

QPR for FY 2020-21 for Provincial Institution of Health of location KwaZulu Natal as of (Tuesday, February 9, 2021 1:36:01 PM)

Frequency	Programme	Sub Programme	Indicator	Indicator Type	MTSF Priority	Cluster	Aurified outcome FY 2019-20	Quarter - 3				Annual Performance				
								Target Q3	Actual Output Q3	Reason for Deviation Q3	Corrective Action Q3	Annual Target	Reason for Deviation	Corrective Action		
Annually	Programme 1: Administration	Administration	Audit opinion of Provincial DoH	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							unqualified			
			Contingent liability of medico-legal cases	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								R27 Bn		
			Medical Officers per 100 000 population	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								27.4		
			Number of CHW's contracted into the Health System	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								10100		
			Number of new ambulances disposed	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								49		
			Number of new ambulances purchased	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								100		
			Number of new vehicles disposed	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								200		
			Number of new vehicles purchased	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								270		
			Percent ambulances that are operational	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								70		
			Percent of achievement on Improvement plans on HR functionality	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								0		
			Percent of achievement on Improvement plans on Leadership and Governance	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								100		
			Percent of Hospitals with a stable ICT connectivity	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								80.60		
			Percent of initiated/instituted disciplinary cases finalised	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								90		
			Percent of PHC facilities with a stable ICT connectivity	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								80		
			Percent of vehicles that are operational	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								90		
			Percentage of facilities certified by OHSC	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								68.7		
			Percentage of Hospitals compliant with Occupational Health and Safety	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								100		
			Percentage of hospitals with functional hospital boards	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								100		
			Percentage of PHC facilities with functional clinic committees	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								80		
			Percentage of SMS and CEOs with annual EPMDs assessments signed off by due dates	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								100		
			Percentage of supplier invoices paid within 30 Days	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								85		
			Percentage of the population with private medical cover	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								Monitor Trends		
			Percentage over and under expenditure	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								0		
			Percentages of Hospitals electronically recording clinical codes for their client	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								2.80		
			Professional nurses per 100 000 population	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								15.5		
	SMS and CEOs with annual EPMDs Assessments signed off by due dates	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								100				
	UHC service Index 5	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								72.0				
	Programme 2: District Health Services	Disease Prevention and Control	Diabetes incidence	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							2.8			
			Hypertension incidence	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							28			
			Malaria case fatality rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0.4			
			Malaria Incident per 1000 population at risk	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								Zero new local infections		
			District Hospitals	Child under 5 years diarrhoea case fatality rate - District Hospital	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							2.0		
				Child under 5 years pneumonia case fatality rate - District Hospital	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							1.7		
				Child under 5 years severe acute malnutrition case fatality rate - District Hospital	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							6		
				Death in facility under 1 years rate - district hospital	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							4.9		
				Death in facility under 5 years rate - district hospital	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							4.2		
				Death under 5 years against live birth rate - District Hospital	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							1.2		
		Maternal Mortality in facility ratio - District Hospital		Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							55.2			
		Neonatal death in facility rate - District Hospital		Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0.0			
		Patient Experience of Care satisfaction rate - District Hospital		Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							81.8			
		Patient Safety Incident (PSI) case closure rate - District Hospital		Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							93.6			
		Percentage of Complaints on Patient care - District Hospitals		Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							21.8			
