

QPR for FY 2018-19 for Provincial Institution of KwaZulu-Natal: Office of the Premier of location KwaZulu Natal as of (Monday, August 06, 2018 11:40:02 AM)

| Frequency | Programme | Sub-Programme | Indicator | Indicator Type | Output | Outcome | Cluster | Audited outcome FY 2017-18 | Quarter: 1 | | | | | | | |
|--|---|--|---|---|--|---|---|---|---------------------------------------|----------------|--------------|-------------------------|----------------------|--|---|---|
| | | | | | | | | | Target Q1 | Preliminary Q1 | Validated Q1 | Reason for Deviation Q1 | Corrective Action Q1 | | | |
| Annually | INSTITUTIONAL DEVELOPMENT | Sub-Programme 4: Communication Services | Annual Communication Plan approved by EXCO by 30 April. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | Sub-Programme 5: Special Programmes - Integrity Management | Integrity Leadership Conferences (nil for 2017/18) | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | POLICY AND GOVERNANCE | Sub-Programme 1: Provincial Policy Management | Citizen Satisfaction Survey findings report. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | | Consolidated MTSF Outcomes progress report. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | | Consolidated Provincial strategic planning alignment reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | Sub-Programme 2: Premier's Priority Programmes | Consolidated multi-sectoral intervention monitoring and coordination report on HIV and Aids | Not Applicable | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | Sub-Programme 3: King's Support and Royal Household | RHFF Annual Performance Plan assessment report. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | Sub-Programme 4: Heritage | AMAFA Annual Performance Plan assessment report. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | | Annually updated Heritage research agenda for the OTP. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | | | | | | | | |
| | | Quarterly | ADMINISTRATION | Executive Council Support | Executive Council Matigola decision matrices within 10 working days of meeting | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | There is no target set for the quarter. | |
| Number of Executive Council decision matrix implementation progress reports submitted to the Executive Council | Non-Standardized | | | | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 5 | 5 | | | | There is no deviation from planned target. | | |
| Number of Executive Council meeting decision matrices circulated within 10 working days of meeting. | Non-Standardized | | | | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 5 | 6 | | | | A special cabinet meeting was called by the Premier. | | |
| Financial Management | Percentage of external audit recommendations implemented | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 100 | 90 | | | | | Consequence management is being implemented for this. Also do not ignore further consultation/engagement with Provincial Internal Audit Services | |
| | Percentage of internal audit recommendations implemented | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 100 | 90 | | | | | Responsibility Managers need to ensure that payment vouchers are properly processed | |
| | Percentage of invoices paid within 30 days | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 100 | 96 | | | | | Payment voucher documents did not meet minimum standards and procedures. There is a carryover from previous years. Complex action plans are now being broken into smaller tasks which are | |
| | Percentage of risk interventions as per the risk register completed | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 100 | 33 | | | | | | |
| INSTITUTIONAL DEVELOPMENT | Sub-Programme 1: Strategic Human Resource Management, Sub-Programme 2: Information Technology and Sub-Programme 3: Special Programmes (Security Services and Protocol Unit) | | | Number of 6 monthly provincial departments IT governance assessment coordination reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | | There is no set target for the quarter. | |
| | | | | Number of Broadband strategy progress coordination reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | |
| | | | | Number of HRDC Council meetings. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 0 | | | | | The HRDC council meeting did not take place as scheduled. |
| | | | Number of Human Resource compliance reports submitted. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 4 | 4 | | | | | There is no deviation from set target. | |
| | | | Number of PHRF forum meetings. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | There is no deviation from set target. | |
| | | | Number of PSDF forum meetings. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | There is no deviation from set target. | |
| | | | Number of public service training sessions. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 35 | 37 | | | | | PSSTA responded to the additional requests from the Departments. | |
| | | | Number of quarterly Minimum Physical Security Standards (MPSS) monitoring coordination reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | There is no deviation from set target. | |
| | | | Number of quarterly reports on technical support services provided to all HR units in the provincial government of KZN on policy matters. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | There is no deviation from set target. | |
| | | | Number of Strategic Human Resource forum meetings held. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | There is no deviation from set target. | |
| | Number of Threat and Risk Assessment (TRA) verification monitoring coordination reports. | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | There is no deviation from set target. | | |
| | Sub-Programme 3: Legal Services | | Number of Quarterly Reports on Provincial Legislative Programme submitted within 10 days of end of each quarter. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | |
| | | | Sub-Programme 4: Communication Services | Number of internal newsletters to OTP staff on developments in the department. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | There is no deviation from set target. |
| | Number of articles on the PGDP published in the print media targeting external audiences. | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 2 | 0 | | | | | No articles were published this quarter. | |
| | Sub-Programme 5: Special Programmes - Integrity Management | | Number of annual performance business plans for human rights target groups: 1 x gender; 1 x disability; 1 x children and 1 x senior citizens. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | |
| | | | Number of awareness sessions on human rights coordinated. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 2 | 2 | | | | | | |
| | | | Number of consolidated human rights monitoring reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | |
| | | | Number of consolidated reports on the roll-out of the I do right even when nobody is watching campaign. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | |
| Number of coordination reports on projects for youth. | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | | |
| Number of ethics workshops. | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | | |
| Number of fraud and corruption reports. | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | | |
| Number of OTP Ombudsperson reports. | | | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | | | There is no planned target for the quarter. | | |
| Number of Quarterly Intervention reports on the resolution of service delivery complaints received. | Non-Standardized | | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | | | | | | |

