

Public Entity: KwaZulu-Natal Office of The Premier Quarterly Performance Report for Financial Year: 2016/17

As at end of Quarter: 01 April - 30 June 2016/17

First Quarter

| Programme | Sub-Programme | Performance Indicator | Reporting Period | Annual Target | 1st Quarter Planned Output | 1st Quarter Preliminary Output | 1st Quarter Status Indicator | Challenges / Comments | Corrective Action |
|----------------|-----------------------------|--|---------------------|------------------|----------------------------------|--------------------------------------|------------------------------------|--|--|
| Administration | Director General Support | Number of EXCO Meetings supported | Quarterly | 12 | 3 | 3 | Target met | | |
| | Саррол | Number of MANCO Meetings supported | Quarterly | 8 | 2 | 2 | Target met | | |
| | Executive Council Support | Number of Executive Council meeting decision matrices circulated within 10 working days of meeting. | Quarterly | 20 | 5 | 5 | Target met | | |
| | | Number of Executive Council decision matrix implementation progress reports submitted to the Executive Council | Quarterly | 20 | 5 | 5 | Target met | | |
| | | Executive Council Makgotla decision matrices within 10 working days of meeting. | Quarterly | 2 | 0 | 0 | Target met | | |
| a a | Financial Management | Approved risk management register for 2016/17 | Annual | 1 | 0 | 0 | Target met | | |
| | | Number of quarterly internal control management reports submitted to EXCO | Quarterly | 4 | 1 | 1 | Target met | | |
| | | Annual audit improvement plan on preceeding years findings adopted by end of August | Annual | 1 | 0 | 0 | Target met | | |
| | | Number of Financial management reports, monthly IYM submitted to Treasury by the 15th of each month | Quarterly | 12 | 3 | 3 | Target met | | |
| | | Number of Financial Statements submitted in terms of prescripts | Quarterly | 4 | 1 | 1 | Target met | | |
| | | Annual report on preceding year tabled by end of August | Annual | 1 | 0 | 0 | Target met | | |
| | | Procurement plan submitted in terms of prescripts for current year | Annual | 1 | 1 | 1 | Target met | | |
| | Premier Support | Performance score attained on Premier Support Administrative Support Services performance assessment matrix | Bi-Annual | 3 | 3 | 0 | Target not met | The new Premier was appointed mid-quarter so he was not in a position to provide a rating. | This requirement has been discussed with the Premier at the hand over meeting in readiness for the 2nd quarter |
| | | Performance score attained on Premier Support Parliamentary Services Management performance assessment matrix | Bi-Annual | 3 | 3 | 0 | Target not met | The new Premier was appointed mid-quarter so he was not in a position to provide a rating. | This requirement has been discussed with the Premier at the hand over meeting in readiness for the 2nd quarter |

| SIGNED FOR THE OFFICE OF THE PREM | IER | | |
|-----------------------------------|---------------------------------------|------------------------------------|------------------------------------|
| Verified by: Dr N Behari | Signed by the Deputy Director General | Approval by the Accounting Officer | Approval by the Honourable Premier |
| Signed by: N. Behari | Signed by: FR. BROOKS | Signed by: P. D. KHUMAIO | Signed by: |
| Designation: CD: M+E | Designation: 1716 is SM | Designation: (A) A G | Designation: |
| Signature: | _ Signature: | Signature: | Signature: |
| Date: 11 07/16 | | Date: 11/07/20/6 | _ Date: |
| | | | |