		Percentage of Complaints on Staff Attributes - District Hospitals		Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							15.9			
		Percentage of Complaints on waiting times - District Hospitals		Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							12.6			
		Still birth in facility - District Hospitals		Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							17.6			
		HIV, AIDS, STI & TB Control		Adult Viral load suppressed rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							90		
			All DS-TB client death rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							7			
			All DS-TB client treatment success rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							81			
			ART adult death rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							1.1			
			ART child death rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							1.2			
ART child viral load suppressed rate			Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							90				
ART death rate			Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							1.15				
HIV incidence	Non-Standardized		Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							0.52					
HIV positive 15 - 24 years (excl ANC) rate	Standardized		Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster												
HIV prevalence among 15- 24 year old pregnant women (AWG3D)	Non-Standardized		Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster												
HIV prevalence among 15-24 years olds (excl ANC)	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster								Baseline to be established					
TB incidence	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							400						
TB Rifampicin resistant/MDR/pre-XDR treatment success rate - Low	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster							60						

			still birth in facility rate	Non-Standardized	Priority 3: Education, Skills And Health	The Economic Sectors, Employment and Infrastructure Development cluster						28.9		
	Programme 6: Health Sciences and Training	Health, Science and Training	Number of Bursaries awarded to first year medicine students	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						32		
			Number of Bursaries awarded to first year other health professions students	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						30		
			Number of Bursaries awarded to first year other health professions students	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						33		
			Number of Emergency Medicine Specialists in training	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						0		
			Number of employees trained through the Regional Training Centre	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						300		
			Number of Internal employees awarded bursaries	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						300		
			Number of officials training through EMS college	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						405		
			Percentage of the population within a 5 km radius of a health service	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster						Mapping Done		
Quarterly	Programme 3: Administration	Administration	Percent ambulances that are operational	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		70		This indicator has been discontinued for the remainder of the current financial year as a similar indicator appears under Programme 3 (EMS).		It will be reviewed for the 2021/22 APP.	70	
			Percent vehicle that are operational	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		90	82.86	The improvement is due to the move to lower lock-down levels which improved the turn-around times of vehicle repairs and maintenance			90	
	Programme 2: District Health Services	Disease, Prevention and Control	Case Fatality Rate for covid-19: 5 - 60 years	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	Monitor Trends	1.4%		No target available to determine the deviation, therefore none is provided.		Monitor Trends		
			Clients accessing rehab services	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	17000	148799		COVID-19 pandemic still negatively affecting clients accessing disability and rehabilitation services. Therefore target was not met.	Programme to continue monitoring situation at operational level.	680000		
			Covid-19 Positivity Rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	Monitor Trends	15.0%		No target available to determine the deviation, therefore none is provided.		Monitor Trends		
			Covid-19 Testing Coverage	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	Monitor Trends	6800/3100		No target available to determine the deviation, therefore none is provided.		Monitor Trends		
			Mental Disorders Screening	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	35	14.1		Refresher training on Basic Mental Health (BMH) screening tool done in September and implemented by all districts.		35		
			Mental Health Screening	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0					35		
	District Hospitals	Health Care Associated Infections - District Hospitals	Health Care Associated Infections - District Hospitals	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	31	151		Increase attributed to: 1) An improvement in reporting. 2) HAIs are generally caused by poor hand hygiene and implementation of prevention bundles and monitoring thereof.	Review of the KPI guidelines to align to those approved by NDCI this year. Implementation of a multimodal approach using the "Plus 5, Bold 5, See It, Check It and Use It" process. Strengthening PSI reporting is also planned.	48		
			Severity assessment code (SAC) 1 incident reported within 24 hours rate - District Hospitals	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0			Indicator discontinued		67.9		
