of Traditional Councils supported with Grade 2 CSCs Functionality	30	30			30	30		
Percentage of Yellow Plant fleet monitored on utilisation	100	100			100	100		
Number of alternative water resource supply programmes implemented in municipalities	3	3			3	3		
Number of alternative water resource supply programmes implemented in municipalities	2	2			2	0.5		
Number of Districts monitored on the spending of National Grants	10	10			10	2.5		
Number of Districts supported to improve spending on National Grants	10	10			10	10		
Number of Districts supported with development of District Wide Infrastructure Plans	10	10			10	10		
Number of electricity asset management frameworks developed	1	1			1	1		
Number of Energy Masterplans developed	1	1			1	0.25		
Number of Energy Supply Management Strategy Developed	1	1			1	1		
Number of Households electrified through grid connection	450				450	0		
Number of Infrastructure coordinating structures achieving 80% functionality	3	3			3	3		
Number of licensed electricity distributors (LEDs) assessed on state of electricity infrastructure	0	0			24	24		
Number of Municipal Water Conservation/ Water Demand Management strategies Implemented	1	1			1	1		
Number of municipalities supported with increasing yard water connections	13	13			13	13		

Sub Programme 3.4: Municipal Infrastructure

Programme 4: Traditional Institutional Management	Sub Programme 3.5: Disaster Management	Number of municipalities supported with the implementation of electrification programmes	5	6	Impedie LM could not be supported in the 2nd quarter, was supported in the 4th quarter.	15	4.25			
		Number of Provincial Water Master Plans developed	0	0		1	0			
		Number of Provincial Water Master Plans developed	0	0		1	0.25			
		Number of regional bulk infrastructure projects Monitored for implementation	10	10		10	10			
		Number of WSAs assessed on the state of water infrastructure	0	0		14	14			
		Number of WSAs assessed on the state of water infrastructure	0	0		13	3.25			
		Number of WSAs monitored on the implementation of Operation and Maintenance	14	14		14	56			
		Percentage of gauging stations monitored for refurbishment	100	100		100	100			
		Percentage of sanitation projects monitored of implementation	100	100		100	100			
		Percentage of water use licence applications monitored for approval	100	100		100	100			
		Number of Districts and Metro supported with the development of Disaster Management Policies	3	3		11	11			
		Number of Integrated Communication systems installed	1	1		1	1			
		Number of municipalities supported on Fire Brigade Services	3	3		11	11			
		Number of municipalities supported to maintain functional Disaster Management Centres	11	11		11	11			
		Number Provincial Disaster Management Advisory Forums held	1	1		4	4			
		Number Provincial Disaster Management Advisory Forums held	1	1		3	3			
		Sub Programme 3.8: Survey Services	Percentage of TCs supported with boundary applications	100	100		100	100		
		Sub-Programme 3.7: Development Information Services	Number of functional Integrated Land Information Systems implemented	1	1		1	1		
			Number of functional Spatial Equity Monitoring and Planning Tool maintained	1	1		1	1		
			Number of institutional GIS capacity strengthening programmes implemented	4	4		4	1.5		
			Number of institutional GIS capacity strengthening programmes implemented	1	1		3	0.75		
		Sub Programme 4.1: Traditional Institutional Administration	Number of databases of coordinated government support maintained	1	1		1	0.25		
			Number of Izinduna Databases maintained	1	1		1	0		
			Number of performance management system developed	1	1		1	0		
			Number of performance management system developed	0	0		1	0.25		
			Number of regulations/guidelines/policies developed	0	0		16	7		
			Number of regulations/guidelines/policies developed	3	3		15	15		
			Percentage of recognised Amakhosi with updated family trees	100	100		100	0		
			Percentages of succession claims/disputes resolved	100	53	The restrictions of national lockdown as it was announced by the RSA President on 28 December 2020, where the country was moved from alert level one to level three, it affected the performance of the Department since the staff could not travel to conduct meetings. Hence, seven of fifteen matters were not finalised within the reporting quarter.	All seven outstanding dispute matters are now planned to be finalised by end of April 2021.	100	0	
			Percentages recognitions Amakhosi concluded within 18 months of becoming vacant	100	100		100	0		
		Sub Programme 4.2: Traditional Resource Administration	Number of Local Houses monitored for functionality	11	11		11	0		
	Number of Provincial Houses monitored for functionality	1	1		1	0				
	Number of Traditional Affairs turn around strategies implemented	1	1		1	0				
	Percentage of Amakhosi supported to participate in municipal councils	100	100		100	0				
<b>Total</b>		325								
<b>Feedback</b>										
<b>Quarter - 1</b>					<b>Quarter - 4</b>			<b>Audited Annual</b>		
Username Q1	Role Q1	Feedback Q1	Role Q4	Feedback Q4	Dated Q4	Username	Feedback	D		



		Department Coordinator	Good day,	13/04/2021	
		National Oversight	The 4th quarter progress report noted. Also noted is that not all customised indicators were	15/04/2021	
		National Oversight	I missed the target on the number of TCs supported.	16/04/2021	
		National Oversight	I missed the target on the number of TCs supported.	16/04/2021	
		OTP Coordinator	Please receive report and note the following:	21/04/2021	
		Department Coordinator	Dear HOD,	29/04/2021	
Lulama Sthembela Ndazi	OTP Coordinator	Please report. It is noted that the lockdown regulations has had an impact in Q1.			
Phegane Ruben Ramala	National Oversight	It has been noted some of the 2018/19 Standardised Indicators have been removed from the			
thando tubane	Accounting Officer	Approval Certificate: Q1- Dear colleagues			
Tsego Pakkies	Department Coordinator	Good day colleagues			
Tsego Pakkies	Department Coordinator	Dear HOD			
Tsego Pakkies	Department Coordinator	Dear HOD			