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| Corporate Services | Strategic Human Resources | services provided to all HR units in the provincial government of KZN on policy matters. | | | 1 | 1 | Target met | | |
| | | Number of Strategic Human Resource forums meetings held | Quarterly | 22 | 5 | 5 | Target met | was achieved however the decision matrix for the Management Advisory Services | Branch MANCO in order that this situation is not repeated and that contigency plans are made. |
| | | Number of HR training sessions conducted (PERSAL) | Quarterly | 40 | 11 | 11 | Target met | | |
| | | submitted | | 22 | 7 | 7 | Target met | | |
| | | · | Quarterly | 168 | 42 | 42 | Target met | | |
| | | One Integrated Public Sector HRD Strategy and Professional Support Programme drafted | Quarterly | 1 | 1 | 1 | Target met | | |
| | | Number of public service training sessions conducted and coordinated | Quarterly | 250 | 37 | 37 | Target Met | | |
| | | Number of HRDC Council meetings | | | 1 | 1 | Target met | | |
| | | | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Quarterly | 4 | 1 | 1 | Target met | | |
| | Security Services | Number of Threat and Risk Assessment (TRA) verification monitoring coordination reports | Quarterly | 4 | 1 | 1 | Target met | | |
| | | Number of quarterly Minimum Physical Security Standards (MPSS) monitoring coordination reports | Quarterly | 4 | 1 | 1 | Target met | | |
| | Information Technology | Number of 6 monthly provincial departments IT governance assessment coordination reports | Bi-Annual | 2 | 0 | 0 | Target met | | |
| | | Number of Broadband strategic progress coordination reports | Bi-Annual | 2 | 1 | 1 | Target met | | |
| Institutional Development and Integrity Management | Communication Services | | Annual | 1 | 1 | 0 | Target not met | Communication does not have an annual communication plan. However a strategic communication plan was presented at Didima and was approved by Legkotla. | Matter to be escalated to EXCO for a way forward |
| | Institutional Development and | Resources Security Services Information Technology Institutional Development and | Resources Services provided to all HR units in the provincial government of KZN on policy matters. | Corporate Services Strategic Human Resources Number of quarterly reports on technical support services provided to all HR units in the provincial government of KZN on policy matters. Number of Strategic Human Resource forums meetings held Number of HR training sessions conducted (PERSAL) Number of Human Resource compliance reports Quarterly submitted Number of Human Resource compliance reports Quarterly submitted Number of PERSAL technical reports Quarterly and Professional Support Programme drafted Number of public service training sessions Quarterly number of public Sector HRD Strategy and Professional Support Programme drafted Number of public Service training sessions Quarterly number of HRDC Council meetings Quarterly Number of HRDC Council meetings Quarterly Number of HRDF Council meetings Quarterly Number of HRDF forum meetings Quarterly Number of HRDF forum meetings Quarterly Number of HRDF forum meetings Quarterly Security Services Number of Threat and Risk Assessment (TRA) quarterly verification monitoring coordination reports Number of Guarterly Minimum Physical Security Quarterly Security Services Number of Guarterly Minimum Physical Security Quarterly Security Services Number of Guarterly Minimum Physical Security Quarterly Security Services Number of Guarterly Minimum Physical Security Quarterly Number of Guarterly Minimum Physical Security Quarterly Security Services Number of Guarterly Minimum Physical Security Quarterly Security Services Annual Communication Plan approved by EXCO Annual Development and | Strategic Human Resources Strategic Human Resources Strategic Human Resources Strategic Human Resources Services provided to all HR units in the provincial government of KZN on policy matters. Number of Strategic Human Resource forums Quarterly 22 | Corporate Services Strategic Human Resources Number of quarterly reports on technical support Quarterly services provided to all HR units in the provincial government of KZN on policy matters. Number of Strategic Human Resource forums Number of Strategic Human Resource forums Number of HR training sessions conducted Quarterly 22 5 Number of Human Resource compliance reports Quarterly 22 7 submitted Number of Human Resource compliance reports Quarterly 22 7 submitted Number of FERSAL technical reports Quarterly 168 42 One Integrated Public Sector HRD Strategy and Professional Support Programme drafted Number of public service training sessions Counterly 1 1 1 Number of HRDC Council meetings Quarterly 250 37 Number of FRDC Council meetings Quarterly 3 1 1 Number of PRDC Council meetings Quarterly 4 1 Number of PRDC Forum meetings Public Sector HRD Strategy and Professional Support Programme drafted Number of PRDC Council meetings Quarterly 4 1 Number of Professional Support Programme (TRA) Quarterly 4 1 Number of Professional Support Programme (TRA) Quarterly 4 1 Number of Operation monitoring coordination reports Number of quarterly Minimum Physical Security Quarterly 4 1 Information Technology Information reports Number of Granding provincial departments IT Bi-Annual 2 Qovernance assessment coordination reports Number of Broadband strategic progress Bi-Annual 2 1 To Security Services Day April 200 April 1 1 1 Number of Broadband strategic progress Bi-Annual 1 1 1 Day April 200 April 200 April 200 Annual 2 1 Number of Broadband strategic progress Bi-Annual 2 1 Day April 200 April 200 Annual 2 1 Day April 200 Annual 200 Annual 2 1 Day April 200 Annual 200 | Corporate Services Strategic Human Resources Number of quarterly reports on technical support Quarterly 4 1 1 Number of HR training sessions conducted Quarterly 22 5 5 Number of HR training sessions conducted Quarterly 22 5 5 Number of HR training sessions conducted Quarterly 40 11 11 (PERSAL) Number of Human Resource forums meetings held Quarterly 40 11 11 Number of Human Resource compliance reports Quarterly 22 7 7 Submitted Quarterly 40 11 11 Number of PERSAL technical reports Quarterly 42 42 One Integrated Public Sector HRD Strategy and Professional Support Programme drafted Quarterly 11 1 1 Number of PUBLIC Sector HRD Strategy Quarterly 250 37 37 conducted and coordinated Number of Public Service training sessions Quarterly 250 37 37 Number of PRDC Council meetings Quarterly 3 1 1 Number of PHRDC Forum meetings Quarterly 4 1 1 1 Number of PHRDC Forum meetings Quarterly 4 1 1 1 Number of PHRDC Forum meetings Quarterly 4 1 1 1 Number of Threat and Risk Assessment (TRA) verification monitoring coordination reports Number of 6 monthly provincial departments IT Quarterly 4 1 1 1 Information Technology Information Technology Information Technology Quarterly Quarterly 1 1 1 1 1 Institutional Communication Services Annual Communication Plan approved by EXCO Annual 1 1 0 0 | Corporate Services Strategic Human Resources Strategic Human Resources Strategic Human Resources Strategic Human Resources Strategic Human Resource forums Quarterly 4 | Corporate Services Strategic Human Resources Strategic Human Resources Strategic Human Resources provided to all HR units in the provincial government of KZN on policy malters. 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Number of Human Resource completed exports Number of PERSAL before a complete reports One integrated Public Strategy and Professional Support Programme distrib Decisional Support Programme distrib Number of PERSAL before the Strategy and Professional Support Programme distrib Number of PERSA the Completed and distributed. Security Services Security Services Number of PHRDF forum meetings Nu |