			Severity assessment code 1 Incident reported within 24 hours rate - District Hospital	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	68	54.1		The target was not met. Ugu District only reported 15% of their SAC 1 incidents within the required 24 hours due to poor functioning of the clinical governance structures.	Strengthen Clinical governance committees	68		
	HIV, AIDS, STI & TB Control	All DS-TB lost to follow up	All DS-TB lost to follow up	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0	10		High rate of unevaluated patients leads lost to follow up rate. Resources are limited and overwhelmed due to the COVID-19 pandemic resulting in health workers following up early and late adopted approaches to tracking of the unevaluated rates.	The implementation of the recovery plan has been compromised by the second wave of COVID-19 which affected Health Care Workers. Employment of the Sub-work plan and the use of the plan have been affected. Delays will focus on the implementation of the recovery plan.	8		
		ART adult remain on ART rate	ART adult remain on ART rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	79	77		High loss to follow up and missed appointments remain some of the contributing factors, especially in this quarter since there is high mobility of clients during festive holidays.	Districts have started with coordination of Adherence guidelines and literacy classes and have trained all high volume facilities. NDCI and the province are working on piloting Differentiated Models of Care (DMoC) Register so that there is clear tracking of all clients not collecting from facilities.	80		
		ART adult remain on ART end of period	ART adult remain on ART end of period	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	1527719	1447785		High loss to follow up and missed appointments remain some of the contributing factors, especially in this quarter since there is high mobility of clients during festive holidays.	Districts have started with coordination of Adherence guidelines and literacy classes and have trained all high volume facilities. NDCI and the province are working on piloting Differentiated Models of Care (DMoC) Register so that there is clear tracking and tracing of all clients not collecting from facilities.	1633626		

ART child remain in care rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	78	77.8	Decrease in performance against the target, which may be attributed due to the following factors: Transitioning from the age group of under 15 years to adult cascade, Loss to follow up and mortality, Low case finding at key entry points and a slow uptake of the index test modality and disclosure challenges.	Monitor the early missed appointment lists at weekly nerve centre meetings. Trace and recall early missed and lost to follow up. Implement the home delivery services. Support districts with high TROA net loss with data map process and data management challenges. Monitor districts implementing recovery plan retention strategies. Facilitate refreshers training for counselors. Identify implementing partners and Community Based Organisations that provide psycho-social support for HIV positive individuals as caregivers.	80
ART child under 15 years remain on ART end of period	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	62711	60721	Decrease in performance against the target, which may be attributed due to the following factors: Transitioning from the age group of under 15 years to adult cascade, Loss to follow up and mortality, Low case finding at key entry points and a slow uptake of the index test modality and disclosure challenges.	Monitor the early missed appointment lists at weekly nerve centre meetings. Trace and recall early missed and lost to follow up. Implement the home delivery services. Support districts with high TROA net loss with data map process and data management challenges. Monitor districts implementing recovery plan retention strategies. Facilitate refreshers training for counselors. Identify implementing partners and Community Based Organisations that provide psycho-social support for HIV positive individuals and caregivers.	68068
ART child remain on ART end of period - rural	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	155045	148350	High loss to follow up and missed appointments remain some of the challenges.	Districts have started with implementation of follow-up activities at the entry points and have started with home delivery services. NGOs and the partners are working on piloting Differentiated Models of Care (DMC) Register in 19 of districts with training of 27 counselors and 1000 home delivery workers.	170164
ART child remain on ART end of period - rural	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	155045	148350	indicator discontinued		170164
ART child remain on ART end of period - rural	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	155045	148350	indicator discontinued		170164
HIV test done - sun	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	22100	21000	The target was not due to various activities including marketing of services, community testing, and outreach offering of PM testing services.	Continue to offer PM testing services during the period of recovery.	21000
Mark used in the behavioral incident	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	20	20.2	Lack of space in the STI registration rooms caused by failure due to failure of (CNC) STI facilities. Lack of proper implementation of the STI services. Lack of entry points to the facilities. Poor availability of the STI services due to the lack of staff.	Establish the registration of STI services and the availability of the STI services.	20