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|-----------------------|---|--|------------------|----------------|---|---------------------------------------|--|---|---|--|--|--|
| | | Number of quarterly monitoring reports on youth forums establishment and supported. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of quarterly progress reports (National Anti-Corruption Hotline cases) | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | Sub-Programme 6: Inter-Governmental Relations | Number of COHOD decision matrices. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 2 | 2 | | | there is no deviation from planned target. |
| | | Number of IGR Provincial Forum decision matrices. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | there is no deviation from planned target. |
| | | Number of Premier's Technical Coordinating forum decision matrices. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | there is no deviation from planned target. |
| | | Number of Twinning Agreement Implementation reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | There is no set target for the quarter. |
| | Sub-Programme 7: Gaming and Betting | Number of functionality assessment reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | There is no deviation from planned target. |
| | | Number of quarterly assessment reports on Gaming Board Activities. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | There is no deviation from planned target. |
| POLICY AND GOVERNANCE | Sub-Programme 1: Provincial Policy Management | Assessment reports on the functionality of PGDP Action Workgroups. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | |
| | | Number of Consolidated MPAT Improvement reports tabled at the Governance & Administrative Cluster. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of consolidated PGDP Implementation Reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of Front Line Service Delivery reports (FLSD) | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | |
| | | Number of policy audit reports | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | |
| | | Number of CPR Assessment reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of quarterly monitoring reports on status of the Nerve centre. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of six monthly reports on level of compliance with Batho Pele principles. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | |
| | | Number of six monthly Service Delivery Improvement Plan (SDIP) implementation reports | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 0 | 0 | | | |
| | Sub-Programme 2: Premier's Priority Programmes | Consolidated multi-sectoral intervention monitoring and coordination report on HIV and Aids. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | No. Workshops of stakeholders on PGDS/P Vision 2035. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of quarterly coordination reports on progress with PEMP implementation. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of quarterly coordination reports on special projects. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of quarterly OSS provincial coordination and monitoring reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of izimbizo co-ordination reports | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of MRM coordination reports | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of strategic partnership forum meetings with each sector: 1 x NGO, 1 x Business, Labour and Academics; 1 x Traditional Leadership and 1 x Religious sector. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number quarterly Veteran support services coordination reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | Sub-Programme 3: King's Support and Royal Household | Number of RH-T quarterly monitoring reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Quarterly reports on support services provided to His Majesty and Royal Household. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | Sub-Programme 4: Heritage | Number of Anafa monitoring reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of community heritage awareness campaign reports. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 2 | 2 | | | |
| | | Number of heritage markers. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 1 | 1 | | | |
| | | Number of monuments or memorials erected. | Non-Standardized | Not Applicable | An efficient, effective and development-oriented public service | Governance and Administration cluster | | 2 | 2 | | | |
| Total: | | 71 | | | | | | | | | | |

| Feedback | | | | | | | | | |
|--------------------------|------------------------|---------------------------------------|------------|-------------|---------|-------------|----------|-------------|------|
| Quarter - 1 | | | | Quarter - 2 | | | | Quarter - 3 | |
| Username Q1 | Role Q1 | Feedback Q1 | Dated Q1 | Username Q2 | Role Q2 | Feedback Q2 | Dated Q2 | Username Q3 | Role |
| Bonisiwe Zondi | Department Coordinator | Please receive Q1 Performance report. | 14/07/2018 | | | | | | |
| Bonisiwe Zondi | Department Coordinator | Please receive Q1 performance report. | 24/07/2018 | | | | | | |
| Lulama Stherembela Ndizi | OTP Coordinator | Please receive report with comments. | 23/07/2018 | | | | | | |
| Noshianhla Omic Mkhize | Head of Department | Approval Certificate: Q1 - Good Day | 30/07/2018 | | | | | | |
| Tsumberdo Mario Mnyal | National Oversight | Report noted. | 17/07/2018 | | | | | | |