| rogramme | Branch | Sub-Programme | Performance Indicator | Reporting Period | Annual Target | 1st Quarter Planned Output | 1st Quarter Preliminary Output | 1st Quarter Status Indicator | Challenges / Comments | Corrective Action |
|----------|--------------------|---------------------------------|--|---------------------|------------------|----------------------------------|--------------------------------------|------------------------------------|---|---|
| | | | Number of articles on the PGDP published in the print media targeting external audiences | Quarterly | 8 | 2 | 2 | Target met | | |
| | | | Number of internal newsletters to OTP staff on developments in the department | Quarterly | 4 | 1 | 0 | Target not met | The unit has had capacity problems and a resignation by the Chief Director Communications in the 1st Quarter. | The capacity issues in the unit is being addresed at the level of the Premier's Management Meeting. |
| | | Legal Services | Number of Quarterly Reports on Provincial Legislative Programme submitted within 10 days of end of each Quarter. | Quarterly | 4 | 1 | 1 | Target met | | |
| | Special Programmes | Integrity Management | Integrity Leadership Conferences (nil for 2016/17) | Annual | 0 | 0 | 0 | Target met | | |
| | | | Number of consolidated reports on the roll-out of the "I do right even when nobody is watching" campaign | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Number of Quarterly Intervention reports on the resolution of service delivery complaints | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Number of quarterly progress reports (National Anti-Corruption Hotline cases | Quarterly | | 1 | 1 | Target met | | |
| | | | Number of ethics workshops Number of fraud and corruption reports | Quarterly | | 1 | 1 | Target met Target met | | |
| | | Democracy Support | | Annual | 4 | 1 | 1 | Target met | | |
| | | | Number of consolidated human rights monitoring reports | Bi-Annual | 2 | 1 | 1 | Target met | | |
| | 7 | | Number of awareness sessions on human rights coordinated | Quarterly | 12 | 2 | 3 | Target met | | |
| | | | Number of OTP Ombudsperson reports | Quarterly | 2 | 0 | 0 | Target met | | |
| | | Inter-Governmental Relations | Number of Premier's Technical Coordinating forum decision matrixes | Quarterly | | 1 | 1 | Target met | | |
| | | | Number of COHOD decision matrixes | Quarterly | | 2 | 2 | Target met | | |
| | | | Number of IGR Provincial Forum decision matrixes | Quarterly | | 1 | 1 | Target met | | |
| | | | Number of Twinning Agreement implementation reports | Bi-Annual | 2 | 0 | 0 | Target met | | |