HIV incidence	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	20	20	indicator discontinued		20
Prevalence of TB cases	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	576200	576204	Implementations of integrated COVID-19, HIV, and Tuberculosis (I-TB) services through PMU have been implemented. The target was through PMU implementation in decreasing.	Continue to scale up the implementation of the integrated program.	200000

	TB XDR treatment start rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	94	0	The lab data is not yet final and private laboratory data is not included which minimizes the number of XDR cases diagnosed, thereby skewing the result.	Data from private Labs is not yet available. Data will be reported once corrected and verified.	96
Maternal, Neonatal, Child & Women's Health & Nutrition	ANC clients initiated on ART rate	Not Applicable	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	98	113.2	The deviation can be attributed to patients not initiated on the day they tested positive hence the numerator is higher than the denominator. There is a possible uptake of ART by pregnant women	Promote same day initiation	98
	Antenatal 1st visit before 20 weeks rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	75	76.7	Target is met. All the districts has shown an increase in early ANC booking during this period. This continuous improvement can be attributed to community and in-facility pregnancy testing. Implementation of the recovery plan also helped in integration of services. Antenatal care services continued even during lock-down.	Maintain community and in-facility pregnancy testing. Continue to Promote early ANC booking by conducting dialogues through media. Continue with integration of services as stipulated on the recovery plan.	75.9
	Antenatal first visit before 20 weeks first visit rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		75
	Cervical cancer screening	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		85
	Cervical cancer screening coverage	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	To be determined	54.1	A deviation cannot be calculated as the target is still to be determined.		To be determined
	Contraceptive use rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	60	56.3	The performance ranges from 56.3% to 60% in all districts. Some districts are below the target. This may be due to poor marketing of community awareness campaigns and myths related to contraceptives.	There should be expanded promotion of contraceptives and community awareness. Health care workers should focus on ongoing myths related to the use of contraceptives especially long Acting Reversible Contraceptives (LARC) and include counselling that address clients attitude.	60
	Delivery 10-19 years in facility rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	16.6	15.9	Target met. There is a decrease in delivery rate for most districts during this period. This can be associated with previous awareness campaigns promoting the uptake of contraceptives.	Sexual and Reproductive health programmes need to continue focusing on prevention of pregnancy in adolescent girls especially in the rural areas and promoting LARCs.	16.6
	Immunisation under 1 year coverage	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	88	90.5	Target met due to catch-up campaigns that has been conducted and data clean up	Continue to conduct catch-up campaigns and data monitoring	88
	Infant exclusively breastfed at DTAP-IPV-Hib	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		63
	Infant exclusively breastfed at DTAP-IPV-HB HBV 3rd dose	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	61	58.3	Target not met. The performance remains stagnant, displaying poor continuation with exclusive breastfeeding post discharge.	Training of Ward Based Outreach Teams commenced in Q3. Promotion of breastfeeding exclusively six days to the development of appropriate breast milk.	63
Measles 2nd dose coverage	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	50	48	Poor performance can be due to missed opportunities for immunisation occurring at multiple levels of care e.g. vaccine stock-outs, immunisation not offered daily, shortage of staff, failure of staff to check the Road To Health Book (RTHB).	Raise awareness for care givers to bring children for immunisation. Ensure that RTHB are checked at every visit and immunisation cards are updated. Staff at all facilities encouraged to continue with catch up campaigns.	53	
Mother postnatal visit within 6 days rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	77	77.5	Target met. Ten districts were above the target. This may be attributed to the easing of lock-down levels.	All facilities to continue in maintaining maternity services and follow the guidelines.	77	

		Vitamin A dose 12-59 months coverage	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	72	66.8	Only few Districts commenced with Expanded Programme on Immunisation (EPI) catch up drive in Q3. Closure of Early Childhood Development (ECD) centres for the holiday season had an impact on reduced coverage.	EPI catch up drive which includes Vitamin A supplementation will be implemented by all Districts in Q4. It is anticipated that there will be an added improvement once ECD centres open in Q4.	72		
Primary Health Care		Number of health care associated infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		8		
		Number of health care associated infections - PHC	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	2	0	No HA's reported. The infections that can be expected in PHC are Surgical Site Infection (SSI).		8		
		Number of Ward Based Outreach Teams (cumulative)	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	210	228	Funding was made available in Q2 for Districts to recruit additional outreach teams to cater for COVID 19 screening.		217		
		Severity assessment code 1 incident reported within 24 hours rate - PHC facility	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		57.9		
		Severity assessment code 1 incident reported within 24 hours rate - PHC	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	57.9	59	Target has been met although Hembé and Umgungundlovu Districts did not report. Amajuba, Harry Gwala, Umkhanyakude and Umzinyathi Districts did not have SAC 1 incidents.	Strengthen weekly Clinical Governance reporting and monitoring.	57.9		
Programme 3: Emergency Medical Services	Emergency Medical Services	Average number of daily operational ambulances	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	200	183	EMS has experienced a challenge with staff being affected by COVID-19, particularly during the second wave. Every district has had multiple staff members on leave due to contracting COVID-19. This has resulted in fewer operational ambulances.	EMS is making every effort to minimise the spread of COVID-19 among staff members. All precautions are in place.	210		
Programme 4: Provincial Hospital Services	Cheneyush-Akuse Hospitals	Average length of stay	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	44.8	222.3	Data is only for Hillcrest Hospital which is a long stay facility. Clairwood Hospital was repurposed and used for COVID-19.	Review service package and facilitate the re-classification of Clairwood Hospital.	45		
		Expenditure per PDE	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	3155.5	2844.83	Data is only for Hillcrest Hospital which is a long stay facility.	Review service package and facilitate the re-classification of Clairwood Hospital.	3195.7		
		Health Care Associated Infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	2	0	Poor reporting via Patient Safety Incident (PSI) system.	Strengthen Surveillance and use of the PSI tool.	7		
		Inpatient bed utilization rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	52	58.8	Data is only for Hillcrest Hospital which is a long stay facility. Clairwood Hospital was repurposed and used for COVID-19.	Review service package and facilitate the re-classification of Clairwood Hospital.	51.9		
		Percentage of complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	21.4	6	There was wrong categorisation of patients. There is also overcrowding in the screening area which makes patients unhappy.	The district had a roadshow to provide guidance on how to categorise complaints, among other things.	21.4		
		Percentage of complaints on staff attitudes	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	21.4	28	At Clairwood Hospital staff members did not provide quality service with consideration for patient dignity.	Monitor the progress in the 4th Quarter after the Roadshow is conducted on Customer value. Staff members were counselled on patient care.	21.4		
		Percentage of complaints on waiting times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		16.6		
		Percentage of Complaints on waiting Times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	16.7	52	At Clairwood Hospital there was only 1 Doctor allocated to ARTV and TB clinics resulting in long waiting times.	An additional Doctor was allocated at Clairwood Hospital ARTV/TB clinics.	16.7		
		Severity assessment Code (SAC) 1 incident reported within 24 hours rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0				0		
		Severity assessment code 1 incident reported within 24 hours rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0	8	No SAC 1 incident reported		0		
		Regional Hospital		% Complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0				42.1
				% Complaints on staff attitudes	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0				15.1
				% Complaints on waiting time	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0				11.8
		Average Length of stay	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	6.2	6.1	All positive patient feedback surveys are completed in September when it coincided with the COVID lockdown.		6.3		

Expenditure per PDE	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		3255.4	4342.28	Additional resources were procured such as oxygen infrastructure and supplies, ventilators, and human resources, as a result of the second COVID-19 wave.	Monitor the effectiveness of the Cash-flow Committees in implementing cost cutting measures.	3220		
Health Care Associated Infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		3	100	The increase is attributed to: 1) Improvements in reporting. 2) Poor adherence to standards and transmission based precautions including to hand hygiene protocols. 3) Poor implementation and monitoring of the prevention bundles.	KZN guideline will be reviewed with a view to align to the NDOH guidelines which were approved this year. Follow a multimodal approach for implementation.	12		
Health Care associated with Infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		3		Indicator discontinued		12		
Inpatient (usable) bed utilisation rates	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		72.4	65.9	As a routine practice elective services are curtailed in December, which coincided with the COVID19 second wave.	Reinstate elective services.	73.4		
Inpatient bed utilization rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		0				73.4		
Percentage of Complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		42.1	31.1	Possibly as a result of in-service training to all clinicians on professionalism and Batho Pele		42.1		