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| Signed by: N. Behari | _ Signed by: F.R.BROOKS | Signed by: P.D. KHUMAIO | Signed by: |
| Designation: DM 4E | Designation: 1)1)6 - 5 M | Designation: | Designation: |
| Signature: | Signature: | Signature: | Signature: |
| Date: 11 7 16 - | | Date: 1//07/70/6 | Date: |
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|------------------------|--|----------------------------------|--|---------------------|---|----------------------------------|--------------------------------------|------------------------------------|-----------------------|-------------------|---|---|
| Policy & Governance | Macro Policy and Strategic Management | Provincial Policy Management | Number of policy audit reports | Bi-Annual | 2 | 0 | 0 | Target met | | | | |
| | | | Citizen Satisfaction Survey findings report | Annual | 1 | 0 | 0 | Target met | | | | |
| | | | Consolidated Provincial strategic planning alignment reports. | Annual | 1 | 0 | 0 | Target met | | | | |
| | | | Assessment reports on the functionality of PGDP Action Workgroups | Annual | 2 | 0 | 0 | Target met | | | | |
| | | | Number of quarterly monitoring reports on status of the Nerve centre | Quarterly | 4 | 1 | 1 | Target met | | | | |
| | | | Number of Consolidated MPAT Improvement reports tabled at the Governance & Administrative Cluster. | Bi-Annual | 2 | 1 | 1 | Target met | | | | |
| | | | | | Consolidated MTSF Outcomes progress report | Annual | 1 | 1 | 0 | Target not met | Due to capacity challenges in the unit. | Posts have been advertised awaiting approval by the Premier for shortlisting. |
| | | | Number of consolidated PGDP Action Workgroup Reports | Quarterly | 4 | 1 | 1 | Target met | | | | |
| | | | Number of Front Line Service Delivery reports (FLSD) | Bi-Annual | 2 | 1 | 1 | Target met | | | | |
| | | | Number of QPR Assessment reports | Quarterly | 4 | 1 | 1 | Target met | | | | |
| | | | Number of quarterly Service Delivery Improvement Plans (SDIP) implementation reports | Quarterly | 4 | 1 | 1 | Target met | | | | |
| | | | Number of quarterly reports on level of compliance with Batho Pele principles | | 4 | 1 | 1 | Target met | | | | |
| | Stakeholder Coordination | Premier's Priority Programmes | Number of strategic partnership forum meetings with each secotor: NGO | Quarterly | 4 | 1 | 1 | Target met | | | | |
| | | | Number of strategic partnership forum meetings with each secotor: Business | Quarterly | 4 | 1 | 1 | Target met | | | | |
| | | | Number of strategic partnership forum meetings with each secotor: Tradtional | Quarterly | 4 | 1 | 1 | Target met | | | | |
| | | | Number of strategic partnership forum meetings with each secotor: Religious | Quarterly | 4 | 1 | 1 | Target met | | | | |

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| | | | No. Workshops of stakeholders on PGDP Vision 2030 | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Number of quarterly OSS provincial coordination and monitoring reports | Quarterly | 4 | 1 | 1 | Target met | The state of the s | The evidence provided will be validated and reported on in 2nd QPR |
| | | | Number of MRM coordination reports | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Number of coordination reports on projects for youth | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Number of quarterly monitoring reports on youth forums establishment and supported | Quarterly | 4 | 1 | 0 | Target not me | The unit is in the process of coordinating the report. | The actual output will be validated in 2nd QPR. |
| | | | | | 1 | 1 | 1 | Target met | | |
| | | | Consolidated multi-sectorial intervention monitoring and coordination report on HIV and Aids (note reports are done on the quarter) | | 4 | 1 | 1 | Target met | | |
| | | | Number of quarterly Veteran support services coordination reports | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Number of quarterly coordination reports to Premier on special projects | Qual (0.1) | 4 | 1 | 1 | Target met | | |
| | | Poverty Eradication Programme | Number of quarterly coordination reports to Premier on progress with PEMP implementation | Quarterly | 4 | 1 | 1 | Target met | | |
| | | Kings Support and Royal Household | Quarterly repoprts on support services provided to His Majesty | Quarterly | 4 | 1 | 1 | Target met | | |
| | | | Number of RHHT quarterly monitoring reports RHHT Annual Performance | Quarterly | 1 | 0 | 0 | Target met Target met | | |
| | | Heritage | Plan assessment report Number of community heritage awareness campaigns | Quarterly | 11 | 2 | 0 | Target not me | t The unit is in the process of compiling the required evidence | Validated output will comfirmed in 2nd QPR |
| | | | Number of Heritage Coordination forum meetings | Annual | 1 | 0 | 0 | Target met | | |
| | | 2 | Number of monuments or memorials erected | Quarterly | 2 | 0 | 0 | Target met | | |



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|--------------------------|-----------|----------------------|---|---------------------|------------------|----------------------------------|--------------------------------------|------------------------------------|--|---|
| | | | Number of heritage marker | S Quarterly | 6 | 1 | 0 | Target not met | The unit is in the proccess of compiling the required evidence | Validated output will comfirme in 2nd QPR |
| | | | Number of Amafa monitoring reports | , | 4 | 1 | 1 | Target met | | |
| | | | AMAFA Annual Performand Plan assessment report | e Annual | 1 | 0 | 0 | Target met | | |
| Verified by: Dr | N Behari | Signed by the Deputy | Director General Ar | | | | | | | |
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| 1 | V KOL-OO | i. | . 0 . | | Accounting | | Approval | by the Honou | rable Premier | |
| | V. Behari | Signed by: | BRUCKS Sig | ned by: <u>P. /</u> | . KHUT | | Approval Signed by | | rable Premier | |
| | V. Behari | Signed by: 1 | BRUCKS Sig | | . KHUT | | | : | rable Premier | |
| Signed by: Designation: | V. Behari | | Sign De | ned by: <u>P. /</u> | . KHUT | | _ Signed by | on: | rable Premier | |