Percentage of Complaints on staff Attitudes	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		15.1	19	The changes introduced in health facilities make patients unhappy and even though explanations are provided they are not sufficient.	Operational Managers and PRO should inform clients of new changes.	15.1		
Percentage of Complaints on waiting Times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		11.8	13	As there are changes in the workload and screening processes waiting times increase.	Regular communication with clients and providing them with updates on relevant issues should reduce complaints.	11.8		
Severity assessments code 1 incident reported within 24 hours rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		76.2	56.6	There is sometimes delays in the reporting of SAC 1 incidents resulting in failure to adhere to National Guidelines.	Strengthens clinical governance committees and adherence to guidelines.	76.2		
Severity assessment code (SAC) 1 Incident reported within 24 hours rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		0				76.2		
Specialised Psychiatric Hospitals											
Health Care Associated Infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		7	74	78 cases of patients infected with Covid 19, possibly due to transmission from staff to patient and then patient to patient. Poor and sometimes difficult implementation of Covid-19 precautions among these patients may be contributing factors.	Implement IPC Score card together with district support. Strict implementation of Covid-19 precautions such as staff screening, bed spacing, environmental and engineering controls and PPE	28		
Percentage of Complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		0	4.0%	5 of 8 complaints related to waiting times, which has increased as a result of new screening protocols at facilities	Communicate and educate new processes to clients so that they are aware of the possible delays during this time.	24.1		
Percentage of Complaints on staff attitudes	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		5.2	0	No complaints received for this category.		5.2		
Percentage of Complaints on waiting times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		4.2				4.2		
Percentage of Complaints on waiting Times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		8.6	0	No complaints received for this category.		8.6		
Severity assessment Code (SAC) 1 incident reported within 24 hours rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		0				64.3		
Severity assessment code 1 incident reported within 24 hours rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		64.3	20	Non-adherence to guidelines on the reporting of SAC 1 incidents	Personnel to be encouraged to comply to the implementation of National Guidelines	64.3		
Specialised TB Hospitals											
Average length of stay	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		60	34.4	100% beds at Richmond Hospital and 14 beds at Doris Goodwin Hospital were repurposed for COVID-19.		60		
Expenditure per PDE	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		6220.5	2296.83	100% beds at Richmond Hospital and 14 beds at Doris Goodwin Hospital were repurposed for COVID-19. Don McKenzie and Charles James Hospitals were closed due to poor utilization, and in line with hospital rationalisation plan.	Redeploy resources in line with the Hospital Rationalisation Plan	6220.7		
Health Care Associated with Infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		0	0	Possible poor reporting. Nosomial transmission of TB is difficult to establish unless a baseline was done together with genotyping	Strengthen use of PSI as a reporting tool	2		

		Inpatient (usable) beds utilisation rates	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	37	18.8	Don McKenzie and Charles James Hospitals were closed due to poor utilization and in line with hospital rationalization plan. 100% beds at Richmond Hospital and 14 beds at Denis Goodwin Hospital were repurposed for COVID-19.	Implementation of the Hospital Rationalization Plan	36.9		
		Inpatient bed utilization rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		indicator discontinued		36.9		
		Percentage of Complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	11.1	0	No complaints received in this category.		31.1		
		Percentage of Complaints on staff attitudes	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	17	200%	Only 1 complaint was received for this level of care and was related to staff attitude i.e. (1/1).	Continue with good practices.	17		
		Percentage of Complaints on waiting times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	17.9	0	No complaints received in this category.		17.9		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0				88.9		
		Severity assessment code 1 incident reported within 24 hours rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	88.9	0	No SAC 1 incidents reported in eThekweni District. There are no patients at Charles James, Don McKenzie only has out-patients. Richmond hospital is no longer functioning as a TB hospital. Thulasizwe & St Margaret's did not report SAC 1 incidents		88.9		
Programme 2: Central Hospital Services	Central Hospitals	Average length of stay	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	8.1	0.5	Critical COVID-19 patients requiring longer stays were managed at this level during the second wave.	Performance is likely to improve once there is a decline in COVID-19 cases.	8.6		
		Expenditure per PDE	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	9476.8	11280.40	During this surge COVID-19 cases were taking longer to recover hence the increase of average length of stay and increased use of PPE and Oxygen supplies also increased cost per PDE.	Performance is likely to improve once there is a decline in COVID-19 cases.	9455.7		
		Health Care Associated Infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		indicator discontinued		3		
		Health Care Associated Infections - Central Hospitals	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	1	2	Whilst there is an increase, there is still a need to improve reporting from facility to district and then province. Poor adherence to hand hygiene is said to be responsible for 40% of HAI. Other contributing factors include poor environmental hygiene, poor decontamination of equipment, poor engineering controls.	1. Strengthen surveillance and use of PSI tools 2. Align all guidelines to new NDoH guidelines 3. Capacitate Managers 4. Improve monitoring and feedback 5. Promote the concept - "IPC is everyone's business"	3		
		inpatient bed utilization rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	64.5	50.9	Normally elective services are curtailed in December due to holidays and staff on leave but the province experienced COVID-19 second wave which resulted in a number of hospital beds being repurposed for COVID-19.	Review referral protocols. Reinstated elective services.	65.8		
		Percentage of complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	22	18.3	Patients complained about nurses not dressing & relatives wound well, relatives being transfused without consent and waiting too long to be seen at special clinics like Oncology.	The responsible professional nurse should communicate well with patients until they are satisfied. With regards to in-patient care, there should be regular in-service training for staff to remind them about their clinical and professional duties.	21.8		
		Percentage of Complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		22		
		Percentage of Complaints on staff attitudes	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	20.2	0	No complaints were received for this category.		20.2		
		Percentage of Complaints on waiting times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	26.6	8.30	It seems systems put in place are effective as only 1 complaint was reported in three months.	Encourage staff to manage queues efficiently and to work towards reducing complaints	26.6		
		Severity assessment code (SAC) 1 incident reported within 24 hours rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		indicator discontinued		20		
		Severity assessment code 1 incident reported within 24 hours rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	20	100	Adherence to National Guidelines		20		
	Tertiary Hospitals	Average length of stay	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	7.8	7.4	Normally elective services are curtailed in December due to holidays and staff on leave but the province experienced COVID-19 second wave which resulted in a number of hospital beds being repurposed for COVID-19.		8.4		
		Expenditure per PDE	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	4912	1092.46	During this COVID-19 surge there was an increased use of PPE and Oxygen supplies which increased cost per PDE.	Monitor Costflow Expenses and implementation of cost cutting measures.	4235.50		
		Expenditure per PDE	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		Indicator discontinued		4240		
		Health Care Associated Infections	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster	0		indicator discontinued		10		

Health Care Associated Infections - Tertiary Hospital	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		4	7	There is a need to improve reporting from facility to district and then province.	Strengthen surveillance and use of PSI tools	16		
Inpatient bed utilisation rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		70.4	68.8	Normally elective services are curtailed in December due to holidays and staff on leave but the province experienced COVID-19 second wave which resulted in a number of hospital beds being repurposed for COVID-19. Discharge criteria was relaxed as a result of the resurgence in COVID-19.	Indicator will be monitored as these hospitals were busier with COVID-19 positive patients in need of higher levels of care. Reinstate elective services.	72.4		
OPD headcount new cases not referred	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		7267	1111	Referral protocols reinforced.		29477		
Percentage of complaints on patient care	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		25	29.8	The response of clinicians to patients is a challenge due to their high workload.	Health workers should continuously be reminded of their Batho Pele principles and professionalism	25		
Percentage of complaints on staff attitudes	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		19	11.8	King Edward VIII Hospital recorded no complaints on staff attitude. Ngwelezana and Grey's recorded 3 and 1 respectively.	The proper categorisation of complaints should be emphasised to the personnel. Capturing of complaints should also be encouraged and monitored.	39		
Percentage of complaints on waiting times	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		13.8	17.8	Sometimes patients wait longer for procedures or clinics at Tertiary hospitals.	The proper categorisation of complaints should be emphasised to the personnel. Capturing of complaints should also be encouraged and monitored.	13.8		
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		0		indicator discontinued		84.6		
Severity assessment code 1 incident reported within 24 hours rate	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		84.6	83.3	5 of the 6 incidents were reported within 24 hours from King Edward Hospital. Greys and Ngwelezana Hospitals recorded no incidents	The District CA Managers for KCD and Umgungahlovo to ensure that their hospitals comply to the implementation of National Guidelines.	84.6		
Programme 7: Health Care Support Services	Health Care and Support Services										
Percentages of facilities reporting clean linen stock outs	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		26	27	Contributing factors include: 1. Inadequate in-house capacity (i.e. staffing and machinery) 2. Inadequate stock of clean and new linen at facilities 3. Some hospitals did not adhere to HSA 4. The incidents of machine breakdowns, causing equipment currently at 50% of the installed.	1. Optimise existing resourcing through overtime to reduce soiled linen backlogs 2. Request made for additional new linen funding to cater for COVID-19 requirements 3. Request for HSA of facilities to be reviewed 4. Continue to work with Data Management on non-submission by some hospitals 5. Infrastructure Development is	25		
Percentages of pharmacies with either Grade A or Grade B Status with the South African Pharmacy (SAPC)	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		99	81	Doris Godwin Hospital is attending to infrastructural deficiencies that were identified by the SAPC inspection. Dr Pitsley ka Isaka Seme Memorial Hospital is attending to required finishes and waiting for the SAPC inspection. Edendale Hospital regressed to Grade C as they did not meet some of the non-negotiable criteria as per new Grading Methodology of SAPC.	Collate and monitor Improvement Plans. Facilities to submit progress reports to SAPC for review of the grade.	100		
Tracer Medicine Stock-Out Rate at facilities (hospital, community health centres and clinics)	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		5	2	There were no tracer medicine stock outs at facilities during this period.		5		
Tracer Medicine Stock-Out Rate at the Provincial Pharmaceutical Supply Depot (PPSD)	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		5		Supply Constraints as suppliers were not able to meet the demand.	Continue liaison with NDOH Affordable Medicines Directorate. Contact manufacturers to ensure availability.	5		
Programme 8: Health Facilities Management	Health Facilities Management										
Number of jobs created through EPWP	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		1100	10%	Fewer jobs created in Q3 as a result of the over achievement in the second quarter due to the job opportunities created through COVID-19 projects.	Not applicable as the annual target has been achieved.	100%		
Number of new and replacement projects completed	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		1	7	Project was completed earlier than anticipated.		15		
Number of renovation and refurbishment projects completed	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		8	7	Project delayed due to Covid-19 disruptions	Project to be completed in the 4th quarter	14		
Number of upgrade and addition projects completed	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		0	4	Delayed Covid-19 project was completed in the third quarter. Other projects suspended for completion as the allocation funds were suspended.		7		
Percentage downtime on medical equipment	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		35	12	Regular monitoring of repairs.		35		
Percentage downtime on radiology equipment	Non-Standardized	Priority 3: Education, Skills And Health	The Social Protection, Community and Human Development cluster		10	14	Deviation is due to facility Supply Chain Management processes and COVID-19 pandemic that caused delays in obtaining spare parts from suppliers based abroad.	Facilities to ensure purchase orders are timely issued for radiology repairs	10		

		Percentage of Preventative Maintenance expenditure	Non-Standardised	Priority 3: Education, Skills And health	The Social Protection, Community and Human Development cluster	40	27.37	1. It is evident that the use of emergency delegation makes it easy for institutions to replace equipment compared to scheduled servicing. 2. The delays in the finalisation of 3-year Service Level Agreements (SLAs).	3 year maintenance and service contracts (SLAs) are being finalised and some are already in place. There is also a Replacement Program for critical engineering equipment.	40			
Total		248											

Feedback

Username Q1	Role Q1	Feedback Q1	Quarter - 1		Quarter - 2		Quarter - 3		Quarter - 4		Audited Annual	
			Dated Q1	Username Q2	Role Q2	Feedback Q2	Feedback Q3	Dated Q3	Username Q4	Role Q4		Dated
				Nivasha Moodley	Department Coordinator	The Q2 quarterly						
				Rozinda Pretorius	National Oversight	Reviewed, please see						
				Lulama Sthembezela Ndlovu	OTP Coordinator	Please receive report.pdf						
				Lulama Sthembezela Ndlovu	OTP Coordinator	Please receive report and						
				Nivasha Moodley	Department Coordinator	The Quarterly Performance						
				Dr Sandile Tshabalala	Accounting Officer	Approval Certificate: Q2-1						
									The Quarter 3 report is	27/01/2021		
									Thank you, please address	28/01/2021		
									kindly find attached	28/01/2021		
									Dr Tshabalala, Please	28/01/2021		
									Approval Certificate: Q3-1	29/01/2021		
Dr Sandile Tshabalala	Accounting Officer	Approval Certificate Q1 submitted for your consideration, Thank you.										
Lulama Sthembezela Ndlovu	OTP Coordinator	Thank you for the report. Please note the following:										
Nivasha Moodley	Department Coordinator	This report is populated with standardised and non-standardised quarterly performance information that is										
Nivasha Moodley	Department Coordinator	Dr Tshabalala, Please find the submission for Quarter 1 of the non financial performance report. There is										
Rozinda Pretorius	National Oversight	There are some indicators missing, child malnutrition; pneumonia etc also and mortality indicators, e.g.										